

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080  
 TRI AM RV CENTER OF EAST TN  
 1202 IDELL ROAD (I-81 EXIT 23)  
 BULLS GAP, TN 37711  
 USA

CLAIM STATUS Paid  
 CLAIM 2447924  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4FCRR26TS235368  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 020 / 020  
 ITEM # CRF39RKB  
 DEALER RO # 26116  
 CLAIM START DATE 09/25/2025  
 CLAIM END DATE 02/12/2026

Labor rate: \$165.00

**OWNER INFORMATION**

RONALD WHITE  
 111 NAPLES DR  
 Tazewell, VA 24651  
 USA

Retail Date of Purchase 01/19/2026      WARRANTY EXPIRATION DATE 01/19/2027

**Claim Line Details**

**Labor**

Line# 1      **Operation Code**      **Operational Description**  
 24-30-100-001035      Cabinet Door - Repair/Interior/Cabinetry  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-09-25 10:49:07 :: Complaint: Scratch on kitchen cabinet door  
 Cause: Noted on DAF Correction: Fill, color, and blend area

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$33.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$33.00

**Notes**  
 PLEASE SUBMIT A COPY OF THE DAF AS THIS IS A REQUIRED DOCUMENT THAT I AM NOT SEEING WE HAVE ON FILE  
 It's in the pictures on job 9 already. Thank you!  
 AUTHORIZED

**Labor**

Line# 2      **Operation Code**      **Operational Description**  
 24-30-100-001050      Cabinet Stiles - Repair/Interior/Cabinetry  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-09-25 10:50:12 :: Complaint: Kitchen stile behind seating nail holes Cause: Noted on DAF Correction: Fill, color, and blend area

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$33.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$33.00

**Notes**

**Labor**

Line# 3      **Operation Code**      **Operational Description**  
 24-30-502-003401      Window Casing, Jam, Sill - Repair/Interior/Window  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-09-25 10:51:36 :: Complaint: The window in the sitting room is showing daylight at the bottom Cause: Noted on DAF, outer trim was not installed correctly, allowing light to come through the bottom Correction: Remove set screws on interior trim ring around the window and resecure back in correct place

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$82.50
<b>Serial#</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b>	\$165.00

**Notes**  
 SENT TO VENDOR FOR REVIEW  
 PER VENDOR  
 Case Number: 6256088  
 VIN: TS235368

Hello Morgan Underwood,  
Thank you for contacting Lippert Customer Care Center.

Can you please provide photos of the complete window from the inside and outside of the coach?

Photo's added. Thank you!  
THANK YOU, PLEASE SUBMIT A FULL VIEW PHOTO FROM THE OUTSIDE AS WELL AS PER VENDOR REQUIREMENTS  
Photo's attached again, they did not save last time. Thank you!  
THANK YOU, I HAVE RELAYED THIS ONTO THE VENDOR. I WILL UPDATE AS SOON AS I HEAR BACK  
PER VENDOR  
Case Number: 6256088  
VIN: TS235368

Hello Morgan Underwood,  
Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new window and 1 hour of labor.

PROVIDE RECEIPT FOR LINE 3 PART TO CONTINUE PROCESSING  
SUBMIT RECEIPT FOR COMPLETE SHADE TO CONTINUE PROCESSING. COMPANY POLICY RECEIPT MUST BE SUBMITTED  
SUBMIT RECEIPTS FOR WINDOW JAMS TO CONTINUE PROCESSING OR CLAIM LINES WILL BE DENIED. FINAL ATTEMPT  
Invoice added. Thank you!

Part Line#	Item #	Description	Sub Qty	Sub Dlr Price	Sub Freight
1	F100688546	WINDOW, 30" X 26", SQUARE CORNER, BLACK, W/SHADE 2000 VEPW G WINDOW, 30" X 26", SQUARE CORNER, BLACK, W/SHADE, VENTED EXIT 2000 VEPW G20 TP BK   V#2023031831	1.00	\$332.64	\$0.00
	Model #	Serial #	Appr Qty	Appr Dlr Price	Appr Freight
			1.00	\$255.88	\$65.00

Line#	Item #	Description	Sub Qty	Sub Dlr Price	Sub Freight
2	USERPART	38-1870 proflex sealant clr 10 oz	1.00	\$11.86	\$0.00
	Model #	Serial #	Appr Qty	Appr Dlr Price	Appr Freight
			1.00	\$11.86	\$0.00

