



Phone: (423) 235-1167
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1202 Idell Road
 Bulls Gap, TN 37711

W/O: 26386
 Promised Date: 26 NOV 25



WO #: 26386 (Appointment Date: 14 NOV 2025 - Time: 11:00am)

Customer: 76295 - HAEHNER, CARL
 Address: 154 MANOR LN
 JONESBOROUGH, TN
 37659

Home Phone: (423) 328-8595

Work Phone:

Author:SPD

Location: IH

Invoice #:

Stock #: 11096

Stock Desc: (11096) 2025 FOREST RIVER

ROCKWOOD ULTRA 2606WS

Model: 2606WS

Serial #: 4X4TRLB20SZ197313

Chassis #:

Mileage:0

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 19 APR 25

Date In: 14 NOV 25

Promise Date: 30 NOV 25

Promise Time: 09:00am

Schedule Date:

Completed: 06 JAN 26

Warr. Date: 19 APR 25

Job #1 - Warranty

COMPLAINT: CUS HAVING ELECTRICAL ISSUES WITH THEIR PANEL FLASHING

CAUSE: During diagnostic inspection, 6 VDC was detected on the red wire at the left tail light. The voltage was traced to the pink wire at the 7way junction box. To further investigate, the underbelly was dropped and wiring was traced to the Unity Board, checking thoroughly for breaks or pinched wires.

In order to complete the trace, the converter and fireplace were removed and reinstalled. After contacting LCI for technical support, it was determined that the issue originated from an intermittent voltage leak from the lockout pin. Measurements confirmed 9 VDC intermittently leaving the pin, which caused the control panel to flash and the tail light to illuminate unexpectedly.

CORRECTION: REPLACE UNITY BOARD DIAG 3.0 L REPLACE BOARD .5 LIPPERT CUST CARE
 EMAIL IS ATTACHED IN FOLDER

Labor

Job #	Description	Hours	Total
1	REPLACED UNITY BOARD	3.50	577.50

Parts

Part #	Description	Qty	Price	Total
F100409815	UNITY BOARD	1.00	404.57	404.57

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	18.84	18.84

Subtotal for Job #1: 1,000.91

Job #2 - Warranty

REAR LEFT TAIL LIGHT STAYS on

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: WHEN FLUSHING THE BLACK TANK CUST IS SEEING WATER DRIP ON WIRES TO THE WATER PUMP

CAUSE: TECH FOUND THE VACUUM BREAKER UNDER THE BATHROOM SINK HAS FAILED AND LEAKING

CORRECTION: REPLACE THE VACUUM BREAKER AND TEST

Customer #: 76295
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LABOR .50

Labor

Job #	Description	Hours	Total
3	REPLACE VAC BREAKER	0.50	82.50

Parts

Part #	Description	Qty	Price	Total
F100110287	VACUUM BREAKER	1.00	12.84	12.84

Subtotal for Job #3: 95.34

Job #4 - Warranty

COMPLAINT: CS THAT THERE IS A SCREW POPPING THROUGH LEFT SIDE OF ENTRY DOOR

CAUSE: THIS IS WHERE THE FIBERGLASS HAS DEVELOPED A SPIDER CRACK. THIS IS CAUSED BY STRESS ON FIBERGLASS/IMPROPER CONSTRUCTION AT BUILD.

CORRECTION: REPAIR FIBERGLASS,PAINT TO BLEND AREA AND CLEAN.

LABOR 1.5

Labor

Job #	Description	Hours	Total
4	REPAIRED AREA OF UNIT	1.50	247.50

Subtotal for Job #4: 247.50

Job #5 - Warranty

CS THAT THE SLIDE TOPPER FABRIC IS SAGGING

Subtotal for Job #5: 0.00

Job #WINT2 - External

WINTERIZE-TT/CLASS C

Due to the winterization process, most refrigerator filters and water filters will need to be replaced. Because of the variability of filters, customers will be responsible for ordering/supplying the replacement filter for your unit at time of dewinterization in the spring.

