

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2368778
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FVGK23S5403456
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 081 / 081A
 ITEM # VGF341GS11-81
 DEALER RO # 25616
 CLAIM START DATE 07/16/2025
 CLAIM END DATE 08/05/2025

Labor rate: \$165.00

OWNER INFORMATION

ELIZABETH REED
 2620 CARPENTERS CHAPEL RD
 Mosheim, TN 37818
 USA

Retail Date of Purchase 07/18/2025

WARRANTY EXPIRATION DATE

07/18/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 20-69-01-00-000706 Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-07-16 10:54:38 :: Complaint: NDS compartment door scratched in 3 places Cause: noted on DAF Correction: Replace compartment door and reseal area

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$165.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$82.50

Notes

Part

Line# 1 **Item #** **Description**
 F100177773 DOOR, COMPARTMENT 36" X 28" LH - HEAVY HINGE WHITE -KEY/ THUMB / V000687472 | OUTSIDE IN RED CONTAINER

Model #	Serial #	Part tag		
Sub Qty 1.00	Sub Dlr Price \$159.87	Sub Freight \$120.77		
Appr Qty 1.00	Appr Dlr Price \$159.87	Appr Freight \$120.77		

Notes

Line# 2 **Item #** **Description**
 USERPART Proflex sealant clr 10oz

Model #	Serial #	Part tag		
Sub Qty 1.00	Sub Dlr Price \$10.26	Sub Freight \$0.00		
Appr Qty 1.00	Appr Dlr Price \$10.26	Appr Freight \$0.00		

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 20-69-24-00-000699 Compartment Door Frame - Exterior/Compartment Doors/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-07-16 10:55:59 :: Complaint: Compartment area back tray is damaged and scratched Cause: Noted on DAF Correction: Scrape off sealant, remove and replace tray, then reseal area

Model#	Dlr Sub Hrs	1.50	Sub Labor Amt	\$247.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$49.50

Notes

Change to the correct code The repair was submitted with the incorrect flat rate code and needs

to be changed to one that better suits the repair. Please find the correct repair code in the flat rate manual by searching with keywords and selecting it. Do not acknowledge the line until a new code has been selected.
 Touch up not replace

Labor

Line# 3 **Operation Code** **Operational Description**
 10-7-07-00-000146 Stiffness, Lubricate & Work Steps - Frame & Chassis/Manual Entry Step/
 Lubricate/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 10:57:45 :: Complaint: Entry door steps have a scratch at the top, as soon as you would walk in the unit Cause: Noted on DAF Correction: Paint and blend the area

Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$33.00

Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$33.00

Notes

Authorized as Requested

Part

Line# 1 **Item #** **Description**
 USERPART Premium lacquer; semi-gloss black; 12 oz. aerosol
Model # **Serial #** **Part tag**
Sub Qty 1.00 **Sub Dlr Price** \$9.96 **Sub Freight** \$0.00
Appr Qty 1.00 **Appr Dlr Price** \$9.96 **Appr Freight** \$0.00

Notes

Labor

Line# 4 **Operation Code** **Operational Description**
 70-157-01-00-001816 Dometic Refrigerator Door or Freezer Door Trim for Insert Panel - Appliances/
 Refrigerator (Dometic)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:01:58 :: Complaint: Fridge door scratched in two places Cause: Noted on DAF Correction: Replace fridge door

Model# 1 **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$33.00

Serial# 1 **Appr Hrs** 0.20 **Appr Labor Amt** \$33.00

Notes

Part

Line# 2 **Item #** **Description**
 F100771233 REFRIGERATOR PART: LEFT DOOR ONLY - BLACK / FOR 17 CUFT.
 INVISION FRENCH DOOR 100-2552
Model # **Serial #** **Part tag**
Sub Qty 1.00 **Sub Dlr Price** \$92.24 **Sub Freight** \$25.00
Appr Qty 1.00 **Appr Dlr Price** \$92.24 **Appr Freight** \$25.00

Notes

Labor

Line# 5 **Operation Code** **Operational Description**
 30-100-24-00-001046 Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:04:10 :: Complaint: One of the kitchen cabinet doors are lower than the other Cause: Noted on DAF Correction: Adjust cabinet door

Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$49.50

Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$49.50

Notes

Labor

Line# 6 **Operation Code** **Operational Description**
 30-102-08-00-002279 Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Overlay/No Tread Code
Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:05:41 :: Complaint: Spots on the kitchen wall were filled at factory and not cleaned and blended Cause: Noted on DAF Correction: Clean and blend spot to even it out

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$16.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$16.50

Notes

Labor

Line# 7

Operation Code Operational Description

30-102-24-00-001094 Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:12:13 :: Complaint: Black spot on bedroom wall at the door Cause: noted on DAF Correction: Clean mark, then color and blend to match

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$33.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$33.00

Notes

Labor

Line# 8

Operation Code Operational Description

30-101-24-00-001076 Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:16:42 :: Complaint: Bedroom door is scratched and has a chip Cause: Noted on DAF Correction: Fill, color, and blend both areas

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$33.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$33.00

Notes

Labor

Line# 9

Operation Code Operational Description

30-101-24-00-001079 Sliding, Pocket Door Track - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:18:35 :: Complaint: Bedroom door will not slide to open and close correctly Cause: Noted on DAF, door hangs below hanger Correction: Remove hardware that holds door and reinstall in correct place to allow door to operate correctly

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$49.50

Serial# Appr Hrs 0.30 Appr Labor Amt \$49.50

Notes

Labor

Line# 10

Operation Code Operational Description

30-100-24-00-001046 Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:21:37 :: Complaint: Stains on the cabinet doors in the patio area Cause: Noted on DAF Correction: Clean, color, fill, and blend

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$49.50

Serial# Appr Hrs 0.30 Appr Labor Amt \$49.50

Notes

Labor

Line# 11

Operation Code Operational Description

30-100-24-00-001054 Kitchen/Galley Countertop - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-07-16 11:23:09 :: Complaint: Counter top in rear area of the unit is scratched in 3 places Cause: Noted on DAF Correction: Buff and clean the counter tops

Model# Dlr Sub Hrs 2.00 Sub Labor Amt \$330.00

Serial# Appr Hrs 1.00 Appr Labor Amt \$165.00

Notes

Dealer has requested more time than what is normally approved for this repair. Forest River will

allow 1.0hr for this repair. If you have questions about the approved time, please contact me directly to discuss. thank you

Submitted	Labor Amt	\$1,039.50
	Parts & Freight	\$418.10
	Total	\$1,457.60

Approved	Labor Amt	\$594.00
	Parts & Freight	\$418.10
	Total	\$1,012.10

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.