

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080  
 TRI AM RV CENTER OF EAST TN  
 1202 IDELL ROAD (I-81 EXIT 23)  
 BULLS GAP, TN 37711  
 USA

CLAIM STATUS Paid  
 CLAIM 2355975  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4FVGL2XT5403602  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 081 / 081A  
 ITEM # VGF351G2-81  
 DEALER RO # 25714  
 CLAIM START DATE 07/03/2025  
 CLAIM END DATE 08/19/2025

Labor rate: \$165.00  
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

Line# 1      **Operation Code**      **Operational Description**  
 30-92-01-00-001154      Sink Cover - Interior/Interior Miscellaneous/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:27:51 :: Complaint: Missing sink cover Cause: Noted on DAF Correction: Replace sink cover

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$16.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00

**Notes**

According to the flat rate code, Dealers must supply pictures for this repair. Please attach pictures using the Upload button in the Feedback overlay before acknowledging the line. Refer to the flat rate code Notes to ensure all necessary pictures are provided. If pictures are not provided within 7 days, the repair line will be denied according to The Forest River Way guidelines.  
 Photo's added. Thank you!  
 Denied\_ this unit does not come with a cutting board

### Labor

Line# 2      **Operation Code**      **Operational Description**  
 30-100-02-00-003062      Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:29:01 :: Complaint: Kitchen cabinet rubs when opening/closing door Cause: Noted on DAF Correction: Adjust cabinet door and color, blend if needed where door has rubbed

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b> \$49.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$16.50

**Notes**

Changed to the correct code  
 Dealer has requested more time than what is normally approved for this repair. Forest River will allow .10hr for this repair. If you have questions about the approved time, please contact me directly to discuss. Thank you

### Labor

Line# 3      **Operation Code**      **Operational Description**  
 30-101-24-00-001076      Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:30:21 :: Complaint: Paint on bathroom door edge has rubbed off Cause: Noted on DAF Correction: Color, fill, and blend

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b> \$33.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b> \$33.00

**Notes**

**Labor**

**Line# 4**      **Operation Code**                      **Operational Description**  
 30-100-01-00-001061                      Nightstand or End Table - Mounted - Interior/Cabinetry/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:33:28 :: Complaint: Top on the bedroom dresser will not lock in place and has scratches Cause: Noted on DAF Correction: Replace top of dresser

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.40	<b>Sub Labor Amt</b>	\$66.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.40	<b>Appr Labor Amt</b>	\$66.00

**Notes**  
 attach pictures of the scratch as this looks like putty and not a scratch  
 Photo's added. Thank you!

**Part**

**Line# 1**      **Item #**                                      **Description**  
 F100622927                                      COUNTERTOP, 60.5" X 17.5" DRESSER TOP - BRAEMAR ESPRESSO (208641 / 12-001050D)

<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>
<b>Sub Qty</b> 1.00	<b>Sub Dlr Price</b> \$169.26	<b>Sub Freight</b> \$118.31
<b>Appr Qty</b> 1.00	<b>Appr Dlr Price</b> \$169.26	<b>Appr Freight</b> \$118.31

**Notes**

**Labor**

**Line# 5**      **Operation Code**                      **Operational Description**  
 30-102-12-00-004033                      Snap-In Trim, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:35:23 :: Complaint: Ceiling trim in bedroom is falling down in two places Cause: Noted on DAF Correction: Resecure both trim pieces in correct place

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$49.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.05	<b>Appr Labor Amt</b>	\$8.25

**Notes**  
 Changed to the correct code  
 Dealer has requested more time than what is normally approved for this repair. Forest River will allow .05hr for this repair. If you have questions about the approved time, please contact me directly to discuss. Thank you

**Labor**

**Line# 6**      **Operation Code**                      **Operational Description**  
 30-101-24-00-001078                      Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:37:35 :: Complaint: Bedroom door is scratched and out of track Cause: Door is not in the track correctly, so this has caused damage to the door. Noted on DAF Correction: Remove door to adjust on track correctly. Color and blend the damaged areas of the door

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$82.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$33.00

**Notes**  
 Dealer has requested more time than what is normally approved for this repair. Forest River will allow .20hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

**Labor**

**Line# 7**      **Operation Code**                      **Operational Description**  
 30-92-15-16-003391                      Wall Stud - Interior/Interior Miscellaneous/Repair or Replace/Structure  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:39:26 :: Complaint: Slide out wall at the couch has a small hole Cause: Noted on DAF Correction: Fill hole, sand, color, and blend area

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$49.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$33.00

**Notes**  
 Dealer has requested more time than what is normally approved for this repair. Forest River will allow .20hr for this repair. If you have questions about the approved time, please contact me

directly to discuss.

