

APPOINTMENT DATE	8/6/2025	VEHICLE ARRIVED	8/6/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	8/8/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	8/11/2025	CREDIT NUMBER	
RV SERIAL NUMBER	4EZTL3326T4056880	MAKE	CONNECT	MODEL	C313MK	YEAR	2026	PURCHASE DATE	7/23/2025
DEALER				CUSTOMER				FACTORY USE ONLY	
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT	JEREMY AND CYNTHIA HERRON	ACCT. #	
NAME	Tri-Am RV Center of E. Tn, Inc			PHONE		ADDRESS		PHONE	
ADDRESS	1202 Idell Road			ADDRESS	395 COOKOUT RIDGE DR		PHONE	276-479-1278	
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY	NICKLESVILLE	STATE	VA
		ZIP				ZIP	24271		

WARRANTY CLAIM #	KZ614101	JOB OPERATION 1	No antenna reception on either tv	OPERATION CODE	9924	AUTHORIZATION #	JS5080704	
				HOURS	1.00	AMOUNT	\$175.00	
				SUBLET				
				SUPPLIER NAME	A KZ WARRANTY		STATUS	Submitted
CAUSE	Due to factory install, two cable wires behind the main tv were pinched, causing no signal to make it through. Tech also found a splitter not allowing signal through			LABOR	\$175.00	PARTS		
				MARK UP		FREIGHT		
				SUBLET				
				PART #		CHARGEBACK #	AKZ004_000615	
				Dup	N			
				JOB OPERATION DENIAL CODE		INITIALS		
				REMEDY	Remove and reinstall main tv, remove and reinstall antenna booster, cut and repair two coax ends, replace splitter			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
24-0423	TV cable splitter, 4 way splitter		1	\$11.16	\$11.16	\$12.83
SUB-TOTAL:				LABOR \$175.00	PARTS	\$11.16

COMMENTS	8/8/2025	TOTAL PARTS	\$11.16	\$12.83
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE	\$1.67	
		FREIGHT		
		GST		
		BROKERAGE		
		TOTAL LABOR	\$175.00	
		SUBLET	\$0.00	
		TOTAL	\$187.83	\$187.83

TERMS AND CONDITIONS	I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
AUTHORIZED BY	_____	_____