

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2328549
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FCRK20PS232076
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 020 / 020
 ITEM # CRF3425RL
 DEALER RO # 25579
 CLAIM START DATE 06/10/2025
 CLAIM END DATE 08/12/2025

Labor rate: \$165.00

OWNER INFORMATION

DAVID SLACK
 540 BERKELEY DR
 Morristown, TN 37814
 USA

Retail Date of Purchase 07/27/2024 WARRANTY EXPIRATION DATE 07/27/2025

Claim Line Details

Labor

Line# 1	Operation Code 70-187-01-11-002228	Operational Description Coleman AC Unit - complete (Read Notes!!!) - Appliances/Roof AC (Coleman-RVP)/Replace/Electrical
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Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-06-10 10:07:41 :: Complaint: Living room A/C unit is not cooling Cause: A/C has failed out and will not cool Correction: Replace the A/C unit

Model# 1	Dlr Sub Hrs	2.00	Sub Labor Amt	\$330.00
Serial# 1	Appr Hrs	1.50	Appr Labor Amt	\$247.50

Notes

SENT TO VENDOR FOR REVIEW
 PER VENDOR
 Being as this is a Mach 8 model unit, we will need the technician to take an amp draw from the black wire at the compressor location on top of the vehicle please.
 The purple wire inside the vehicle will show amperage for the compressor and outdoor fan which will provide us with an inaccurate reading.
 If the technician finds 0-amps at the black wire, please have them also test the AC voltage between the C terminal and the R terminal at the compressor
 Requested pictures added, thank you!
 THANK YOU,
 SENT ALL PHOTOS TO VENDOR FOR FURTHER REVIEW.
 PER VENDOR
 The authorization number will be INC-0135723, which will allow 1.5 hours labor.

Field scrap the old unit

CHANGED TO CORRECT CODE

Part

Line# 1	Item # F100668481	Description A/C, MACH 8 PLUS, 15K, WHITE [DOWNSTAIRS] ALL 5TH WHEELS R-32 REFRIGERANT V#37204-076		
	Model #	Serial #	Part tag	0000378099
	Sub Qty 1.00	Sub Dlr Price \$1,374.39	Sub Freight	\$0.00
	Appr Qty 1.00	Appr Dlr Price \$1,374.39	Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$330.00		Approved	Labor Amt	\$247.50
	Parts & Freight	\$1,374.39			Parts & Freight	\$1,374.39

Total \$1,704.39

Total \$1,621.89

DEALER **DATE**
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
All repairs described have been inspected and are satisfactory.