

APPOINTMENT DATE		5/29/2025		VEHICLE ARRIVED		5/29/2025		WSO DATE PREPARATION		CLAIM STATUS		Approved		WARRANTY CLAIM No			
REPAIR COMPLETION DATE		6/20/2025		CUSTOMER NOTIFIED				VEHICLE PICKED UP		CREDIT DATE		6/20/2025		CREDIT NUMBER			
RV SERIAL NUMBER		4EZTL3329S4096935				MAKE		CONNECT		MODEL		C312RE		YEAR 2025			
DEALER						CUSTOMER						FACTORY USE ONLY					
NUMBER		TRI030		LABOR RATE		\$175.00		FEE RATE		15.00		CONTACT		MICHAEL JOHNSON & TIMMY WEBB			
NAME		Tri-Am RV Center of E. Tn, Inc		PHONE				ADDRESS		PHONE		EQUIP. SER. #		cx65a23s 0324			
												0150241		EQUIP SER. #			
ADDRESS						1202 Idell Road						127 CHIPMUNK HOLLOW RD					
CITY						Bulls Gap						STATE TN					
ZIP						37711						CITY NEWPORT					
												STATE TN					
ZIP						37821						EQUIP. MFR.					
												river park					
												EQUIP. MFR.					

WARRANTY CLAIM # KZ607908	JOB OPERATION 1	Customer said the toilet has come loose at the base	OPERATION CODE 3398				AUTHORIZATION # JS5053038								
			HOURS 0.50		AMOUNT \$87.50		SUBLET								
			SUPPLIER NAME A KZ WARRANTY				STATUS Approved								
			LABOR \$87.50		PARTS		MARK UP		FREIGHT		SUBLET				
			PART #		CHARGEBACK #				Dup N						
CAUSE Bolts were not tight in flange to the floor			JOB OPERATION DENIAL CODE				INITIALS								
			REMEDY												
			Remove toilet and replace screws in the flange. Toilet is now working as designed and not loose.												
PART NUMBER		PART DESCRIPTION				RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL	
SSE		shop supplies						1		\$5.99		\$5.99		\$6.89	
SUB-TOTAL:						LABOR		\$87.50		PARTS		\$5.99			

WARRANTY CLAIM # KZ607908	JOB OPERATION 2	Customer said the TV has a line through the screen LEFT AT DEALERS COST FOR THE VCB	OPERATION CODE 9941				AUTHORIZATION # JS5053039								
			HOURS 0.30		AMOUNT \$52.50		SUBLET								
			SUPPLIER NAME RIVER PARK DISTRIBUTING				STATUS Approved								
			LABOR \$52.50		PARTS \$437.95		MARK UP		FREIGHT \$0.00		SUBLET \$0.00				
			PART # 164390		CHARGEBACK #				Dup N						
CAUSE TV is faulty and developed lines across the screen			JOB OPERATION DENIAL CODE				INITIALS								
			REMEDY												
			Replace the TV												
PART NUMBER		PART DESCRIPTION				RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL	
NII		65" TV ONN						1		\$380.83		\$380.83		\$437.95	
SUB-TOTAL:						LABOR		\$52.50		PARTS		\$380.83			

COMMENTS	SUBMIT DATE		6/20/2025		TOTAL PARTS		\$386.82		\$444.84	
	PREPARED BY				MARK UP ALLOWANCE		\$58.02			
					FREIGHT					

JS 5/30/25 purchase locally
TV Sizes: Local purchase , maximum reimbursement. Will need to purchase an extended warranty.

Up to:

24" - 32" 150 Includes extended service plan.

33" - 44" 250 Includes extended service plan.

45" - 54" 350 Includes extended service plan.

55" - 65" 400 Includes extended service plan.

Ashlee Olsen

GST		
BROKERAGE		
TOTAL LABOR	\$140.00	
SUBLET	\$0.00	
TOTAL	\$584.84	\$584.84

TERMS AND CONDITIONS

I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.