Line#	Item #	Description	Sub Qty	Sub Dlr Price	Sub Freight
3	USERPART	79233 butyl tape 1/8x3/4	1.00	\$10.11	\$0.00
	Model #	Serial #	Appr Qty	Appr Dlr Price	Appr Freight
			1.00	\$10.11	\$0.00

Labor Line#	Operation Code	Operational Description	Model#	Dlr Sub Hrs	Sub Labor Amt
4	30-100-24-00-004416	Hidden Pantry Face/Door - Interior/Cabinetry/Repair/No Tread Code		0.20	\$33.00
	<b>Complaint, Cause, Correction</b> Original Note : ashlee@dealer-advisors.com, 2025-09-25 10:53:55 :: Complaint: Chips in bedroom door in different areas Cause: Noted on DAF Correction: Fill, color and blend area				



<b>Sub Qty</b>	2.00	<b>Sub Dlr Price</b>	\$17.94	<b>Sub Freight</b>	\$75.89
<b>Appr Qty</b>	2.00	<b>Appr Dlr Price</b>	\$17.94	<b>Appr Freight</b>	\$75.89

**Notes**

**Line# 4**

<b>Item #</b>	<b>Description</b>				
F100771840	PANELING, 4' X 80 3/4", M.WALNUT, GROOVED, PANEL   2025 V#GP4880-MW				
<b>Model #</b>	<b>Serial #</b>		<b>Part tag</b>		
<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$250.97	<b>Sub Freight</b>	\$213.05
<b>Appr Qty</b>	1.00	<b>Appr Dlr Price</b>	\$250.97	<b>Appr Freight</b>	\$213.05

**Notes**

**Labor**

**Line# 8**

<b>Operation Code</b>	<b>Operational Description</b>				
24-30-502-003401	Window Casing, Jam, Sill - Repair/Interior/Window				
<b>Complaint, Cause, Correction</b>					
Original Note : ashlee@dealer-advisors.com, 2025-09-25 11:15:21 :: Complaint: Window in the bedroom on door side has a gap at the bottom, window not closing correctly Cause: Noted on DAF-outer trim not installed correctly, allowing light to come in at the bottom Correction: Remove set screws in the trim ring on the interior, then resecure back in correct place					
<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$82.50		
<b>Serial#</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b> \$165.00		

**Notes**

SENT TO VENDOR FOR REVIEW  
 PER VENDOR  
 Case Number: 6256211  
 VIN: TS235368

Hello Morgan Underwood,  
 Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new window and 1 hour of labor.

**Part**

**Line# 1**

<b>Item #</b>	<b>Description</b>				
F100688546	WINDOW, 30" X 26", SQUARE CORNER, BLACK, W/SHADE 2000 VEPW G WINDOW, 30" X 26", SQUARE CORNER, BLACK, W/SHADE, VENTED EXIT 2000 VEPW G20 TP BK   V#2023031831				
<b>Model #</b>	<b>Serial #</b>		<b>Part tag</b>		
<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$332.64	<b>Sub Freight</b>	\$135.00
<b>Appr Qty</b>	1.00	<b>Appr Dlr Price</b>	\$255.88	<b>Appr Freight</b>	\$70.00

**Notes**

APPLIED BOTH CRATE FEES SEPERATELY TO BOTH WINDOW W/SHADE

**Labor**

**Line# 9**

<b>Operation Code</b>	<b>Operational Description</b>				
10-11-01-11-000210	Plastic Flexguard for 12 Volt & 110 Volt Wiring - Frame & Chassis/Slide Out System-Seals/Replace/Electrical				
<b>Complaint, Cause, Correction</b>					
Original Note : ashlee@dealer-advisors.com, 2025-09-25 11:17:17 :: Complaint: Wires are stripped on the ODS slide over the tire Cause: Noted on DAF, wires are laying on the tires and rubbing, causing the wires to be damaged Correction: Remove and reinstall flex guard, replace wire loom, replace all damaged wire and install with waterproof connections					
<b>Model#</b>	<b>Dlr Sub Hrs</b>	2.00	<b>Sub Labor Amt</b> \$330.00		
<b>Serial#</b>	<b>Appr Hrs</b>	2.00	<b>Appr Labor Amt</b> \$330.00		

**Notes**

AUTHORIZED

