



Phone: (423) 235-1167
 Toll Free: (877) 635-1167
 Fax: (423) 235-1176

1202 Idell Road
 Bulls Gap, TN 37711

W/O: 26531
 Promised Date: 06 DEC 25



WO #: 26531 (Appointment Date: 06 DEC 2025 - Time: 09:00am)

Customer: 93198 - MILLSAPS, JOE
 Address: 106 DISSTON RD
 OAK RIDGE, TN
 37830

Home Phone: (865) 263-1912

Work Phone:

Author:SPD

Location: IH

Invoice #:

Stock #: 11005

Stock Desc: (11005) 2025 FOREST RIVER

ROCKWOOD CAMP A213HS

Model: A213HS

Serial #: 4X4CPRW14SD320764

Chassis #:

Mileage:0

Key #: 1500

Req'n #:

License #:

Trim:

Purchase Date: 20 SEP 25

Date In: 06 DEC 25

Promise Date: 30 DEC 25

Promise Time: 09:00am

Schedule Date:

Completed: 22 JAN 26

Warr. Date: 20 SEP 25

Job #2 - Warranty

COMPLAINT: CS THAT THERE ARE LEAKS (ASK FOR LOCATION)CS THAT THE REAR TOP

CAUSE: TECH FOUND SMALL OPEN VOIDS IN THE SEALANT AT THE SKYLIGHT

CORRECTION: ADD SEALANT TO OPEN VOIDS AND WATER TEST
 LABOR .30

Labor

Job #	Description	Hours	Total
2	ADDED SEALANT	0.30	49.50

Parts

Part #	Description	Qty	Price	Total
38-1870	PROFLEX SEALANT CLR 10OZ	1.00	11.86	11.86

Subtotal for Job #2: 61.36

Job #3 - Warranty

COMPLAINT: CUSTOMER IS HAVING ISSUES PUTTING THE TOP UP, IT IS VERY HARD TO RAISE
 COMPARED TO WHEN IT WAS PURCHASED

CAUSE: TECH INSPECTED AND DETERMINED ALL STRUTS (4 OF THEM) ARE NO LONGER
 PROVIDES ADEQUATE LIFT FORCE.

CORRECTION: REMOVE ALL FOUR EXISTING STRUTS AND REPLACE WITH NEW ONES AND TEST
 LABOR FOR ALL FOUR 1.0

Labor

Job #	Description	Hours	Total
3	REPLACED STRUTS	0.60	99.00

Parts

Part #	Description	Qty	Price	Total
F100103937	STRUT 40LBS	4.00	11.78	47.12

Other Services

Code	Description	Qty	Price	Total
SHIP	SHIPPING/FREIGHT FEE	1.00	18.78	18.78

Subtotal for Job #3: 164.90

Job #4 - Warranty

COMPLAINT: THE REAR OF THE UNIT HAS DEVELOPED STRESS CRACKS IN A AREA ACROSS THE

Customer #: 93198
 MILLSAPS, JOE



BACK

CAUSE: UNIT HAS DEVELOPED STRESS CRACKS IN THE GELCOAT (SURFACE LAYER) ON THE REAR

CORRECTION: REPAIR AREA BY GRINDING OUT CRACKS,FILLING AND REFINISHING.
LABOR 3.5

Labor

Job #	Description	Hours	Total
4	REPAIRED REAR TOP	3.50	577.50

Other Services

Code	Description	Qty	Price	Total
NII	PAINT 105522238A	1.00	41.60	41.60

Subtotal for Job #4: 619.10

Parts Total: 58.98
 Labour Total: 726.00
 Sublet Total: 0.00
 Extras Total: 60.38

WORK ORDER TOTAL: 845.36

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Date: 22 Jan 2026

Customer Signature : _____

W/O: 26531
Promised Date: 30 DEC 25



Customer #: 93198
MILLSAPS, JOE

