

APPOINTMENT DATE	6/26/2025	VEHICLE ARRIVED	6/26/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	8/15/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	8/18/2025	CREDIT NUMBER	
RV SERIAL NUMBER	4EZTL3122S4046073	MAKE	CONNECT	MODEL	C301BHKSE	YEAR	2025	PURCHASE DATE	6/28/2025
DEALER			CUSTOMER			FACTORY USE ONLY			
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT		ACCT. #	
NAME	Tri-Am RV Center of E. Tn, Inc			PHONE		ADDRESS		PHONE	
ADDRESS	1202 Idell Road							EQUIP. SER. #	
CITY	Bulls Gap	STATE	TN	ZIP	37711			EQUIP. MODEL	
				CITY		STATE		ZIP	
								EQUIP. MFR.	

WARRANTY CLAIM #	KZ610572	JOB OPERATION 1	Entry door is scratched in several places	OPERATION CODE	2584	AUTHORIZATION #	JS5062703	
				HOURS	1.00	AMOUNT	\$175.00	
				SUBLET				
				SUPPLIER NAME	A KZ WARRANTY		STATUS	Submitted
CAUSE	Noted on DAF			LABOR	\$175.00	PARTS		
				MARK UP		FREIGHT		
				SUBLET				
				PART #		CHARGEBACK #	AKZ004_000616	
				Dup	N			
				JOB OPERATION DENIAL CODE		INITIALS		
				REMEDY	Replace entry door			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
162695	DOOR,ENTRANCE,RADIUS,CORNER,FULL GLASS W/BLACK FRAME & SCREEN DOOR,SCREEN SHOT,W/FRICTION HINGE,W/SH		1	\$493.90	\$493.90	\$567.98
SUB-TOTAL:			LABOR	\$175.00	PARTS	\$493.90

WARRANTY CLAIM #	KZ610572	JOB OPERATION 2	Shower surround is bowed at the top left side	OPERATION CODE	3327	AUTHORIZATION #	JS5062704	
				HOURS	0.50	AMOUNT	\$87.50	
				SUBLET				
				SUPPLIER NAME	A KZ WARRANTY		STATUS	Submitted
CAUSE	Surround is not secure to the wall, noted on DAF			LABOR	\$87.50	PARTS		
				MARK UP		FREIGHT		
				SUBLET				
				PART #		CHARGEBACK #	AKZ004_000616	
				Dup	N			
				JOB OPERATION DENIAL CODE		INITIALS		
				REMEDY	Add a rivet to the shower surround			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$87.50	PARTS	\$0.00

WARRANTY CLAIM # KZ610572	JOB OPERATION 3	Slide stile and fascia has several nail holes	OPERATION CODE 5540		AUTHORIZATION # JS5062705			
			HOURS 0.10	AMOUNT \$17.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000616		Dup N	
			JOB OPERATION DENIAL CODE			INITIALS		
			REMEDY Fill, color, and clean area					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:		LABOR	\$17.50	PARTS		\$0.00

WARRANTY CLAIM # KZ610572	JOB OPERATION 4	Molding to the right of the closet is loose and not secured in place	OPERATION CODE 5527		AUTHORIZATION # JS5062706			
			HOURS 0.30	AMOUNT \$52.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$52.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000616		Dup N	
			JOB OPERATION DENIAL CODE			INITIALS		
			REMEDY Secure the molding back in correct place. Color and blend marks from the molding					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:		LABOR	\$52.50	PARTS		\$0.00

COMMENTS Corrected part cost to match KZ's invoice. AU	SUBMIT DATE	8/15/2025	TOTAL PARTS	\$493.90	\$567.98
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE		\$74.08	
		FREIGHT		\$168.99	
		GST			
		BROKERAGE			
		TOTAL LABOR		\$332.50	
		SUBLET		\$0.00	
		TOTAL		\$1,069.47	\$1,069.47

TERMS AND CONDITIONS	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
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I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

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