



KEYSTONE

Pre-Authorization

Pre- Authorization number: PREAUTH24585 (PA03918505) Reference no.26058 Status: Approved

Servicing Dealer 8140 Name Tri-AM RV Center of East TN Address 1202 Idell Rd Bulls Gap, TN 37711 VIN 4YDFAAM21TZ915168 Retail sold on

| Root | Operation Description | Sublet | Sub Hours | Hours | Actual hours | Qty | Base hours | Complaint/Cause/Correction |
|----------|---|--------|-----------|-------|--------------|-----|------------|---|
| 2200408B | Corner Moldings - ODS - Rear - Replace | 0 | 1.5 | 0.5 | | 1 | 0.5 | Complaint: NDS Rear exterior trim dented Cause: Noted on DAF, damaged at install from factory Correction: Remove vinyl insert, remove dented trim, clean area, replace with new trim and vinyl insert, add butyl and sealant to the area |
| 3500212A | Vinyl Flooring - Repair - per square yard | 0 | 1 | 1 | | 1 | 0.6 | Complaint: The lino flooring has several black spots in the kitchen and living area Cause: Noted on DAF, this is not a spot that can be cleaned with water only. These are puddy like spots Correction: Each spot will have to be gently and softly removed and then clean each area |
| 3202308B | Vinyl Trim - Gimp & etc. - Replace - per 3 ft | 0 | 1 | 0.2 | | 1 | 0.2 | Complaint: Interior entry door ring is dented and damaged Cause: Noted on DAF, damaged at install from factory Correction: Remove damaged trim and replace with new |
| 3202008A | Panel - Interior Wall - Repair | 0 | 0.3 | 0 | | 1 | 0.1 | Complaint: Small hole in wall next to bathroom Cause: Noted on DAF Correction: Fill, color, and blend area |
| 3500202A | Vinyl Flooring - Repair - per square yard | 0 | 0.2 | 0.2 | | 1 | 0.6 | Complaint: White paint on the lino flooring in front of the bathroom Correction: Fill, color, and blend area KRV – Nail holes/Nicks: Not every spot will be puttied. Considered normal in accordance with the Keystone RV Policy and Procedure Manual. |

For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



KEYSTONE

| Root | | Approved | | | Actual | | Base | Complaint/Cause/Correction |
|--|-----------------------|----------|-----------|-------|--------|-----|-------|--|
| Operation | Description | Sublet | Sub Hours | Hours | hours | Qty | hours | |
| 1207525A | Step - Repair | 0 | 0.5 | 0.4 | | 1 | 0.5 | Cause: Noted on DAF Correction: Clean paint off floor Complaint: Entry door steps are scratched Cause: Noted on DAF Correction: Paint and blend the area on the steps |
| 2201502J | Awning & Gutter Rails | 0 | 0.5 | 0 | | 1 | 0.2 | Complaint: Awning arm will not go all the way in as designed Cause: Noted on DAF Correction: Adjust awning arm to operate as designed KRV – After careful consideration, no manufacturing defect is present. |
| Pre-Authorization number: PREAUTH24585 | | | | 2.3 | | | | |

For paper claims only use one pre-authorization number per warranty claim form.

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.

The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.