



Phone: (423) 235-1167  
Toll Free: (877) 635-1167  
Fax: (423) 235-1176

1202 Idell Road  
Bulls Gap, TN 37711

W/O: 26531  
Promised Date:  
06 DEC 25



WO #: 26531 (Appointment Date: 06 DEC 2025 - Time: 09:00am)

Customer: 93198 - MILLSAPS, JOE  
Address: 106 DISSTON RD  
OAK RIDGE, TN  
37830

Home Phone: (865) 263-1912

Work Phone:

Author: CHL

Location: IH

Invoice #:

Stock #: 11005

Stock Desc: (11005) 2025 FOREST RIVER  
ROCKWOOD CAMP A213HS

Model: A213HS

Serial #: 4X4CPRW14SD320764

Chassis #:

Mileage: 0

Key #: 1500

Req'n #:

License #:

Trim:

Purchase Date: 20 SEP 25

Date In: 06 DEC 25

Promise Date: 30 DEC 25

Promise Time: 09:00am

Schedule Date:

Completed:

Warr. Date: 20 SEP 25

**Job #2 - Warranty**

COMPLAINT: CS THAT THERE ARE LEAKS (ASK FOR LOCATION)CS THAT THE REAR TOP

CAUSE: TECH FOUND SMALL OPEN VOIDS IN THE SEALANT AT THE SKYLIGHT

CORRECTION: ADD SEALANT TO OPEN VOIDS AND WATER TEST  
LABOR .30

**Subtotal for Job #2: 0.00**

**Job #3 - Warranty**

COMPLAINT: CUSTOMER IS HAVING ISSUES PUTTING THE TOP UP, IT IS VERY HARD TO RAISE  
COMPARED TO WHEN IT WAS PURCHASED

CAUSE: TECH INSPECTED AND DETERMINED ALL STRUTS (4 OF THEM) ARE NO LONGER  
PROVIDES ADEQUATE LIFT FORCE.

CORRECTION: REMOVE ALL FOUR EXISTING STRUTS AND REPLACE WITH NEW ONES AND TEST  
LABOR FOR ALL FOUR 1.0

**Subtotal for Job #3: 0.00**

**Job #4 - Warranty**

COMPLAINT: THE REAR OF THE UNIT HAS DEVELOPED STRESS CRACKS IN A AREA ACROSS THE  
BACK

CAUSE: UNIT HAS DEVELOPED STRESS CRACKS IN THE GELCOAT (SURFACE LAYER) ON THE  
REAR

CORRECTION: REPAIR AREA BY GRINDING OUT CRACKS, FILLING AND REFINISHING.  
LABOR 3.5

**Subtotal for Job #4: 0.00**

Customer #: 93198  
MILLSAPS, JOE



Parts Total: 0.00  
Labour Total: 0.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 0.00**

-----  
I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

-----  
MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Date: 11 Dec 2025

Customer Signature : \_\_\_\_\_

Customer Work  
Order

W/O: 26531  
Promised Date: 30 DEC 25



Customer #: 93198  
MILLSAPS, JOE