**Labor**

Line# 8

**Operation Code** 30-102-01-00-001096 **Operational Description** Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:41:43 :: Complaint: Broke trim on lower wall at the fireplace Cause: Noted on DAF Correction: Remove and replace the trim

**Model#** **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$49.50

**Serial#** **Appr Hrs** 0.20 **Appr Labor Amt** \$33.00

**Notes**

Authorized as Requested.

**Part**

Line# 1

**Item #** F100606831 **Description** BATTEN, 1-1/8" X 1-1/8" X 9' OSC/LARGER OUTSIDE CORNER #1950 - SEA PINE MOONSHINE | BARN BATTEN RACK SLOT 30

**Model #** **Serial #** **Part tag**  
**Sub Qty** 1.00 **Sub Dlr Price** \$15.54 **Sub Freight** \$0.00  
**Appr Qty** 1.00 **Appr Dlr Price** \$15.53 **Appr Freight** \$0.01

**Notes**

**Labor**

Line# 9

**Operation Code** 30-100-24-00-001055 **Operational Description** Kitchen/Galley Countertop Extension - Interior/Cabinetry/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:43:04 :: Complaint: Kitchen bar is scratched to the right of the sink Cause: Noted on DAF Correction: Buff counter top

**Model#** **Dlr Sub Hrs** 1.50 **Sub Labor Amt** \$247.50

**Serial#** **Appr Hrs** 1.00 **Appr Labor Amt** \$165.00

**Notes**

Dealer has requested more time than what is normally approved for this repair. Forest River will allow 1.0hr for this repair. If you have questions about the approved time, please contact me directly to discuss. Thank you

**Labor**

Line# 10

**Operation Code** 70-150-24-00-002780 **Operational Description** Greystone Microwave - Appliances/Microwave/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:44:17 :: Complaint: Front of the microwave is scratched Cause: Noted on DAF Correction: Polish and buff scratches

**Model# 1** **Dlr Sub Hrs** 0.50 **Sub Labor Amt** \$82.50

**Serial# 1** **Appr Hrs** 0.10 **Appr Labor Amt** \$16.50

**Notes**

Dealer has requested more time than what is normally approved for this repair. Forest River will allow .10hr for this repair. If you have questions about the approved time, please contact me directly to discuss. Thank you

**Labor**

Line# 11

**Operation Code** 30-92-15-16-003391 **Operational Description** Wall Stud - Interior/Interior Miscellaneous/Repair or Replace/Structure

**Complaint, Cause, Correction**

Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:46:33 :: Complaint: Hole in wall under kitchen cabinets Cause: Noted on DAF Correction: Fill, color, and blend area

**Model#** **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$33.00

**Serial#** **Appr Hrs** 0.20 **Appr Labor Amt** \$33.00

**Notes**

Authorized as Requested.

**Labor**

Line# 12

**Operation Code** 30-100-02-00-001044 **Operational Description** Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code

**Complaint, Cause, Correction**

Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:47:46 :: Complaint: Drawer under stove will not close  
Cause: Noted on DAF, drawer guide is unevenly installed Correction: Remove and reinstall drawer correctly

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$82.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$33.00

**Notes**

Dealer has requested more time than what is normally approved for this repair. Forest River will allow .20hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

**Labor  
Line# 13**

<b>Operation Code</b>	<b>Operational Description</b>
70-151-01-00-002659	Refrigerator Door Lock with Bracket - Appliances/Refrigerator (House Type)/ Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:49:10 :: Complaint: The numbers on the fridge door are very dim, photo will not even pick them up Cause: Numbers will not light up as they should on fridge door  
Correction: Replace fridge door

<b>Model#</b>	<b>Dlr Sub Hrs</b>	1.00	<b>Sub Labor Amt</b>	\$165.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b>	\$0.00

**Notes**

sent the vendor form to the dealer.  
Vendor form attached. Thank you!  
Hello, it seems the digital display is in night mode, please have the dealer confirm they have turned off the night mode.

Thank you!

Brooklyn Sommers

InVision Customer Service Lead

Dicor Products and InVision, Brands of Airxcel

Good afternoon,

Thank you for the info, it did fix the issue for now. Tech has looked at the door 3 different times and it seems to be good.

