



Phone: (423) 235-1167
 Toll Free: (877) 635-1167
 Fax: (423) 235-1176

1202 Idell Road
 Bulls Gap, TN 37711

W/O: 25640
 Promised Date: 10 JUN 25



WO #: 25640 (Appointment Date: 24 JUN 2025 - Time: 09:00am)

Customer: 69371 - MORROW, BEVERLY
 Address: 345 PIERCE LN
 BULLS GAP, TN
 37711

Home Phone: 423-620-4213

Work Phone:
 Author: S.DAVIS
 Location: IH
 Invoice #:

Stock #: 10986
 Stock Desc: 2025 TT DUTCHMEN ASTORIA
 3203BH
 Model: 3203BH
 Serial #: 4YDTAAR27SZ915122
 Chassis #:
 Mileage: 0
 Key #:
 Req'n #:
 License #:
 Trim:

Purchase Date: 28 APR 25
 Date In: 19 JUN 25
 Promise Date: 19 JUN 25
 Promise Time: 09:00am
 Schedule Date:
 Completed: 16 SEP 25
 Warr. Date: 28 APR 25

Job #1 - Warranty

COMPLAINT: BUNK ROOM DOOR IS SCRAPING AND LEAVING MARKS ACROSS THE DOOR

CAUSE: INSTALL FAILED, DOOR IS NOT IN CORRECT ADJUSTMENT TO SLIDE ACROSS CORRECTLY.

SCREWS HOLDING THE BUNK SIDE HAVE CAME LOOSE AND TRACK IS NOT STRAIGHT.

CORRECTION: NEED TO PULL THE TRIM, HEADER, DOOR AND DECOR PANEL. SCREW PANELS TO CABINETS ON BUNK SIDE. REMOVE SCREWS AND REPLACE WITH LARGER SCREWS. THEN NEED TO REINSTALL ALL ITEMS REMOVED TO ACCESS THE SCREWS, RESECURE ALL ITEMS IN PROPER PLACE FOR DOOR TO SLIDE. REPLACE THE BUNK ROOM DOOR AS WELL.
 LABOR 1.3

Labor

Job #	Description	Hours	Total
1	REPLACED DOOR	1.30	227.50

Parts

Part #	Description	Qty	Price	Total
720782	PASSAGE DOOR 36X72 HERMOSA ONYX	1.00	137.61	137.61
682524	SEAM TAPE 1" MISTY DAY	9.00	0.21	1.89

Other Services

Code	Description	Qty	Price	Total
SHP	SHIPPING/FREIGHT FEE	1.00	172.69	172.69
CRA	CRATE CHARGES	1.00	50.00	50.00
SHP	SHP ON SEAM TAPE	1.00	20.01	20.01

Subtotal for Job #1: 609.70

Job #2 - External

CUST HAS WO 25397 IN DRAWER FOR REPAIR OF BACK WALL

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CS THAT THE SLIDE SEAL AT THE BOTTOM OF THE SLIDE IS NOT COMING OUT WHEN OPENING STICKS IN AT THE BOTTOM AND ALLOWS WATER TO COME IN

Customer #: 69371
 MORROW, BEVERLY



CAUSE: SLIDE OUT HAS SHIFTED FORWARD ABOUT 1/2" AND NOT ALLOWING THE SLIDE SEAL TO OPERATE IN THE CORRECT WAY.

CORRECTION: SLIDE NEEDS TO BE ADJUSTED BACK INTO CORRECT POSITION.
LABOR 1.0

Labor

Job #	Description	Hours	Total
3	ADJUSTED	0.70	122.50

Subtotal for Job #3: 122.50

Job #4 - Warranty

COMPLAINT: CS THAT THE A/C'S HAS NO FLOW OF AIR RUNS GOOD BUT NO FLOW OF COLD AIR

CAUSE: BOTH A/C'S HAVE BIG GAPS IN THE ALUM TAPE AND THE FOAM WASN'T STUCK. THIS IS ALLOWING THE AIR TO MIX AND MAKES IT SEEM THE A/C AIR ISN'T AS COOL AS IT SHOULD BE.

CORRECTION: RESCURE IN PLACE AND ADD ALUM TAPE IF NEEDED TO COVER GAPS. SECURE FOAM ON CORRECT PLACE.

LABOR FOR BOTH A/C'S AIR FLOW 1.0

Labor

Job #	Description	Hours	Total
4	AC FLOW	1.00	175.00

Subtotal for Job #4: 175.00

Job #5 - Warranty

COMPLAINT: CS THAT THE AWNING COMING IN AND OUT FINE BUT WHEN IT ROLLS UP TO CLOSE THE AWNING SITS CROOKED AGAINST THE UNIT MAIN AWNING

CAUSE: BOTH AWNING LEGS ARE OUT OF ADJUSTMENT AND ALLOWED MATERIAL TO SHIFT FRONTWARDS 1/2".

CORRECTION: ADJUST BOTH AWNING ARMS AND MATERIAL TO ALLOW THE AWNING TO OPEN AND CLOSE AS DESIGNED TO DO.

CLAIM DENIED BY DUTCHMAN

Subtotal for Job #5: 0.00

Parts Total:	139.50
Labour Total:	525.00
Sublet Total:	0.00
Extras Total:	242.70
WORK ORDER TOTAL:	907.20

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 16 Sep 2025

