



Phone: (423) 235-1167  
 Toll Free: (877) 635-1167  
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1202 Idell Road  
 Bulls Gap, TN 37711

W/O: 26218  
 Promised Date: 26 OCT 25



WO #: 26218

Customer: 93198 - MILLSAPS, JOE  
 Address: 106 DISSTON RD  
 OAK RIDGE, TN  
 37830

Home Phone: (865) 263-1912

Work Phone:

Author: SPD

Location: IH

Invoice #:

Stock #: 11005  
 Stock Desc: 2025 CT FOREST RIVER  
 ROCKWOOD CAMP A213HS  
 Model: A213HS  
 Serial #: 4X4CPRW14SD320764  
 Chassis #:  
 Mileage: 0  
 Key #: 1500  
 Req'n #:  
 License #:  
 Trim:

Purchase Date: 20 SEP 25  
 Date In: 17 OCT 25  
 Promise Date: 30 OCT 25  
 Promise Time: 09:00am  
 Schedule Date:  
 Completed: 14 NOV 25  
 Warr. Date: 20 SEP 25

**Job #1 - External**

CS THAT THERE IS WOOD MISSING UNDER THE BED

**Subtotal for Job #1: 0.00**

**Job #2 - Warranty**

COMPLAINT: CS THAT THE ARM FEEL OFF THE THUMB LATCH ON THE COMPARTMENT DOOR.  
 THIS DOOR DOES NOT HAVE A TAG, PHOTOS WILL SHOW THIS.

CAUSE: FAULTY THUMB LATCH ON COMPARTMENT DOOR

CORRECTION: REPLACE THUMB LATCH  
 LABOR .40

**Labor**

Job #	Description	Hours	Total
2	REPLACED LATCH	0.30	49.50

**Parts**

Part #	Description	Qty	Price	Total
F100391341	TWIST THUMB LOCK	1.00	6.24	6.24

**Other Services**

Code	Description	Qty	Price	Total
FRT	FREIGHT ON F100391341	1.00	18.78	18.78

**Subtotal for Job #2: 74.52**

**Job #3 - External**

INSTALL LIC PLATE

**Other Services**

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	N/C	N/C

**Subtotal for Job #3: 0.00**

**Job #5 - Warranty**

COMPLAINT: CS THAT THE WINDOW IN THE ENTRY DOOR WILL NOT OPEN MORE THEN AN INCH

CAUSE: WINDOW IS EXTREMELY TIGHT

CORRECTION: ADJUST WINDOW AND LUBE

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LABOR .30

**Labor**

Job #	Description	Hours	Total
5	ADJUST WINDOW AND LUBE	0.30	49.50

**Subtotal for Job #5: 49.50**

**Job #6 - Warranty**

COMPLAINT: CS THAT THE ENTRY DOOR WILL NOT LOCK FROM THE INSIDE

CAUSE: STRIKER PLATE IS TO HIGH AND NOT ALLOWING DOOR TO LATCH

CORRECTION: RELOCATE STRIKER PLATE TO LINE UP CORRECTLY FOR DOOR TO CLOSE.

REPAIR THE HOLES FROM THE FIRST INSTALL OF STRIKER PLATE.

LABOR .50

**Labor**

Job #	Description	Hours	Total
6	REPAIRED AREA	0.30	49.50

**Subtotal for Job #6: 49.50**

**Job #7 - External**

CS THAT THERE ARE SCREW COMING LOOSE IN THE RIGHT (DOOR SIDE) REAR CORNER ON THE INSIDE

**Subtotal for Job #7: 0.00**

**Job #8 - Warranty**

COMPLAINT: CS THAT THE TRIM ON THE FRONT DOOR SIDE CORNER IS COMING LOOSE

CAUSE: BOTH SCREWS ARE STRIPPED AND WILL NOT STAY IN PLACE

CORRECTION: REPLACE SCREWS WITH LARGER ONES

LABOR .20

**Labor**

Job #	Description	Hours	Total
8	REPLACED SCREWS WITH LARGER ONES	0.20	33.00

**Subtotal for Job #8: 33.00**

**Job #9 - Warranty**

COMPLAINT: CS THAT THE FRIDGE IS NOT SECURED AND COMES OUT OF ITS LOCATION WHEN TRAVELING

CAUSE: FRIDGE ONLY HAS ONE BRACKET HOLDING IT IN PLACE. THIS ALLOWS THE FRIDGE TO MOVE AND THE DOOR COMES OPEN. THE DOOR IS DAMAGED FROM FRIDGE NOT BEING SECURED INTO PLACE CORRECT.

CORRECTION: REPLACE FRIDGE DOOR AND SECURE FRIDGE IN PLACE WITH ANOTHER BRACKET

LABOR 1.0

**Labor**

Job #	Description	Hours	Total
9	REPLACE FRIDGE DOOR	1.00	165.00

**Parts**

Part #	Description	Qty	Price	Total
F100606371	REFRIGERATOR PART- SOP: DOOR FOR MODEL # iRV3.3CF12V-RH	1.00	181.69	181.69

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**Other Services**

Code	Description	Qty	Price	Total
FRT	FREIGHT ON F100606371	1.00	20.14	20.14

**Subtotal for Job #9: 366.83**

**Job #10 - Warranty**

COMPLAINT: CS THAT THE LATCH THAT HOLDS THE SIDE WALL IN PLACE IS LOOSE

CAUSE: LATCH WORKED LOOSE

CORRECTION: RESECURE LATCH IN PLACE

LABOR .20

**Labor**

Job #	Description	Hours	Total
10	RESECURE LATCH IN PLACE	0.20	33.00

**Subtotal for Job #10: 33.00**

**Job #11 - Warranty**

COMPLAINT: THE SINK BASE HAS CAME LOOSE FROM THE COUNTER

CAUSE: SINK NOT SECURE IN PLACE AND LIFTING, ADHESIVE NOT HOLDING SINK DOWN

CORRECTION: REMOVE SINK, CLEAN AREA, ADD ADHESIVE TO SECURE SINK IN PLACE AND SEAL AREA

LABOR 1.0

**Labor**

Job #	Description	Hours	Total
11	REPAIRED AREA	1.00	165.00

**Subtotal for Job #11: 165.00**

**Job #12 - Warranty**

COMPLAINT: THE DOOR/WALL AT THE TOILET IS DAMAGED FROM SCREWS NOT STAYING IN

CAUSE: SCREWS ARE STRIPPED OUT ALLOWING DOOR TO FALL AND BECOME DAMAGED

CORRECTION: REPLACE DOOR

LABOR .50

**Labor**

Job #	Description	Hours	Total
12	REPLACED DOOR	1.00	165.00

**Parts**

Part #	Description	Qty	Price	Total
4569	TOILET CAB	1.00	11.36	11.36

**Other Services**

Code	Description	Qty	Price	Total
FRT	FRIGHT ON 4569	1.00	18.78	18.78

**Subtotal for Job #12: 195.14**



Parts Total: 199.29  
Labour Total: 709.50  
Sublet Total: 0.00  
Extras Total: 57.70  
**WORK ORDER TOTAL: 966.49**

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I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.  
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X

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MOTOR VEHICLE REPAIR REGISTRATION #MV-04967  
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Date: 14 Nov 2025

Customer Signature : \_\_\_\_\_

Customer Work  
Order



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