



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

W/O: 26281
Promised Date:
20 NOV 25



WO #: 26281 (Appointment Date: 28 OCT 2025 - Time: 10:00am)

Customer: 92500 - RAUSIS, KEVIN
Address: 1124 CAROLINA DR
DANDRIDGE, TN
37725

Home Phone: (619) 993-6506

Work Phone:

Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 10963

Stock Desc: 2025 FW KEYSTONE ASTORIA
260RK

Model: 260RK

Serial #: 4YDFAAM29SZ915062

Chassis #:

Mileage: 0

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 21 FEB 25

Date In: 28 OCT 25

Promise Date: 30 NOV 25

Promise Time: 09:00am

Schedule Date:

Completed:

Warr. Date: 21 FEB 25

Job #1 - Warranty

CS THAT THE L/R TAIL LIGHT HAS SOME LED LIGHTS THAT STAY ON WHEN UNIT IS PLUGGED IN

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CS THAT THE OVER HANG STORAGE COMPARTMENT HAS A KEY THAT DONT FIT AND TURN THE LOCK

CAUSE: TECH VERIFIED THE TUMBLER ON THIS COMPARTMENT DOOR IS FAULTY AND WILL NOT TURN

CORRECTION: REPLACE COMPARTMENT DOOR TUMBLER G391
AND TEST
LABOR .40

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CS THAT THE OFF DOOR SIDE FRONT STORAGE HANDLE WILL NOT LOCK

CAUSE: HANDLE IS STUCK AND WILL NOT ALLOW TO BE OPENED

CORRECTION: REPLACE COMPARTMENT DOOR HANDLE WITH A NEW ONE AND TEST
LABOR 1.0

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CS THAT THE COUNTERTOP NEXT TO THE OVEN (RIGHT SIDE) HAS A CHIP OR LOOKS LIKE A SCREW WAS PUT IN THE COUNTER THEN FILLED

CAUSE: COUNTER LOOKS TO HAVE BEEN REPAIRED PRIOR AND THE COMPOUND HAS CAME OUT LEAVING A HOLE ON THE COUNTER

CORRECTION: REPLACE THE COUNTER TOP
LABOR 3.0

Customer #: 92500
RAUSIS, KEVIN





Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	N/C	N/C
Subtotal for Job #4:				0.00

Job #5 - Warranty

COMPLAINT: CS THAT THERE IS A DRAWER IN THE KITCHEN TOP RIGHT OF COOK TOP

CAUSE: DRAWER WILL NOT LATCH IN TECH DID ATTEMPT TO RESET THE THE GUIDE BUT AS SOON AS THE DRAWER CLOSED

CORRECTION: REPLACE THE 16" DRAWER GUIDE
 LABOR .50

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CS THAT THE LOWER SHELF IN THE FRIDGE HAS CRACKED

CAUSE: LOWER FRIDGE SHELF SHATTERED

CORRECTION: REPLACE FRIDGE SHELF
 LABOR .20

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: CS THAT THE DRAWER UNDER THE WASHER DRYER IS COMING APART

CAUSE: DRAWER CAME LOOSE AND DID NOT STAY TOGETHER FROM INSTALL

CORRECTION: DRAWER CAN BE RESECURED BACK TOGETHER CORRECTLY SO DRAWER CAN OPERATE CORRECTLY
 LABOR .50

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: CS THAT THE WASHER/DRYER DOOR HAS A NAIL POPPING OUT

CAUSE: WOOD GRAIN IS NOT HOLDING PAINT.

CORRECTION: REPLACE BOTH CABINET DOORS AT THE WASHER/DRYER
 LABOR FOR BOTH 1.0

Subtotal for Job #8: 0.00

Job #9 - External

CUSTOMER WAS ASKING IF WE COULD GET TOUCH UP PAINT FOR THE INSIDE CABINETS

Subtotal for Job #9: 0.00

Job #10 - Warranty

CS THAT THE CABLE IS INOP CHECK AND ADVISE

Subtotal for Job #10: 0.00

Job #11 - Warranty

CS THAT THE WATER HEATER KEEPS JUMPING UP IN TEMP FROM 100-105(SET TEMP) BUT JUMPS UP TO 120 PLUS CLAIM NUMBER FROM FURRIION 6310631



Subtotal for Job #11: 0.00

Job #ROOFINS - Warranty

COMPLAINT: COMPLEMENTARY ROOF INSPECTION

CHECK CAULKING _____
CHECK SKYLIGHTS _____
CHECK ROOF VENTS _____
CHECK LUBE & ANTENNA _____
CHECK SATELLITE _____
CHECK RUBBER _____

CAUSE: WHEN DOING A ROOF INSPECTION TECH FOUND THREE SCREW COVERS NEEDING REPLACED, BOTH TOP GUTTER RAIL SCREWS COVERS AND LEFT REAR SCREW COVER.

CORRECTION: REPLACE SCREW COVER (VINYL INSERT) ON BOTH TOP GUTTER RAILS AND THE LEFT REAR SIDE
LABOR 1.0

Subtotal for Job #ROOFINS: 0.00

Job #12 - External

FILL LP

Subtotal for Job #12: 0.00

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 0.00

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 18 Nov 2025

W/O: 26281
Promised Date: 30 NOV 25



Customer #: 92500
RAUSIS, KEVIN

