



KEYSTONE

Pre-Authorization

Pre-PA03 Reference 2582 Status Appr
 Authorization 8944 no. 0 oved
 number 73
 (PA0
 3894
 473)

Service Dealer 8140 Name Tri-AM RV Center of East TN Address 1202 Idell Rd VIN 4YDTSSM2XP5350356 Retail sold on 11/4/2024
 Bulls Gap, TN 37711

Root	Sub	Approved	Actual	Base				
Operation	Description	Sublet	Hours	Hours	hours	Qty	hours	Complaint/Cause/Correction
1210506B	Slide Out Mechanism, Norco, Cable	0	2.5	2.5		1	1	<p>Complaint: Cable on the living room slide out is frayed</p> <p>Cause: Lower right retract cable is frayed and thinning. Tech did inspect all other cables and no issues at this time other than the one.</p> <p>Correction: Remove faulty cable and replace with new cable. 2 hours to replace and .5 to adjust slide in correct position</p> <p>KRV-Approved</p>

For paper claims only use one pre-authorization number per warranty claim form.

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.

The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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Root			Sub	Approved	Actual		Base	
Operation	Description	Sublet	Hours	Hours	hours	Qty	hours	Complaint/Cause/Correction
6103015A	Kitchen Sink - Drain - Repair	0	0.3	0.3	_____	1	0.2	<p>Complaint: Leak under the kitchen sink from one of the lines</p> <p>Cause: Tech inspected area and found water leaking from the cold side of faucet connection. Connection wasn't fully seated in correct position</p> <p>Correction: All water fitting were tightened, retested afterwards and no leaks at this time</p>
5102414A	Light, 12V Interior - Repair	0	2.5	2	_____	1	0.2	<p>Complaint: Light switch not installed correctly, switch is sticking out from the wall</p> <p>Cause: Tech can't get switch to seat properly into holder. After removing the switch to inspect, found the switch was installed up against the sewer vent pipe</p> <p>Correction: Switch needs to</p>

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Root			Sub	Approved	Actual		Base	
Operation	Description	Sublet	Hours	Hours	hours	Qty	hours	Complaint/Cause/Correction
								to correct issue. We will need to replace the wall luan as well to correct the hole that will be there from relocating the switch
2104403B	Slide Out - Box - Fascia - Interior Trim - Replace	0	0.5	0.3		1	0.3	Complaint: Upper right fascia has a crack in it Cause: Defect in the fascia board allowing it to crack. Area can't be filled, colored, and blended Correction: Remove damaged fascia and replace with new
3100216B	Base Cabinets - Panel - Replace	0	0.3	0.2		1	0.2	Complaint: False wall is pressing against sink drain, causing issues with Cause: Panel from install will not sit up straight, panel is hitting the drain pipe Correction: Replace panel and cut to fit properly

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