

APPOINTMENT DATE	6/10/2025	VEHICLE ARRIVED	6/10/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	8/22/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	8/25/2025	CREDIT NUMBER	
RV SERIAL NUMBER	4EZTU2828T5056843			MAKE	SPORTSMEN	MODEL	261BHKSE	YEAR	2026
								PURCHASE DATE	7/28/2025
DEALER			CUSTOMER				FACTORY USE ONLY		
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT		ACCT. #	
NAME	Tri-Am RV Center of E. Tn, Inc			PHONE		ADDRESS		EQUIP. SER. #	
ADDRESS	1202 Idell Road							EQUIP. MODEL	
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY		STATE	
								ZIP	
								EQUIP. MFR.	
								EQUIP. MFR.	

WARRANTY CLAIM # KZ608857	JOB OPERATION 1	Shower surround sticking out on one side and is not secured to the wall like the other side is	OPERATION CODE	3323	AUTHORIZATION #	MF25061045	
			HOURS	0.10	AMOUNT	\$17.50	
			SUPPLIER NAME	A KZ FACTORY DEFECT		STATUS	Approved
CAUSE			LABOR	\$17.50	PARTS		
Noted on DAF			MARK UP		FREIGHT		
			PART #		CHARGEBACK #	Dup N	
			JOB OPERATION DENIAL CODE		INITIALS		
			REMEDY	Add double sided adhesive tape to the surround			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
NII	Rivets, shop supply		1	\$5.99	\$5.99	\$6.89
SUB-TOTAL:		LABOR	\$17.50	PARTS	\$5.99	

WARRANTY CLAIM # KZ608857	JOB OPERATION 2	Attic vent in the bathroom has a brown stain on it	OPERATION CODE	9030	AUTHORIZATION #	MF25061046	
			HOURS	0.20	AMOUNT	\$35.00	
			SUPPLIER NAME	A KZ FACTORY DEFECT		STATUS	Approved
CAUSE			LABOR	\$35.00	PARTS		
Noted on DAF			MARK UP		FREIGHT		
			PART #		CHARGEBACK #	Dup N	
			JOB OPERATION DENIAL CODE		INITIALS		
			REMEDY	Replace attic vent			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:		LABOR	\$35.00	PARTS		\$0.00

WARRANTY CLAIM # KZ608857	JOB OPERATION 3	Wall trim in bathroom has staples sticking out	OPERATION CODE 5540		AUTHORIZATION # MF25061047				
			HOURS 0.10	AMOUNT \$17.50	SUBLET				
			SUPPLIER NAME A KZ FACTORY DEFECT			STATUS Approved			
CAUSE Noted on DAF			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK #			Dup N	
			JOB OPERATION DENIAL CODE				INITIALS		
			REMEDY Secure staples in properly, clean, color, and blend area						
PART NUMBER	PART DESCRIPTION			RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
SUB-TOTAL:				LABOR	\$17.50	PARTS	\$0.00		

WARRANTY CLAIM # KZ608857	JOB OPERATION 4	The top bunk platform is damaged, and has deep scratch on the board where the mattress lays	OPERATION CODE 5540		AUTHORIZATION # MF25061048				
			HOURS 0.10	AMOUNT \$17.50	SUBLET				
			SUPPLIER NAME A KZ FACTORY DEFECT			STATUS Approved			
CAUSE Noted on DAF			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK #			Dup N	
			JOB OPERATION DENIAL CODE				INITIALS		
			REMEDY Remove the damaged board, replace with new and clean the area						
PART NUMBER	PART DESCRIPTION			RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
SUB-TOTAL:				LABOR	\$17.50	PARTS	\$0.00		

WARRANTY CLAIM # KZ608857	JOB OPERATION 5	Living area slide fascia left side leg and top has several holes across both	OPERATION CODE 5538		AUTHORIZATION # MF25061049				
			HOURS 0.20	AMOUNT \$35.00	SUBLET				
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Approved				
			LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK #			Dup N	
			JOB OPERATION DENIAL CODE				INITIALS		
			REMEDY Fill, color, and blend areas						
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL		
			SUB-TOTAL:	LABOR	\$35.00	PARTS	\$0.00		

WARRANTY CLAIM # KZ608857	JOB OPERATION 6	Right top side of slide fascia is damaged	OPERATION CODE 1308		AUTHORIZATION # MF25061050				
			HOURS 0.20	AMOUNT \$35.00	SUBLET				
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Approved				
			LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK #			Dup N	
			JOB OPERATION DENIAL CODE				INITIALS		
			REMEDY Replace Fascia						
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL		
165102	FASCIA,SLIDEOUT,HEADER,MUSHROOM GRAY/NOCE COGNAC,WITH BRUSHED GOLD INSERT,1/2X6-1/2X96,FAC-275-13			1	\$48.59	\$48.59	\$55.88		
			SUB-TOTAL:	LABOR	\$35.00	PARTS	\$48.59		

WARRANTY CLAIM # KZ608857	JOB OPERATION 7	Back panel behind kitchen seating is warped and damaged	OPERATION CODE 5540	AUTHORIZATION # MF25061051
			HOURS 0.20	AMOUNT \$35.00

CAUSE Noted on DAF	SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Approved		
	LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET
	PART #		CHARGEBACK #		Dup N
	JOB OPERATION DENIAL CODE			INITIALS	
	REMEDY Replace panel				

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
		SUB-TOTAL:	LABOR	\$35.00	PARTS	\$0.00

COMMENTS MF Job op 1 can add rivets Job op 4- cosmetic only, and covered by mattress- auth to fill/touch up only. Job op 7- fill, touch up- and seal. MF 6/10/2025 - Pre-authorization is for labor only. Any parts and parts costs that are associated with this claim are subject to adjustment at time of final approval. Thank you.	SUBMIT DATE	8/22/2025	TOTAL PARTS	\$54.58	\$62.77
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE		\$8.19	
		FREIGHT		\$107.99	
		GST			
		BROKERAGE			
		TOTAL LABOR		\$192.50	
		SUBLET		\$0.00	
		TOTAL		\$363.26	\$363.26

TERMS AND CONDITIONS I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
AUTHORIZED BY _____	_____