



Ashlee Olsen <ashlee@dealer-advisors.com>

INC 135387, 230304475

1 message

rvpwarrantyclaims@airxcel.com <rvpwarrantyclaims@airxcel.com>
To: ashlee@dealer-advisors.com

Thu, Jul 3, 2025 at 3:29 PM

This is a one time goodwill. In future remember extended warranty we only supply part, customer is responsible for labor, thank you.

Please read all, important information provided.

Received, thank you.

This has been processed by our warranty dept and sent to accounting for payment to be issued.

In 5 – 10 business days from this email if you haven't received check in the mail. Please contact our accounting dept at 316-832-3400 opt 5 or email AP@AIRXCEL.COM

Reference #25574

At this time your labor rate is \$175.00 USD. If you want to change it, you must go here <https://share.hsforms.com/1SjX1YtNtStGejzJGc1VrUQcbjaf>

Upcoming Office Closure: Independence Day Friday July 4, 2025

Cassandra K Gilbert
Warranty Claims Auditor
Airxcel, Inc.
[3050 N St. Francis St.](#)
[Wichita, KS 67219](#)
Office: 574-247-9235
Fax: 316-832-3417
www.airxcel.com

From: ashlee@dealer-advisors.com
Sent: Thu Jul 03 2025 16:14:20 GMT-0500 (Central Daylight Time)
To: rvpwarrantyclaims@airxcel.com
Subject: [External] Re: INC 135387, 230304475

Externally Sent Email - Do not click any links or open attachments that you are not expecting, even if you know the sender. If you are unsure please call the sender.

Hi,

Please see the attached email, where I did verify the approved labor time was 1.5 hours.

On Thu, Jul 3, 2025 at 3:09 PM <rvpwarrantyclaims@airxcel.com> wrote:

This was an extended warranty claim. We don't pay labor on them, just supply part fee of charge. Thank you

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Casandra K Gilbert
Warranty Claims Auditor
Airxcel, Inc.
[3050 N St. Francis St.](#)
[Wichita, KS 67219](#)
[Office: 574-247-9235](#)
[Fax: 316-832-3417](#)
www.airxcel.com

From: ashlee@dealer-advisors.com
Sent: Thu Jul 03 2025 15:59:31 GMT-0500 (Central Daylight Time)
To: RVPWARRANTYCLAIMS@airxcel.com
Subject: [External] 230304475

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Good afternoon,

Repairs have been completed on serial number 230304475. Please process payment.

If you need anything further from me, please let me know.

Thank you,

Ashlee Olsen
Warranty Administrator
iClaims Services
www.iclaimsservices.com
208.716.2887

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.

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Ashlee Olsen
Warranty Administrator
iClaims Services
www.iclaimsservices.com
208.716.2887

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