Thank you,

Ashlee

On Mon, Jul 14

**Labor**

**Line# 14**      **Operation Code**                      **Operational Description**  
30-100-01-00-001067                      Wine Rack - Interior/Cabinetry/Replace/No Tread Code  
**Complaint, Cause, Correction**  
Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:50:33 :: Complaint: Paint is faded on the wine rack above the fridge Cause: Noted on DAF Correction: Wine rack will need to be taken down, repainted and reinstalled

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$49.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$33.00

**Notes**  
Dealer has requested more time than what is normally approved for this repair. Forest River will allow .20hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

**Part**

<b>Line# 1</b>	<b>Item #</b>		<b>Description</b>			
	USERPART		Premium lacquer; semi-gloss black; 12 oz aerosol			
	<b>Model #</b>		<b>Serial #</b>		<b>Part tag</b>	
	<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$9.96	<b>Sub Freight</b>	\$0.00
	<b>Appr Qty</b>	1.00	<b>Appr Dlr Price</b>	\$9.96	<b>Appr Freight</b>	\$0.00

**Notes**

**Labor**

**Line# 15**      **Operation Code**                      **Operational Description**  
10-17-01-00-000297                      Ramp Door Bulb Seal - Frame & Chassis/Specialty, Utility Unit/Replace/No Tread Code  
**Complaint, Cause, Correction**  
Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:51:49 :: Complaint: Rear ramp door has daylight coming in around both top corners Cause: Noted on DAF. The seal on rear door not in correct place Correction: Replace rear door seal

<b>Model#</b>	<b>Dlr Sub Hrs</b>	1.50	<b>Sub Labor Amt</b>	\$247.50
<b>Serial#</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b>	\$165.00

**Notes**  
Dealer has requested more time than what is normally approved for this repair. Forest River will allow 1.0hr for this repair. If you have questions about the approved time, please contact me directly to discuss. Thank you

**Part**

<b>Line# 1</b>	<b>Item #</b>		<b>Description</b>			
	F100694808		SEAL, 5/8" X 25FT SLIDE OUT LG BULB "D" SEAL SELF ADHESIVE - BLACK (206)   GREEN STICKER   SHED, MIDDLE ROW			
	<b>Model #</b>		<b>Serial #</b>		<b>Part tag</b>	
	<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$40.76	<b>Sub Freight</b>	\$0.00
	<b>Appr Qty</b>	1.00	<b>Appr Dlr Price</b>	\$40.76	<b>Appr Freight</b>	\$0.00

**Notes**

**Labor**

**Line# 16**      **Operation Code**                      **Operational Description**  
30-99-01-00-001009                      Curtain Tie Backs, per pair - Interior/Soft Goods/Replace/No Tread Code  
**Complaint, Cause, Correction**  
Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:53:28 :: Complaint: Middle button on curtain in the patio area is missing the latch on the wall, curtain has no where to button in the middle Cause: Noted on DAF Correction: Install button snap latch on wall for curtain

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$33.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$16.50

**Notes**

Dealer has requested more time than what is normally approved for this repair. Forest River will allow .10hr for this repair. If you have questions about the approved time, please contact me directly to discuss. Thank you

**Labor**

Line# 17      **Operation Code**                      **Operational Description**  
 30-101-24-00-001076                      Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:55:04 :: Complaint: Rear bathroom door has a scratch Cause: Noted on DAF Correction: Color and blend area

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$33.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$33.00

**Notes**

**Labor**

Line# 18      **Operation Code**                      **Operational Description**  
 70-174-01-00-002114                      Washer Dryer - Appliances/Majestic Washer, Dryer, Combo/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : ashlee@dealer-advisors.com, 2025-07-03 14:56:34 :: Complaint: Washer/dryer hook up is warped Cause: Noted on DAF Correction: Replace the washer/dryer hook up box

<b>Model#</b> 1	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$82.50
<b>Serial#</b> 1	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$82.50

**Notes**  
 Authorized as Requested.

**Part**

Line# 1      **Item #**                                      **Description**  
 F100082514                                      WASHER, WALL VALVE BOX- BLACK (VALVES SOLD SEPARATELY) | BB39  
**Model #**                                      **Serial #**                                      **Part tag**

<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$4.62	<b>Sub Freight</b>	\$134.91
<b>Appr Qty</b>	1.00	<b>Appr Dlr Price</b>	\$4.62	<b>Appr Freight</b>	\$134.91

**Notes**

<b>Submitted</b>	Labor Amt	\$1,452.00	<b>Approved</b>	Labor Amt	\$800.25
	Parts & Freight	\$493.36		Parts & Freight	\$493.36
	<b>Total</b>	<b>\$1,945.36</b>		<b>Total</b>	<b>\$1,293.61</b>

\_\_\_\_\_  
 DEALER                                      DATE  
 SIGNATURE  
 I certify that I have performed these repairs consistent with Forest River Policies.

\_\_\_\_\_  
 CUSTOMER                                      DATE  
 SIGNATURE  
 All repairs described have been inspected and are satisfactory.