



Phone: (423) 235-1167
 Toll Free: (877) 635-1167
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1202 Idell Road
 Bulls Gap, TN 37711

W/O: 26358
 Promised Date: 08 NOV 25



WO #: 26358 (Appointment Date: 11 NOV 2025 - Time: 02:00pm)

Customer: 92612 - UNDERWOOD, HANK
 Address: 116 HURD RD
 CHURCH HILL, TN
 37642

Home Phone: (423) 293-2246

Work Phone:
 Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 11003

Stock Desc: 2025 FW DUTCHMEN ASTORIA

3173RLP

Model: 3173RLP

Serial #: 4YDFAAR20SZ915184

Chassis #:

Mileage:0

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 21 MAR 25

Date In: 08 NOV 25

Promise Date: 30 NOV 25

Promise Time: 09:00am

Schedule Date:

Completed: 05 DEC 25

Warr. Date: 21 MAR 25

Job #1 - Warranty

COMPLAINT: ALL SLIDE SEALS NEED CHECKED CUST CONCERNED ABOUT THEM NOT SEALING
 CORRECT seals are coming loose and falling off

CAUSE: TECH FOUND THE CORNERS ON ONE OF THE SLIDE SEALS THE ADHESIVE IS NOT
 STICKING. ON ANOTHER SLIDE THE D SEAL IS PULLED OUT AND DAMAGED

CORRECTION: ADD ADHESIVE TO THE ONE THAT IS COMING LOOSE IN THE CORNERS. REPLACE
 THE D SEAL ON THE OTHER SLIDE. THIS ABOUT A 8' PIECE.
 LABOR 1.5 ON REPLACING SEAL AND RESECURING THE OTHER SEAL

Labor

Job #	Description	Hours	Total
1	REPLACED AND REPAIRED	1.50	262.50

Parts

Part #	Description	Qty	Price	Total
338809	D SEAL	8.00	0.96	7.68
38-1870	PROFLEX SEALANT CLR 10OZ	1.00	11.86	11.86

Subtotal for Job #1: 282.04

Job #2 - Warranty

COMPLAINT: SHOWER DOOR LATCH IS NOT STAYING CLOSED WHILE CUST IS TRAVELING

CAUSE: SHOWER DOOR LATCH IS NOT HOLDING THE DOORS WHILE TRAVELING. THIS ALLOWED
 THE DOOR TO COME OPEN AND DAMAGED THE SHOWER DOOR HANDLE. CUST HAD TO STRAP
 THE DOOR TO KEEP IT FROM BREAKING.

CORRECTION: REPLACE THE SHOWER DOOR LATCH AND HANDLE
 LABOR .50

Labor

Job #	Description	Hours	Total
2	REPLACED SHOWER DOOR LATCH	0.10	17.50

Parts

Part #	Description	Qty	Price	Total
372034	SHOWER DOOR TRAVEL LATCH	1.00	11.36	11.36
688085	SHOWER DOOR HANDLE	1.00	23.47	23.47

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	14.77	14.77

Customer #: 92612
 UNDERWOOD, HANK



Subtotal for Job #2: 67.10

Job #3 - External

CUST STATED ON PHONE HE WAS GOING TO WINTERIZE HIS UNIT BEFORE DROP OFF

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

CS THAT THE SOLAR IS NOT CHARGING THE BATTERY AGAIN CHACK AND ADVISE

Subtotal for Job #4: 0.00

Parts Total:	54.37
Labour Total:	280.00
Sublet Total:	0.00
Extras Total:	14.77
WORK ORDER TOTAL:	349.14

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 05 Dec 2025

W/O: 26358
Promised Date: 30 NOV 25



Customer #: 92612
UNDERWOOD, HANK

