

|                        |                                |                   |                 |                      |         |                         |               |                   |               |              |             |
|------------------------|--------------------------------|-------------------|-----------------|----------------------|---------|-------------------------|---------------|-------------------|---------------|--------------|-------------|
| APPOINTMENT DATE       | 9/4/2025                       | VEHICLE ARRIVED   | 9/4/2025        | WSO DATE PREPARATION |         | CLAIM STATUS            | Approved      | WARRANTY CLAIM No |               |              |             |
| REPAIR COMPLETION DATE | 10/20/2025                     | CUSTOMER NOTIFIED |                 | VEHICLE PICKED UP    |         | CREDIT DATE             | 10/20/2025    | CREDIT NUMBER     |               |              |             |
| RV SERIAL NUMBER       | 4EZTU2520S5076264              | MAKE              | SPORTSMEN       | MODEL                | 260BHSL | YEAR                    | 2025          | PURCHASE DATE     | 3/14/2025     |              |             |
| <b>DEALER</b>          |                                |                   | <b>CUSTOMER</b> |                      |         | <b>FACTORY USE ONLY</b> |               |                   |               |              |             |
| NUMBER                 | TRI030                         | LABOR RATE        | \$175.00        | FEE RATE             | 15.00   | CONTACT                 | SANDY WHITTEN |                   | ACCT. #       | DENIAL CODE  |             |
| NAME                   | Tri-Am RV Center of E. Tn, Inc |                   | PHONE           |                      | ADDRESS | 2919 MAIN ST            | PHONE         | 423-327-5008      | EQUIP. SER. # | EQUIP SER. # |             |
| ADDRESS                | 1202 Idell Road                |                   |                 |                      |         |                         |               |                   | EQUIP. MODEL  | EQUIP. MODEL |             |
| CITY                   | Bulls Gap                      | STATE             | TN              | ZIP                  | 37711   | CITY                    | SURJOINSVILLE | STATE             | TN            | ZIP          | 37873       |
|                        |                                |                   |                 |                      |         |                         |               |                   |               | EQUIP. MFR.  | EQUIP. MFR. |

|                  |                                      |                 |                                      |                           |                |                 |           |
|------------------|--------------------------------------|-----------------|--------------------------------------|---------------------------|----------------|-----------------|-----------|
| WARRANTY CLAIM # | KZ616593                             | JOB OPERATION 1 | Light in living area stopped working | OPERATION CODE            | 4401           | AUTHORIZATION # | CT5090402 |
|                  |                                      |                 |                                      | HOURS                     | 0.20           | AMOUNT          | \$35.00   |
|                  |                                      |                 |                                      | SUBLET                    |                |                 |           |
|                  |                                      |                 |                                      | SUPPLIER NAME             | DREAM LIGHTING | STATUS          | Approved  |
| CAUSE            | Light is faulty and will not come on |                 |                                      | LABOR                     | \$35.00        | PARTS           | \$1.14    |
|                  |                                      |                 |                                      | MARK UP                   |                | FREIGHT         | \$16.34   |
|                  |                                      |                 |                                      | SUBLET                    | \$0.00         |                 |           |
|                  |                                      |                 |                                      | PART #                    | 156558         | CHARGEBACK #    |           |
|                  |                                      |                 |                                      | Dup                       | N              |                 |           |
|                  |                                      |                 |                                      | JOB OPERATION DENIAL CODE |                | INITIALS        |           |
|                  |                                      |                 |                                      | REMEDY                    | Replace light  |                 |           |

| PART NUMBER       | PART DESCRIPTION   | RETURN TAG # | QUANTITY     | UNIT    | TOTAL PARTS  | ADJUSTED TOTAL |
|-------------------|--|--------------|--------------|---------|--------------|----------------|
| 156558            | LIGHT,CEILING,LED,MUSHROOM,WITH HARD SWITCH,4 1/2",4000K,200/BOX |              | 1            | \$2.70  | \$2.70       | \$3.11         |
| <b>SUB-TOTAL:</b> |  |              | <b>LABOR</b> | \$35.00 | <b>PARTS</b> | \$2.70         |

|   |                                    |                          |         |         |
|---|------------------------------------|--------------------------|---------|---------|
| <b>COMMENTS</b><br>vcb<br>part price subject to change at final | <b>SUBMIT DATE</b> 10/20/2025      | <b>TOTAL PARTS</b>       | \$2.70  | \$3.11  |
|   | <b>PREPARED BY</b><br>Ashlee Olsen | <b>MARK UP ALLOWANCE</b> | \$0.41  |         |
|   |                                    | <b>FREIGHT</b>           | \$16.34 |         |
|   |                                    | <b>GST</b>               |         |         |
|   |                                    | <b>BROKERAGE</b>         |         |         |
|   |                                    | <b>TOTAL LABOR</b>       | \$35.00 |         |
|   |                                    | <b>SUBLET</b>            | \$0.00  |         |
|   |                                    | <b>TOTAL</b>             | \$54.45 | \$54.45 |

|  |   |
|--|---|
| <b>TERMS AND CONDITIONS</b><br>I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company. | I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer. |
| <b>AUTHORIZED BY</b><br><br><br>   | <br><br>  |