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**RE: 4X4TXLJ2XTF171151, XLT3314H, DOM-6/27/25, DOP-7/19/25, (DAX 2543841 LINE # 3) SCOTT KOLESSAR**

1 message

**Lytrenda Herring** <lherring@forestriverinc.com>

Fri, Jan 9, 2026 at 10:10 AM

To: "ashlee@dealer-advisors.com" &lt;ashlee@dealer-advisors.com&gt;, Stephanie Kendziorski &lt;stephanie@dealer-advisors.com&gt;

Cc: Beth Scott &lt;bscott@lionsheadtireandwheel.com&gt;

Please see below from vendor

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**From:** Beth Scott <bscott@lionsheadtireandwheel.com>**Sent:** Friday, January 9, 2026 10:08 AM**To:** Lytrenda Herring <lherring@forestriverinc.com>**Cc:** ashlee@dealer-advisors.com**Subject:** RE: 4X4TXLJ2XTF171151, XLT3314H, DOM-6/27/25, DOP-7/19/25, (DAX 2543841 LINE # 3) SCOTT KOLESSAR

From the pictures provided, these would be undulations/bulges or material splices on the sidewall of the tires which is a cosmetic issue and considered normal per Goodyear.

I have attached a copy of the technical bulletin provided by Goodyear regarding undulations and explaining that these are only a cosmetic issue and does not impact of the performance of the tire.

A key advantage of the Goodyear program is their retail network. Dealers and customers are always welcome to see an authorized Goodyear technician at any time and to contact Goodyear customer service for any issues and to find an authorized Goodyear tire shop in their area. The Goodyear customer service number is (800) 321-2136.



Beth Scott  
Warranty Manager  
Phone: (574) 533-6169 Ext. 120  
305 Steury Avenue  
Goshen, IN 46528



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**From:** Lytrenda Herring <[lherring@forestriverinc.com](mailto:lherring@forestriverinc.com)>

**Sent:** Friday, January 9, 2026 10:07 AM

**To:** Beth Scott <[bscott@lionsheadtireandwheel.com](mailto:bscott@lionsheadtireandwheel.com)>

**Cc:** [ashlee@dealer-advisors.com](mailto:ashlee@dealer-advisors.com)

**Subject:** 4X4TXLJ2XTF171151, XLT3314H, DOM-6/27/25, DOP-7/19/25, (DAX 2543841 LINE # 3) SCOTT KOLESSAR

**Importance:** High

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Please see claim and pictures for warranty consideration. I have cc'd the dealership, if needing more information. Please reply to all and if possible, within 24 hours

Customer states Right front tire has a spot sticking out on it

Cause: Verified the tire has a bulge on the right front. This is caused by internal damage to the tire structure.

Correction: Replace tire.