



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

W/O: 25769
Promised Date:



Customer #: 92553
WRIGHT-BROWN, AMANDA



WO #: 25769 (Appointment Date: 16 JUL 2025 - Time: 09:00am)

Customer: 92553 - WRIGHT-BROWN, AMANDA
Address: 3660 W PINES RD
GREENEVILLE, TN
37745

Home Phone: (423) 588-9634

Work Phone:

Author:SPD

Location: IH

Invoice #:

Stock #: 10978

Stock Desc: 2025 TT KZ-RV SPORTSMEN SE

332BHKSE

Model: 332BHKSE

Serial #: 4EZTU3422S5075852

Chassis #:

Mileage:0

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 28 FEB 25

Date In: 16 JUL 25

Promise Date: 30 JUL 25

Promise Time: 09:00am

Schedule Date:

Completed: 09 SEP 25

Warr. Date: 28 FEB 25

Job #1 - Warranty

COMPLAINT: CS THAT THE AWNING IS RIPPING AND PULLING AWAY FROM THE UNIT

CAUSE: TECH DIDN'T VERIFY ANY RIPS OR TEARS ON FABRIC. HOWEVER, AWNING IS NOT RETRACTING DUE TO IT'S OUT OF ADJUSTMENT CAUSED BY IMPROPER INSTALL. SET SCREWS NOT SECURING FABRIC FROM MOVING.

CORRECTION: ADJUSTED FABRIC AND REINSTALLED SET SCREWS. AWNING WAS THEN TESTED AND WORKS AS DESIGNED.

LABOR 1.0

Labor

Job #	Description	Hours	Total
1	ADJUSTED FAB	1.00	175.00
Subtotal for Job #1:			175.00

Job #2 - Warranty

COMPLAINT: CS THAT THE FRIDGE LOCK IS NOT HOLDING THE FRIDGE DOORS CLOSED WHEN IN TRAVEL

CAUSE: LOCKING LATCH FOR LOWER FRIDGE DOOR HAS BROKEN AND NOT WORKING AS IT SHOULD TO HOLD THE DOOR.

CORRECTION: REPLACE LOWER FRIDGE DOOR LATCH

LABOR .50

Labor

Job #	Description	Hours	Total
2	REPLACED FRIDGE LATCH	0.50	87.50

Parts

Part #	Description	Qty	Price	Total
505060	REFER DOOR LATCH FRESH SIDE	1.00	30.53	30.53

Other Services

Code	Description	Qty	Price	Total
SHF	SHIPPING/FREIGHT FEE	1.00	16.34	16.34

Subtotal for Job #2: 134.37

Job #3 - Warranty

COMPLAINT: CS THE THE SLIDE/HOLDER AT THE BOTTOM OF THE DOOR WILL NOT STAY IN



PLACE SCREWS COMING OUT

CAUSE: LOWER DOOR GUIDE IS NOT ATTACHED AND MOUNTING SCREWS ARE LOOSE.

CORRECTION: REATTACH DOOR GUIDE AND ADDED LARGER SCREWS TO SECURE IN PLACE PROPERLY.

LABOR .30

Labor

Job #	Description	Hours	Total
3	REATTACH DOOR GUIDE	0.50	87.50

Subtotal for Job #3: 87.50

Job #4 - Warranty

COMPLAINT: CS THAT SPRING FOR HOLDING DOOR IS FALLING APART

CAUSE: DUE TO MANUFACTURER DEFECT THE SPRING HAS SLIPPED PAST THE SET SCREW

CORRECTION: REMOVE SLINGSHOT, DISASSEMBLE SPRING, REINSTALL SET SCREW, REINSTALL SLINGSHOT

L .4

Labor

Job #	Description	Hours	Total
4	REPAIR AREA	0.30	52.50

Subtotal for Job #4: 52.50

Parts Total: 30.53
Labour Total: 402.50
Sublet Total: 0.00
Extras Total: 16.34

WORK ORDER TOTAL: 449.37

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 09 Sep 2025

W/O: 25769
Promised Date: 30 JUL 25



Customer #: 92553
WRIGHT-BROWN, AMANDA

