

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2349097
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4CFMU16PD319034
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010A
 ITEM # FM2514F
 DEALER RO # 25598
 CLAIM START DATE 06/27/2025
 CLAIM END DATE 06/30/2025

Labor rate: \$165.00

OWNER INFORMATION

HOMER OSBORNE
 141 LAKEFIELD CIR
 Kingsport, TN 37663
 USA

Retail Date of Purchase 06/27/2024

WARRANTY EXPIRATION DATE

06/27/2025

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-100-12-00-001049 Cabinet End Panel - Interior/Cabinetry/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-27 10:54:37 :: Complaint: Panel next to the slide is coming loose Cause: Panel came loose Correction: Resecure panel back in place

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$33.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$33.00

Notes
 We have updated the repair code to a more appropriate one based on the identified root cause of this repair request

Labor

Line# 2 **Operation Code** **Operational Description**
 20-81-02-00-000830 Canvas - Bad Fit - Exterior/Canvas/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-27 10:57:35 :: Complaint: Custer said the canvas is coming loose on the slide out, might need extra hardware to hold canvas in place Cause: Screw needs to be relocated for canvas Correction: Remove and relocate screw to hold canvas in correct place

Model#	Dlr Sub Hrs	0.75	Sub Labor Amt	\$123.75
Serial#	Appr Hrs	0.75	Appr Labor Amt	\$123.75

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 20-66-01-00-000676 Entry Door Hold Back - Exterior/Entry Doors/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-27 10:59:34 :: Complaint: Customer said there is a screw above the door that is coming loose and is not holding canvas in place Cause: Screw is not secure in place, allowing canvas to come down in this area Correction: Resecure screw in place

Model#	Dlr Sub Hrs	0.75	Sub Labor Amt	\$123.75
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$16.50

Notes
 We have updated the repair code to a more appropriate one based on the identified root cause of this repair request as Canvas bad fit was submitted as the labor code. Thank you

Hello, labor time has been reduced to 0.10 the incorrect repair code was submitted as the

Canvas bad fit repair code, The repair code was updated to the more appropriate one based on the identified root cause and photo attached. Thank you

Submitted	Labor Amt	\$280.50
	Parts & Freight	\$0.00
	Total	\$280.50

Approved	Labor Amt	\$173.25
	Parts & Freight	\$0.00
	Total	\$173.25

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.