

APPOINTMENT DATE	7/29/2025	VEHICLE ARRIVED	7/29/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	9/29/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	10/8/2025	CREDIT NUMBER	
RV SERIAL NUMBER	4EZTL2624R4120753	MAKE	CONNECT	MODEL	C251RLSE	YEAR	2024	PURCHASE DATE	3/29/2025
DEALER				CUSTOMER				FACTORY USE ONLY	
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT	ROSS AND FREITA BROYLES	ACCT. #	
NAME	Tri-Am RV Center of E. Tn, Inc			PHONE		ADDRESS		PHONE	
ADDRESS	1202 Idell Road			ADDRESS	250 ARCHER RD	PHONE	423-737-6439	EQUIP. SER. #	
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY	JONESBOROUGH	STATE	TN
		ZIP	37659						

WARRANTY CLAIM #	KZ619416	JOB OPERATION 1	Back door lock is faulty and customer can not get the key in door This is regarding KZ614103, I will attach requested photo's	OPERATION CODE	2222	AUTHORIZATION #	JS5100818
			CHANGED THE LABOR TO .10 FOR THE VCB	HOURS	0.30	AMOUNT	\$52.50
				SUPPLIER NAME	GLOBAL LINK	STATUS	Approved
CAUSE	Due to factory defect, latch inside of door handle will not allow the key to turn the deadbolt			LABOR	\$17.50	PARTS	\$0.86
				MARK UP	\$0.00	FREIGHT	\$0.00
				SUBLET	\$0.00		
				PART #	155250	CHARGEBACK #	
						Dup	N
				JOB OPERATION DENIAL CODE		INITIALS	
				REMEDY	Replace door handle and install cylinders		

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
155250	CYLINDER,KEY,MASTER,W/O KEYS,FOR # 385		1	\$3.00	\$3.00	\$3.45
SUB-TOTAL:				LABOR \$52.50	PARTS	\$3.00

COMMENTS JS 10/8/25 Dealer to attach photos of the defective part to this claim Part pricing is subject to review and adjustment at final approval	SUBMIT DATE	10/8/2025	TOTAL PARTS	\$3.00	\$3.45	
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE		\$0.45		
		FREIGHT				
		GST				
		BROKERAGE				
		TOTAL LABOR		\$52.50		
		SUBLET		\$0.00		
		TOTAL		\$55.95		\$55.95

TERMS AND CONDITIONS I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
AUTHORIZED BY _____	_____