



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

W/O: 26513
Promised Date:
26 DEC 25



Customer #: 91960
DOWNS, KEVIN



WO #: 26513 (Appointment Date: 08 DEC 2025 - Time: 11:00am)

Customer: 91960 - DOWNS, KEVIN
Address: 4511 E ANDREW HWY
MORRISTOWN, TN
37814

Home Phone: 276-676-0193

Work Phone:

Author: SPD

Location: IH

Invoice #:

Stock #:
Stock Desc: 2025 TT KZ-RV CONNECT 301BHKSE
Model: 301BHKSE
Serial #: 4EZTL3122S4003725
Chassis #:
Mileage: 0
Key #:
Req'n #:
License #:
Trim: C301BHKSE

Purchase Date:
Date In: 03 DEC 25
Promise Date: 30 DEC 25
Promise Time: 09:00am
Schedule Date:
Completed: 27 JAN 26
Warr. Date:

Job #2 - Warranty

COMPLAINT: CS THAT BOTH BLACK TANK FLUSHES ARE LEAKING AT THE BLACK TANK VALVE UNDER THE BATHROOM SINKS

CORRECTION: TECH PUMPED ANTIFREEZE TO BOTH BLACK TANKS AND NEITHER LEAKED. NO ISSUES FOUND AT THIS TIME.

Subtotal for Job #2: 0.00

Job #3 - External

INSTALL NEW HITCH WITH BARS

Subtotal for Job #3: 0.00

Job #1 - Warranty

COMPLAINT: CS THAT THE BEDROOM HEATER IS INOP CHECK AND ADVISE

CAUSE: THERE IS NO ELECTRIC STRIPS IN EITHER AC.

CORRECTION: PER KZ THIS IS THE DESIGN
CLAIM DENIED

Subtotal for Job #1: 0.00

Job #4 - Warranty

COMPLAINT: CS THAT THE COMPARTMENT DOORS ARE COMING LOOSE CHECK ALL COMPARTMENT DOORS

CORRECTION: NO ISSUES FOUND AT THIS TIME

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: CS THAT THE RUBBER ON THE ENTRY DOOR HANDLE IS COMING LOOSE

CAUSE: FOAM GRIP ON ENTRY HANDLE HAS FRAYED AND COMING APART FROM THE TOP

CORRECTION: ENTRY HANDLE NEEDS TO BE REMOVED TO GET THE FOAM GRIP HANDLE, REPLACE WITH NEW ONE AND REINSTALL ENTRY HANDLE
LABOR .10





Labor				
Job #	Description		Hours	Total
5	REPLACED FOAM HANDLE		0.10	17.50
Parts				
Part #	Description	Qty	Price	Total
31-1531	REPLACEMENT FOAM TUBE GRIP	1.00	10.54	10.54
Subtotal for Job #5:				28.04

Job #6 - Warranty

COMPLAINT: CS THAT THE FLOOR VENT IN THE KITCHEN IS CRACKED

CAUSE: VENT HAS CRACKED AT THE SCREW FROM BUILD, SCREW WAS OVER TIGHTENED.

CORRECTION: REMOVE DAMAGED VENT AND REPLACE WITH NEW ONE.

LABOR .20

Labor				
Job #	Description		Hours	Total
6	REPLACED VENT		0.10	17.50
Parts				
Part #	Description	Qty	Price	Total
125771	FLOOR VENT	1.00	6.50	6.50
Subtotal for Job #6:				24.00

Job #7 - Warranty

COMPLAINT: CS THAT THE LP TANK PIGTAILS ARE NOT IN THE CORRECT POSITION

CAUSE: THE PIGTAILS ARE INSTALLED ON BACK SIDE OF LP TANK

CORRECTION: REMOVE LP PIGTAILS AND INSTALL ON THE FRONT SIDE OF TANKS. THEN TEST LP TO MAKE SURE PIGTAILS ARE NOT LEAKING

LABOR .50

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: CS THAT THE LOCKS ON THE COMPARTMENT DOORS ARE HARD TO OPEN AND LOCK

CAUSE: TECH VERIFIED ALL COMPARTMENT DOOR LOCKS DO NOT TURN AS THEY SHOULD, VERY HARD TO TURN

CORRECTION: LUBE ALL COMPARTMENT LOCKS ON UNIT

LABOR .50

Subtotal for Job #8: 0.00

Job #9 - Warranty

COMPLAINT: CS THAT THE BUNK DOOR KEEPS POPPING OUT OF THE LOWER GUIDE

CAUSE: THE STOP SET SCREW WAS INSTALL TO FAR OUT TO HOLD DOOR IN PLACE AS DESIGNED

CORRECTION: REMOVE THE STOP AND RELOCATE OVER JUST A ENOUGH TO HOLD DOOR IN PLACE CORRECTLY.

LABOR .30

Labor				
Job #	Description		Hours	Total
9	relocate and secure in place		0.10	17.50



Subtotal for Job #9: 17.50

Job #10 - Warranty

COMPLAINT: CS THAT THE BLACK WATER DRAIN HANDLE IS LOOSE AND HARD FOR THE CUSTOMER TO OPERATE

CAUSE: BLACK WATER DRAIN HANDLE IS FAULTY, THIS HANDLE IS VERY LOOSE AND NOT WORKING AS DESIGNED

CORRECTION: REPLACE BLACK WATER DRAIN HANDLE AND CABLE THEN TEST
LABOR 1.0

Labor

Job #	Description	Hours	Total
10	REPLACED AND TESTED	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
152497	VALVE,TERMINATION,3",W/77" CABLE INSTALLED,HUB X SPG	1.00	61.23	61.23

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	16.89	16.89

Subtotal for Job #10: 165.62

Job #11 - Warranty

COMPLAINT: CS THAT THE LP TANK BRAKET IS LOOSE CHECK AND ADVISE

CAUSE: LP BRACKET ON THE TANK BROKE OFF NOT HOLDING LP TANKS AS DESIGNED

CORRECTION: REPLACE LP TANK BRACKET
LABOR .30

Labor

Job #	Description	Hours	Total
11	REPAIRED AND RESECURED IN CORRECT PLACE	0.30	52.50

Subtotal for Job #11: 52.50

Job #12 - Warranty

COMPLAINT: CS THAT THE FRONT ENTRY DOOR IS HARD TO OPEN AND CLOSE

CORRECTION: NO ISSUES AT THIS TIME

Subtotal for Job #12: 0.00

Job #ROOFINS - External

COMPLEMENTARY ROOF INSPECTION

CHECK CAULKING_____

CHECK SKYLIGHTS_____

CHECK ROOF VENTS_____

CHECK LUBE & ANTENNA_____

CHECK SATELLITE_____

CHECK RUBBER_____

Subtotal for Job #ROOFINS: 0.00

W/O: 26513
Promised Date: 30 DEC 25



Customer #: 91960
DOWNS, KEVIN



W/O: 26513
Promised Date: 30 DEC 25

Parts Total:	78.27
Labour Total:	192.50
Sublet Total:	0.00
Extras Total:	16.89
WORK ORDER TOTAL:	287.66

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Date: 27 Jan 2026

Customer Signature : _____

Customer Work
Order



Customer #: 91960
DOWNS, KEVIN

