

Warranty Authorization

Service Event 10364180

Date Created 4/9/2021



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Service Provider:

TRI AM RV CENTER INC-E,TENN
1202 IDELL RD
Bulls Gap, TN 37711
USA

Retail Customer

MATTHEW BECK
147 RICHLAND RD
Greeneville, TN 37745
USA

Customer number 10411601

Work order reference 26532

Sales order 101525237

Return order

Serial number	Model on label	Sold as	Search name
94999976	R2131-BSPFMO	9600005520	RANGE, R2131-BSPFMO

Description : RETURN OF RECALL CARD REQUIRED

Note: SAVE & RETURN THE RECALL CARD IN THE RECALL KIT; AFTER THE RECALL KIT HAS BEEN INSTALLED, SUBMITTING THE ORIGINAL RECALL CARD BACK TO DOMETIC IS THE ONLY WAY TO CLAIM THE LABOR REIMBURSEMENT

Description : ***NOTE***

Note: RECALL KIT HAS BEEN ORDERED & SHOULD BE RECEIVED IN 3-5 DAYS. THIS RECALL KIT IS INTENDED FOR THIS STOVE SERIAL NUMBER ONLY. IF KIT IS NOT USED IN A REASONABLE TIME DO NOT DISCARD-, PLEASE CONTACT US TO ARRANGE FOR RETURNING THE RECALL KIT.

Description : RECALL-COOKING STOVE 20E071

Note: LEAKING; REINSTALL STOVE RECALL KIT-AUTH .75 HRS
KIT PREVIOUSLY INSTALLED ON SE 10110389

-POC; STEPHANIE; TNWARRANTY@TRIAMRV.COM REF LABOR RATE = \$175/HOUR;

-LEAKS; REINSTALL RECALL STOVE REMEDY KIT PER INSTRUCTIONS INCLUDED IN RECALL KIT;

-NO PART RETURN, BUT RETURN OF ORIGINAL RECALL CARD FROM RECALL KIT IS REQUIRED TO CLAIM THE LABOR REIMBURSEMENT;

-PLEASE FILE CLAIM W/DOMETIC, NOT THE RV MFR; DO NOT ENTER THIS CLAIM ONLINE;

-ORIGINAL RECALL CARD IN RECALL KIT MUST BE COMPLETELY & LEGIBLY FILLED OUT & RETURNED TO CLAIM LABOR; WRITE SERVICE EVENT (SE) NUMBER ON CARD & RETURN WITHIN 90 DAYS OF REPAIR TO ADDRESS ON BACK OF CARD; IF ALSO SUBMITTING AN INVOICE, SEND W/CARD (NOT SEPARATELY) TO: DOMETIC RECALL DEPT, 5155 VERDANT DRIVE, ELKHART, IN 46516 -OR- EMAIL A CLEAN, READABLE PDF TO RECALL@DOMETIC.COM (DO NOT SUBMIT A PICTURE, JPG, GIF, ETC., OF A RECALL CARD--PDF ONLY); -IF QUESTIONS, PLEASE CALL OUR RECALL DEPT AT 888-943-4905 / 574-389-3713

Customer complaint	LEAKS
Component/part	4471004798
Component group	RECALL
Service provider failure description	GAS LEAK
Resolution	REPAIRED

Authorized

Labor	0.75
Parts	1.00

Dometic Corp. USA
8755 West Higgins Road, Suite 620
Chicago, IL 60631
USA

WEBSITE: www.dometic.com
PHONE: +1 502-873-3514

BANK: USLockbox
ACCOUNT: 8883133002
SWIFT: 026010786

Return Order



Return Reason Code Customer reference Customer account

Returned by

Returned to

Delivery terms

Delivery mode

Carrier information

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Item number	Description	Quantity	Unit price	Net amount
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