

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080  
 TRI AM RV CENTER OF EAST TN  
 1202 IDELL ROAD (I-81 EXIT 23)  
 BULLS GAP, TN 37711  
 USA

CLAIM STATUS Paid  
 CLAIM 2371714  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TRLB27RZ189705  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 010 / 010D  
 ITEM # RLT2608BS  
 DEALER RO # 25790  
 CLAIM START DATE 07/18/2025  
 CLAIM END DATE 08/11/2025

Labor rate: \$165.00

**OWNER INFORMATION**

DENNIS MASON  
 1774 LITTLE DRY RUN RD  
 Butler, TN 37640  
 USA

Retail Date of Purchase 07/01/2024      WARRANTY EXPIRATION DATE 07/01/2025

**Claim Line Details**

**Labor**

Line# 1      Operation Code      Operational Description  
 SB-387-05-00-004563      51-1798 - MAGIC CHEF REFRIGERATOR VENTS NOT CUT OUT - INSPECTION ONLY - Technical Service Bulletin/Refrigerator/Inspect/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-18 10:34:39 :: Complaint: Fridge vent service bulletin  
 51-1798 Cause: Service bulletin from Forest River Correction: Fridge did have vents that are required inspection

Model# MCD CR10DSG      Dlr Sub Hrs      0.08      Sub Labor Amt      \$13.20  
 Serial# 2309000609      Appr Hrs      0.08      Appr Labor Amt      \$13.20

Notes

**Labor**

Line# 2      Operation Code      Operational Description  
 70-513-01-00-003451      Magic Chef Refrigerator - complete - Appliances/Refrigerator (Magic Chef)/ Replace/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-21 12:12:03 :: Complaint: Fridge is not cooling as it should  
 Cause: Tech called and went over diag for fridge with LCI and they have a case number under the vin. LCI stated the fridge needed to be replaced. Fridge does not have the lower white wire on P terminal to perform test.

Model# MCD CR10DSG      Dlr Sub Hrs      2.00      Sub Labor Amt      \$330.00  
 Serial# 2309000609      Appr Hrs      1.25      Appr Labor Amt      \$206.25

Notes  
 changing to better suited repair code  
 authorized to replace fridge.

**Part**

Line# 1      Item #      Description  
 F100411756      REFRIGERATOR - 11C-0: DUAL SWING, 12 VOLT - BLACK GLASS - 10.7 CU FT - V# MCD CR10DSG | PCN 10B-1451/1464/1465/1466, PCN 10D-2092/2091/2101, 23 3/8" X 59 7/8" X 25 3/4" DEEP, REPLACED V# 2022302041 AND V# 2022302077

Model #      Serial #      Part tag  
 Sub Qty      1.00      Sub Dlr Price      \$776.88      Sub Freight      \$265.59  
 Appr Qty      1.00      Appr Dlr Price      \$776.88      Appr Freight      \$265.59

Notes

<b>Submitted</b>	Labor Amt      \$343.20	<b>Approved</b>	Labor Amt      \$219.45
	Parts & Freight      \$1,042.47		Parts & Freight      \$1,042.47

Total \$1,385.67

Total \$1,261.92

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**DEALER** **DATE**  
**SIGNATURE**  
I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** **DATE**  
**SIGNATURE**  
All repairs described have been inspected and are satisfactory.