



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

W/O: 25844



WO #: 25844 (Appointment Date: 29 JUL 2025 - Time: 02:00pm)

Customer: 92651 - BROYLES, ROSS
Address: 250 ARCHER RD
JONESBOROUGH, TN
37659

Home Phone: (423) 737-6439

Work Phone:

Author: S.DAVIS

Location: IH

Invoice #:

Stock #: 10899

Stock Desc: (10899) 2024 KZ-RV CONNECT SE

251RLSE

Model: 251RLSE

Serial #: 4EZTL2624R4120753

Chassis #:

Mileage:

Key #: 2500

Req'n #:

License #:

Trim:

Purchase Date: 29 MAR 25

Date In: 29 JUL 25

Promise Date:

Promise Time:

Schedule Date:

Completed: 29 SEP 25

Warr. Date: 29 MAR 25

Job #1 - Warranty

COMPLAINT: SHOWER IS LEAKING CUSTOMER STATED THERE IS WATER THAT GOES ALL THE WAY INTO THE KITCHEN WHEN THIS HAPPENS.

CAUSE: DURING FACTORY INSTALL NO SEALANT WAS PLACED BETWEEN THE SHOWER BASE AND SURROUND ALLOWING WATER TO LEAK BY

CORRECTION: DRY, CLEAN AND SEAL AROUND BASE OF SHOWER
LABOR .5

Labor

Job #	Description	Hours	Total
1	RESEALED	0.30	52.50

Parts

Part #	Description	Qty	Price	Total
38-1870	PROFLEX SEALANT CLR 10OZ	1.00	9.07	9.07

Subtotal for Job #1: 61.57

Job #2 - Warranty

COMPLAINT: THE BIG DRAWER IN THE KITCHEN NEEDS ADDRESSED, SEEMS TO BE WARPED

CAUSE: DUE TO FACTORY INSTALL AND SCREWS PUT IN AT AN ANGLE THE DRAWER GUIDES ARE BENT AND NEED TO BE REPLACE

CORRECTION: REPLACE DRAWER GUIDES
LABOR .4

Labor

Job #	Description	Hours	Total
2	REPLACED GUIDES	0.30	52.50

Parts

Part #	Description	Qty	Price	Total
133594	GUIDE DRAWER 18" BALL BEARING	1.00	18.72	18.72

Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING/FREIGHT FEE	1.00	16.33	16.33

Subtotal for Job #2: 87.55

Customer #: 92651
BROYLES, ROSS



Job #3 - Warranty

COMPLAINT: SWAP CABLE (ASK CUSTOMER EXACTLY WHICH CABLE AT CHECK IN) ON PREVIOUS WO

CORRECTION: NO ISSUE FOUND AT THIS TIME

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: BACK DOOR LOCK IS FAULTY AND CUSTOMER CAN NOT GET THE KEY IN DOOR

CAUSE: DUE TO FACTORY DEFECT LATCH INSIDE OF DOOR HANDLE WILL NOT ALLOW THE KEY TO TURN THE DEADBOLT

CORRECTION: REPLACE DOOR HANDLE AND INSTALL CYLINDERS
LABOR .4

Labor

Job #	Description	Hours	Total
4	REPLACED CYLINDERS	0.30	52.50

Parts

Part #	Description	Qty	Price	Total
155250	CYLINDER ONLY,F/KEY,MASTER,FOR 385,W/O KEYS	1.00	3.45	3.45

Subtotal for Job #4: 55.95

Job #5 - Warranty

COMPLAINT: CHECK FRIDGE FOR ANY DAMAGE

CAUSE: SCREWS TO SECURE FRIDGE ARE BACKING OUT AND RUBBING TOP OF FRIDGE DOOR

CORRECTION: RESECURE SCREWS AND TEST OPERATION
LABOR .2

Labor

Job #	Description	Hours	Total
5	RESECURED IN PLACE	0.20	35.00

Subtotal for Job #5: 35.00

Parts Total:	31.24
Labour Total:	192.50
Sublet Total:	0.00
Extras Total:	16.33
WORK ORDER TOTAL:	240.07

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 29 Sep 2025

Customer #: 92651
BROYLES, ROSS