




RE: 2025 Rockwood - WeRV & Unity x270D Case #: 6389306 thread::-wAV8xQQdPC6v2w92sJBQh8::

From EmailToCase <customerservice@lci1.com>
via yk7foj02x12us7vu.kzhq9pm.i-aihweae.usa232.bnc.salesforce.com

Date Tue 11/18/2025 10:12 AM

To Tri-Am Tennessee Warranty <tnwarranty@triamrv.com>

 auto-reply-header-v3

Case Number: 6389306

VIN: SZ197313

Hello Jayson Stebbins,

Thank you for contacting Lippert Customer Care Center.

We have reviewed your request with the information provided and Lippert will authorize warranty replacement of Unity x270D (2023018428) and 0.50 hours of labor pending part return for testing.

Please return the parts to:

Lippert
Attn: WARRANTY
2020 Blakesley Pkwy
Bristol, IN 46507

Please ensure the case number is referenced on the package. Fill out the attached Warranty Parts Return form and include it with the returned product for testing.

The replacement will need to be ordered as normal. This can be done through our parts department by calling 432-LIPPERT or through the Lippert [online store](#). Please reference the case number if you choose to order through the parts department.

Once the part has been tested, if found to be defective, Lippert will reimburse the cost of the part, plus markup, and shipping costs associated with this authorization. Please complete the attached Warranty form to submit for payment.

If the part is not found to be defective, Lippert will not be responsible for the repair.

Thank you

 auto-reply-footer

****Reference Case Number 6389306****

Thank you,

TYLER F.
OneControl Customer Service Representative
P: 432-LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

****Our new Care Center hours are 8:00am-5:30pm EST, Monday - Friday****

----- Original Message -----

From: Lippert Customer Care Center [customerservice@lci1.com]

Sent: 11/18/2025 10:39 AM

To: ilm350r13@yahoo.com

Subject: 2025 Rockwood - WeRV & Unity x270D Case #: 6389306 thread::-wAV8xQQdPC6v2w92sJBQh8::

Case #6389306

Thank you for contacting Lippert Customer Care Center. It was a pleasure speaking with you.

Case #6389306, has been created in response to your call. This number will be used in all communications regarding your case; please reference this number in the event you need to call us. If you prefer to email us, simply **reply to this email**. Additional resources are also available on the web at support.lci1.com.

Thank you,

Kurtis

Lippert Customer Care

 [Facebook](#)  [LinkedIn](#)  [Instagram](#)  [Youtube](#)

1902 W Sample St, South Bend, IN 46619

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