



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

W/O: 26281
Promised Date: 30 NOV 25



Customer #: 92500
RAUSIS, KEVIN



WO #: 26281 (Appointment Date: 28 OCT 2025 - Time: 10:00am)

Customer: 92500 - RAUSIS, KEVIN
Address: 1124 CAROLINA DR
DANDRIDGE, TN
37725

Home Phone: (619) 993-6506

Work Phone:

Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 10963

Stock Desc: 2025 FW KEYSTONE ASTORIA
260RK

Model: 260RK

Serial #: 4YDFAAM29SZ915062

Chassis #:

Mileage: 0

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 21 FEB 25

Date In: 28 OCT 25

Promise Date: 30 NOV 25

Promise Time: 09:00am

Schedule Date:

Completed: 28 MAR 26

Warr. Date: 21 FEB 25

Job #1 - Warranty

CS THAT THE L/R TAIL LIGHT HAS SOME LED LIGHTS THAT STAY ON WHEN UNIT IS PLUGGED IN

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CS THAT THE OVER HANG STORAGE COMPARTMENT HAS A KEY THAT DONT FIT AND TURN THE LOCK

CAUSE: TECH VERIFIED THE TUMBLER ON THIS COMPARTMENT DOOR IS FAULTY AND WILL NOT TURN

CORRECTION: REPLACE COMPARTMENT DOOR TUMBLER G391
AND TEST
LABOR .40

Labor

Job #	Description	Hours	Total
2	REPLACED TUMBLER	0.40	70.00

Subtotal for Job #2: 70.00

Job #3 - Warranty

COMPLAINT: CS THAT THE OFF DOOR SIDE FRONT STORAGE HANDLE WILL NOT LOCK

CAUSE: HANDLE IS STUCK AND WILL NOT ALLOW TO BE OPENED

CORRECTION: REPLACE COMPARTMENT DOOR HANDLE WITH A NEW ONE AND TEST

Parts

Part #	Description	Qty	Price	Total
621366	TUMBLER 391	1.00	2.47	2.47
704072	Door - Plug - .266 x .688 ID - x .797 OD - Black	1.00	2.99	2.99

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT ON PARTS	1.00	22.45	22.45

Subtotal for Job #3: 27.91

Job #4 - Warranty

COMPLAINT: CS THAT THE COUNTERTOP NEXT TO THE OVEN (RIGHT SIDE) HAS A CHIP OR



LOOKS LIKE A SCREW WAS PUT IN THE COUNTER THEN FILLED

CAUSE: COUNTER LOOKS TO HAVE BEEN REPAIRED PRIOR AND THE COMPOUND HAS CAME OUT LEAVING A HOLE ON THE COUNTER

CORRECTION: REPLACE THE COUNTER TOP
LABOR 3.0

Labor

Job #	Description	Hours	Total
4	REPLACE COUNTER TOP	3.00	525.00

Parts

Part #	Description	Qty	Price	Total
786508	KITCHEN TOP COUNTERTOP	1.00	249.82	249.82

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	0.00	0.00
CRA	CRATE CHARGES	1.00	50.00	50.00
FRT	FREIGHT ON PARTS	1.00	178.31	178.31

Subtotal for Job #4: 1,003.13

Job #5 - Warranty

COMPLAINT: CS THAT THERE IS A DRAWER IN THE KITCHEN TOP RIGHT OF COOK TOP

CAUSE: DRAWER WILL NOT LATCH IN TECH DID ATTEMPT TO RESET THE THE GUIDE BUT AS SOON AS THE DRAWER CLOSED

CORRECTION: REPLACE THE 16" DRAWER GUIDE
LABOR .50

Labor

Job #	Description	Hours	Total
5	REPLACED DRAWER GUIDES	0.20	35.00

Parts

Part #	Description	Qty	Price	Total
732890	DRAWER GUIDE 16" SOFT CLOSE CABINET MEMBER	2.00	4.08	8.16
732891	DRAWER GUIDE 16" SOFT CLOSE DRAWER MEMBER	2.00	1.24	2.48

Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING/FREIGHT FEE	1.00	15.50	15.50

Subtotal for Job #5: 61.14

Job #6 - Warranty

COMPLAINT: CS THAT THE LOWER SHELF IN THE FRIDGE HAS CRACKED

CAUSE: LOWER FRIDGE SHELF SHATTERED

CORRECTION: REPLACE FRIDGE SHELF
LABOR .20

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: CS THAT THE DRAWER UNDER THE WASHER DRYER IS COMING APART

CAUSE: DRAWER CAME LOOSE AND DID NOT STAY TOGETHER FROM INSTALL

CORRECTION: DRAWER CAN BE RESECURED BACK TOGETHER CORRECTLY SO DRAWER CAN

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OPERATE CORRECTLY
LABOR .50

Labor

Job #	Description	Hours	Total
7	RESECURED	0.20	35.00
Subtotal for Job #7:			35.00

Job #8 - Warranty

COMPLAINT: CS THAT THE WASHER/DRYER DOOR HAS A NAIL POPPING OUT

CAUSE: WOOD GRAIN IS NOT HOLDING PAINT.

CORRECTION: REPLACE BOTH CABINET DOORS AT THE WASHER/DRYER
LABOR FOR BOTH 1.0

Labor

Job #	Description	Hours	Total
8	TOUCH UP	0.20	35.00
Subtotal for Job #8:			35.00

Job #9 - External

CUSTOMER WAS ASKING IF WE COULD GET TOUCH UP PAINT FOR THE INSIDE CABINETS

Subtotal for Job #9: 0.00

Job #10 - Warranty

CS THAT THE CABLE IS INOP CHECK AND ADVISE

Subtotal for Job #10: 0.00

Job #11 - Warranty

CS THAT THE WATER HEATER KEEPS JUMPING UP IN TEMP FROM 100-105(SET TEMP) BUT
JUMPS UP TO 120 PLUS CLAIM NUMBER FROM FURRION 6310631

Subtotal for Job #11: 0.00

Job #ROOFINS - Warranty

COMPLAINT: COMPLEMENTARY ROOF INSPECTION

CHECK CAULKING _____
CHECK SKYLIGHTS _____
CHECK ROOF VENTS _____
CHECK LUBE & ANTENNA _____
CHECK SATELLITE _____
CHECK RUBBER _____

CAUSE: WHEN DOING A ROOF INSPECTION TECH FOUND THREE SCREW COVERS NEEDING
REPLACED, BOTH TOP GUTTER RAIL SCREWS COVERS AND LEFT REAR SCREW COVER.

CORRECTION: REPLACE SCREW COVER (VINYL INSERT) ON BOTH TOP GUTTER RAILS AND THE
LEFT REAR SIDE
LABOR 1.0

Parts

Part #	Description	Qty	Price	Total
JR10061	VINYL INSERT 50' BLK	1.00	19.86	19.86
Subtotal for Job #ROOFINS:				19.86

Job #12 - External

FILL LP

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Subtotal for Job #12: 0.00

Parts Total: 285.78
Labour Total: 700.00
Sublet Total: 0.00
Extras Total: 266.26

WORK ORDER TOTAL: 1,252.04

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.
X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 28 Mar 2026

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