



KEYSTONE

Pre-Authorization

Pre-Authorization number: PREAUTH86068 (PA03977802) Reference no. 26818 Status: Approved

Servicing Dealer 8140 Name Tri-AM RV Center of East TN Address 1202 Idell Rd Bulls Gap, TN 37711 VIN 4YDTAAR20SZ915575 Retail sold on 7/11/2025

Root	Operation Description	Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
4154915B	Water Heater - Tankless - Water Valve	0	1.5	0.6		1	0.6	<p>Complaint: Water heater is leaking at the fitting. Customer said leaking is on the inside where the water heater is</p> <p>Cause: Water heater is leaking at the water flow sensor</p> <p>Correction: Replace water heater flow sensor</p> <p>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p>
3202306B	Vinyl Trim - Gimp & etc. - Replace - per 3 ft	0	0.6	0.6		1	0.2	<p>Complaint: Vinyl insert peeling rear side passenger</p> <p>Cause: Vinyl insert is cracking and coming off unit</p> <p>Correction: Remove current and replace with new vinyl insert on passenger side</p>
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For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.