



KEYSTONE

Pre-Authorization

Pre-Authorization number: PREAUTH18321 (PA03912485) Reference no. 25820 Status Approved

Service Dealer 8140 Name Tri-AM RV Center of East TN Address 1202 Idell Rd Bulls Gap, TN 37711 VIN 4YDTSSM2XP5350356 Retail sold on 11/4/2024

Root			Approved	Actual				
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	Base hours	Complaint/Cause/Correction
3201802B	Decorative Wood Trim - Replace - per piece	0	2	2		1	0.2	<p>Complaint: Please reference PA03894473: On line 4, we were approved to replace the fascia that is cracked. We are not abl to get the same fascia in for the customer. Two attempts have been made. We are asking to replace all fascia so it will match.</p> <p>Cause: Replace all slide fascia so it will match, due to not being able to get the correct color and size from Keystone</p> <p>Correction: Remove all facia and replace with new fascia</p> <p>KRV-Approved as goodwill/to match unit</p>
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For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.