



20E071 COOKING STOVE RECALL REMEDY KIT REQUEST FORM

For R1731, R2131, & S31 Model Cooking Stoves Only

!! PLEASE NOTE: !!

- Make sure that all required* fields are filled in and are legible. All fields marked with an * asterick are required fields; please do not leave them blank.
- If a work order/reference number/PO number is not noted on this form below, we will use the consumer's name.
- Be sure to provide your company name **and** your shipping address in the dealer contact information below; we need to verify that the stove recall kit is being sent to the correct address.
- Please send completed form via email along with a picture of either of the stove model & serial number data tags (if you have one) to: recall@dometic.com.
- Dometic Recall Department contact phone numbers: 888-943-4905 / 888-447-0003 / 574-389-3713 (local).

12-8-2025

Current Date

CONSUMER (OWNER) INFORMATION:

Matthew Bech 423-552-2887 mjb.simmax@gmail.com
*First and Last Names {or Stock Unit} *Phone Number Email Address (Optional)
147 Richland Rd. Greeneville TN 37745
*Mailing Address *City *State *Zip Code

STOVE INFORMATION:

(Note: We must have either the complete model # with the letters at the end -OR- the 5digit item/serial # prefix.)

R2131-BSPFMD 50445-9499976 12/09/2019
*Complete R1731/R2131/S31 Model No -OR- *Item No/Serial Prefix *Serial Number Manufacture Date
10-14-2025 NO YES
*Stove DOP For This Consumer (mm/dd/yy) *Orig Owner (Yes/No) *Is the Stove Leaking (Yes / No / Unknown)
(DOP = This Consumer's Stove Date of Purchase)

Note: This recall addresses a potential gas leak that can occur even when the knobs are off; if the CS is having any other issues, please explain:

RV / VEHICLE / BOAT INFORMATION STOVE IS INSTALLED IN:

56YTT2325LL32904B
*VIN/ HULL Number - 17 Digit Vehicle Identification Number or HULL Number (Chassis VIN if RV is Motorized)
2020 LANCE
Year *Coach Manufacturer (Not Chassis Mfr) Model

DEALER (OR OEM) CONTACT INFORMATION:

10411601 20532 \$175.00
*Dometic Acct Number (8 Digits) Work Order/Ref Number *Warranty Hourly Labor Rate w/Dometic
Tri-Am RV Center 1202 Idell Road Bulls Gap, TN 37711
*Company Name **and** Shipping Address
Stephanie 423-235-1167 triamwarranty@triamrv.com
*Contact Person *Phone Number *Contact Email Address