

APPOINTMENT DATE	7/29/2025	VEHICLE ARRIVED	7/29/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	9/29/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	9/30/2025	CREDIT NUMBER	
RV SERIAL NUMBER	4EZTL2624R4120753	MAKE	CONNECT	MODEL	C251RLSE	YEAR	2024	PURCHASE DATE	3/29/2025
DEALER				CUSTOMER				FACTORY USE ONLY	
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT	ROSS AND FREITA BROYLES	ACCT. #	
NAME	Tri-Am RV Center of E. Tn, Inc			PHONE		ADDRESS		PHONE	
ADDRESS	1202 Idell Road			ADDRESS	250 ARCHER RD	PHONE	423-737-6439	EQUIP. SER. #	
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY	JONESBOROUGH	STATE	TN
		ZIP	37659			EQUIP. MFR.		EQUIP. MFR.	

WARRANTY CLAIM #	KZ614103	JOB OPERATION 1	Customer stated shower is leaking. There is water that goes all the way into the kitchen when this happens	OPERATION CODE	3330	AUTHORIZATION #	JS5080712
				HOURS	0.30	AMOUNT	\$52.50
				SUPPLIER NAME	A KZ WARRANTY	STATUS	Submitted
CAUSE				LABOR	\$52.50	PARTS	
During factory install, no sealant was placed between the shower base and surround, allowing water to leak by				MARK UP		FREIGHT	
				PART #		CHARGEBACK #	AKZ004_000621
				JOB OPERATION DENIAL CODE		INITIALS	
				REMEDY	Dry, clean, and seal around base of shower		

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
38-1870	Proflex sealant clr 10oz		1	\$9.07	\$9.07	\$10.43
SUB-TOTAL:		LABOR		\$52.50	PARTS	\$9.07

WARRANTY CLAIM #	KZ614103	JOB OPERATION 2	The big drawer in the kitchen needs addressed, seems to be warped	OPERATION CODE	5559	AUTHORIZATION #	JS5080713
				HOURS	0.30	AMOUNT	\$52.50
				SUPPLIER NAME	A KZ WARRANTY	STATUS	Submitted
CAUSE				LABOR	\$52.50	PARTS	
Due to factory install and screws put in at an angle, the drawer guides are bent and need to be replaced				MARK UP		FREIGHT	
				PART #		CHARGEBACK #	AKZ004_000621
				JOB OPERATION DENIAL CODE		INITIALS	
				REMEDY	Replace drawer guides		

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
133594	GUIDE,DRAWER,BALL BEARING,COMPLETE SET,75 LB,18"		1	\$16.28	\$16.28	\$18.72
SUB-TOTAL:		LABOR		\$52.50	PARTS	\$16.28

WARRANTY CLAIM # KZ614103	JOB OPERATION 3 DENIED	Back door lock is faulty and customer can not get the key in the door	OPERATION CODE 2576	AUTHORIZATION # JS5080714				
			HOURS 0.30	AMOUNT \$52.50	SUBLET			
CAUSE Due to factory defect, latch inside of door handle will not allow the key to turn the deadbolt			SUPPLIER NAME LIPPERT COMP INC		STATUS OpenPR			
			LABOR \$52.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK #			Dup N
			JOB OPERATION DENIAL CODE 300			INITIALS		
			REMEDY Replace door handle and install cylinders					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
155250	CYLINDER,KEY,MASTER,W/O KEYS,FOR # 385		1	\$3.00	\$3.00	\$3.45
SUB-TOTAL:		LABOR	\$52.50	PARTS	\$3.00	

WARRANTY CLAIM # KZ614103	JOB OPERATION 4	Check fridge for any damage	OPERATION CODE 8223	AUTHORIZATION # JS5080715				
			HOURS 0.20	AMOUNT \$35.00	SUBLET			
CAUSE Screws to secure fridge are backing out and rubbing top of fridge door			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000621			Dup N
			JOB OPERATION DENIAL CODE			INITIALS		
			REMEDY Resecure screws and test operation					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
		SUB-TOTAL:	LABOR	\$35.00	PARTS	\$0.00

COMMENTS 9/30/25 Job 3: The required photo of the mfg sticker off the entry door was not attached. Dealer is welcome to resubmit the repair on a new claim when the photo requested at authorization is available. AU JS 8/7/25 Line 3 dealer to attach clear readable photo of the mfg sticker off the entry door	SUBMIT DATE 9/30/2025	TOTAL PARTS	\$25.35	\$29.15
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE	\$3.80	
		FREIGHT	\$16.33	
		GST		
		BROKERAGE		
		TOTAL LABOR	\$140.00	
		SUBLET	\$0.00	
		TOTAL	\$185.48	\$185.48

TERMS AND CONDITIONS	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
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I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

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