

APPOINTMENT DATE	7/18/2025	VEHICLE ARRIVED	7/18/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No			
REPAIR COMPLETION DATE	7/28/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	7/30/2025	CREDIT NUMBER			
RV SERIAL NUMBER	4EZTK1811S5046256	MAKE	CLASSIC	MODEL	191BHK	YEAR	2025	PURCHASE DATE	7/21/2025		
DEALER			CUSTOMER			FACTORY USE ONLY					
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT		ACCT. #			
NAME	Tri-Am RV Center of E. Tn, Inc		PHONE		ADDRESS		PHONE		EQUIP. SER. #		
ADDRESS	1202 Idell Road								EQUIP. MODEL		
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY		STATE		ZIP	
										EQUIP. MFR.	

WARRANTY CLAIM # KZ612354	JOB OPERATION 1	Negative wire for battery missing	OPERATION CODE	4445	AUTHORIZATION #	SA25072102	
			HOURS	0.50	AMOUNT	\$87.50	
			SUPPLIER NAME	A KZ FACTORY DEFECT		STATUS	Submitted
CAUSE			LABOR	\$87.50	PARTS		
Noted on DAF			MARK UP		FREIGHT		
			PART #		CHARGEBACK #	AKZF_000602	
			JOB OPERATION DENIAL CODE		INITIALS	Dup N	
			REMEDY	Replace negative wire			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
19-1190	Primary wire, 4 gauge, BLK		1	\$3.14	\$3.14	\$3.61
SUB-TOTAL:		LABOR	\$87.50	PARTS		\$3.14

WARRANTY CLAIM # KZ612354	JOB OPERATION 2	Stile on bunk bed has a spot	OPERATION CODE	5540	AUTHORIZATION #	SA25072103	
			HOURS	0.20	AMOUNT	\$35.00	
			SUPPLIER NAME	A KZ FACTORY DEFECT		STATUS	Submitted
CAUSE			LABOR	\$35.00	PARTS		
Noted on DAF			MARK UP		FREIGHT		
			PART #		CHARGEBACK #	AKZF_000602	
			JOB OPERATION DENIAL CODE		INITIALS	Dup N	
			REMEDY	Clean, color, and blend area			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:		LABOR	\$35.00	PARTS		\$0.00

WARRANTY CLAIM # KZ612354	JOB OPERATION 3	Bathroom door has a chip on it	OPERATION CODE 5540		AUTHORIZATION # SA25072104			
			HOURS 0.30	AMOUNT \$52.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Submitted			
			LABOR \$52.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZF_000602		Dup N	
			JOB OPERATION DENIAL CODE			INITIALS		
			REMEDY Replace bathroom door **repair not replace, use putty to fill and paint marker/stick to color blend area -changed code					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
SS	Shop supplies			1	\$6.99	\$6.99	\$8.04	
SUB-TOTAL:			LABOR	\$52.50	PARTS	\$6.99		

WARRANTY CLAIM # KZ612354	JOB OPERATION 4	Bathroom medicine cabinet has spots of paint chipped	OPERATION CODE 5540		AUTHORIZATION # SA25072105			
			HOURS 0.20	AMOUNT \$35.00	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Submitted			
			LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZF_000602		Dup N	
			JOB OPERATION DENIAL CODE			INITIALS		
			REMEDY Fill, color, and blend area Changed code only					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
SUB-TOTAL:			LABOR	\$35.00	PARTS	\$0.00		

WARRANTY CLAIM # KZ612354	JOB OPERATION 5	Paint chip on corner stile next to fridge	OPERATION CODE 5540		AUTHORIZATION # SA25072106			
			HOURS 0.20	AMOUNT \$35.00	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Submitted			
			LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZF_000602		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Color and blend area Changed code only					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$35.00	PARTS	\$0.00	

WARRANTY CLAIM # KZ612354	JOB OPERATION 6	Wall luan next to the fridge is spotted and has several nail holes	OPERATION CODE 5540		AUTHORIZATION # SA25072107			
			HOURS 0.30	AMOUNT \$52.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Submitted			
			LABOR \$52.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZF_000602		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Fill, color, and blend areas Changed code only					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$52.50	PARTS	\$0.00	

WARRANTY CLAIM # KZ612354	JOB OPERATION 7	Int slide fascia and legs have nail and staple holes in several different places	OPERATION CODE 5540		AUTHORIZATION # SA25072108			
			HOURS 0.20	AMOUNT \$35.00	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Submitted			
			LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZF_000602		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Fill, color, and clean area Changed code only					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$35.00	PARTS	\$0.00

WARRANTY CLAIM # KZ612354	JOB OPERATION 8	The panel to the left of the entry door has paint smudges and nail holes	OPERATION CODE 5540		AUTHORIZATION # SA25072109			
			HOURS 0.30	AMOUNT \$52.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Submitted			
			LABOR \$52.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZF_000602		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Fill, color, and blend the areas Changed code only					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$52.50	PARTS	\$0.00

COMMENTS SLA 7/21/25 Job line 3 **repair not replace, use putty to fill and paint marker/stick to color blend area *****PART PRICING SUBJECT TO CHANGE AT FINAL APPROVAL *****	SUBMIT DATE 7/29/2025	TOTAL PARTS	\$10.13	\$11.65
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE	\$1.52	
		FREIGHT		
		GST		
		BROKERAGE		
		TOTAL LABOR	\$385.00	
		SUBLET	\$0.00	
		TOTAL	\$396.65	\$396.65

TERMS AND CONDITIONS	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
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I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

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