Because of the number of different filters being used by manufacturers, Tri-Am RV cannot guarantee that we will have the correct filter in stock at time of the appt. Therefore, we recommend that you either pre-order your filters, or bring them with you at your appointment time.

Initial/Date: _____

Labor

Job #	Description	Hours	Total
WINT2	WINTERIZE FRESH WATER SYSTEM	0.00	N/C

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	N/C	N/C

Subtotal for Job #WINT2: 0.00

Job #6 - Warranty

COMPLAINT: CS THAT THE SHORE CORD INLET COVER WILL NOT LOCK INTO PLACE

CAUSE: TECH DETERMINED THE SHORE POWER COVER WILL NOT LATCH AND STAY DOWN AS DESIGNED TO DO SO

CORRECTION: REPLACE THE EXSISTING SHORE POWER INLET ON UNIT AND TEST

LABOR .50

W/O: 26386
Promised Date: 30 NOV 25



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Labor			
Job #	Description	Hours	Total
6	REPLACED POWER INLET	0.20	33.00

Parts				
Part #	Description	Qty	Price	Total
F100253523	SHORE POWER INLET	1.00	34.19	34.19
Subtotal for Job #6:				67.19

Job #7 - Warranty
 COMPLAINT: CS THAT THE ENTRY DOOR HANDLE IS PEELING

CAUSE: ENTRY DOOR HANDLE FOAM TUBE IS FAULTY

CORRECTION: REPLACE THE FOAM GRIP HANDLE
 LABOR .20

Labor			
Job #	Description	Hours	Total
7	REPLACED FOAM GRIP	0.20	33.00

Parts				
Part #	Description	Qty	Price	Total
31-1531	REPLACEMENT FOAM TUBE GRIP	1.00	10.54	10.54
Subtotal for Job #7:				43.54

Job #8 - Warranty
 COMPLAINT: CS THAT THE COUNTER IN THE BATHROOM IS PEEL AND THE COUNTER TOP IS SHOWING WOOD WHERE IT MEETS THE SINK

CAUSE: THE WRAP THAT IS ON THE COUNTER TOP IS PEELING UP AROUND THE EDGES, ADHESIVE IS FAILED

CORRECTION: REMOVE THE FAUCET ON BATHROOM COUNTER TOP, REMOVE THE DAMAGED COUNTER AND REPLACE WITH A NEW ONE.
 LABOR 2.0

Labor			
Job #	Description	Hours	Total
8	REPLACED AND RESEALED AREA, TESTED	2.50	412.50

Parts				
Part #	Description	Qty	Price	Total
F100621105	COUNTERTOP 22X24	1.00	75.24	75.24
38-8557	SILICONE DAP WHITE	1.00	0.00	0.00

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	18.81	18.81
Subtotal for Job #8:				506.55

Job #ROOFINS - External
 COMPLAINT: COMPLEMENTARY ROOF INSPECTION
 CHECK CAULKING _____
 CHECK SKYLIGHTS _____
 CHECK ROOF VENTS _____
 CHECK LUBE & ANTENNA _____
 CHECK SATELLITE _____
 CHECK RUBBER _____

CORRECTION: ROOF LOOKS GOOD AT THIS TIME, RECHECK IN 6 MONTHS



Subtotal for Job #ROOFINS: 0.00

Job #9 - External

CUSTOMER ASKED IF WE COULD WASH THE TOP OF THE UNIT (HOLD OFF TILL END AND ASK FOR APPROVAL AGAIN)

Subtotal for Job #9: 0.00

Parts Total:	537.38
Labour Total:	1,386.00
Sublet Total:	0.00
Extras Total:	37.65
WORK ORDER TOTAL:	1,961.03

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 13 Jan 2026

W/O: 26386
Promised Date: 30 NOV 25



Customer Work Order

Customer #: 76295
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