



Claim CLAIM22892 (C3866259)

Last Modified By

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Labor rate	Changed		Date of Purchase
									warranty rate	Type	
CLAIM22892 (C3866259)	25793	7/17/2025	9/30/2025	4YDFAAU26SZ915729	PA03886665	8140	Tri-AM RV Center of East TN 1202 Idell Rd Bulls Gap, TN 37711	175.00	0.00	WARR	7/17/2025

Deny code	Item number	Name	Quantity	Qty Returned	Dealer price	Part Markup	Appr total	Sub Freight	Sublet	Status	
92	678693	Shower - Door - 50" x 67" - Triple Sliding - Black Clear - Glass Door	1	0	218.50	30.00	284.05	173.99	50.00	0.00	Approved

5013233

	102107	Sealant - Silicone - Neutral Cure - Translucent - (30/Case)	1	0	9.26	30.00	12.04	0.00	0.00	0.00	Approved
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10.26/13.34 / pd krv cost 25 swb

	Crate	Crate Charge	1	0	50.00	30.00	50.00	0.00	0.00	0.00	Approved
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5013233

14	102107	Sealant - Silicone - Neutral Cure - Translucent - (30/Case)	1	0	1.30	0.00	1.30	0.00	0.00	0.00	Denied
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over krv cost denied swb

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
6104403B	Shower/Tub - Doors - Replace		1.5	1.5	262.5	0	1	1	Approved

Complaint Customer said the shower door was in locked position and shattered while traveling

Cause Due to manufacturing defect in glass, shower door failed while going down the road

Correction Clean all broken glass and replace shower door

KRV – Approved as a Goodwill gesture (non-warranty).

Notes TERRY & ROBERT TIPTON

262.5

Submitted parts & subLet	347.39	Approved parts & subLet	346.09
Submitted labor & subLet	262.50	Approved labor & subLet	262.50
Submitted freight	50.00	Approved freight	173.99
Total Submitted	659.89	Total approved	782.58