

APPOINTMENT DATE	5/29/2025	VEHICLE ARRIVED	5/29/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	6/6/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	6/6/2025	CREDIT NUMBER	
RV SERIAL NUMBER	4EZTL2624R4120753	MAKE	CONNECT	MODEL	C251RLSE	YEAR	2024	PURCHASE DATE	3/29/2025
DEALER				CUSTOMER				FACTORY USE ONLY	
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT	ROSS AND FREITA BROYLES	ACCT. #	
NAME	Tri-Am RV Center of E. Tn, Inc			PHONE		ADDRESS		PHONE	
ADDRESS	1202 Idell Road			ADDRESS	250 ARCHER RD	PHONE	423-737-6439	EQUIP. SER. #	
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY	JONESBOROUGH	STATE	TN
		ZIP	37659						

WARRANTY CLAIM #	KZ607844	JOB OPERATION 1	Bedroom tv works on antenna and cable living room tv does not work on either. Check and advise	OPERATION CODE	9924	AUTHORIZATION #	JS5052988
				HOURS	3.00	AMOUNT	\$525.00
				SUPPLIER NAME	A KZ WARRANTY	STATUS	Approved
CAUSE				LABOR	\$525.00	PARTS	
Cable wire is ran directly to the living room tv from the outside input and the set 2 booster out wire is not ran from booster to living room tv				MARK UP		FREIGHT	
				PART #		CHARGEBACK #	
				INITIALS		Dup	N
				JOB OPERATION DENIAL CODE		INITIALS	
				REMEDY			
				Run cable wire from input port to tv booster in the bedroom, run set 2 wire through the ceiling from bedroom to the living room tv			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
22-5003	TV Cable splitter		1	\$6.05	\$6.05	\$6.96
22-5008	12" Coax cable		1	\$10.99	\$10.99	\$12.64
SUB-TOTAL:				LABOR \$525.00	PARTS	\$17.04

WARRANTY CLAIM #	KZ607844	JOB OPERATION 2	*Do not know labor code, please advise: Lock ring on electrical cord is broken	OPERATION CODE	4480	AUTHORIZATION #	JS5052989
				HOURS	0.10	AMOUNT	\$17.50
				SUPPLIER NAME	KZ NO PARTS RETURN OR PICTURES	STATUS	Approved
CAUSE				LABOR	\$17.50	PARTS	\$241.80
Electrical cord ring is cracked and broken				MARK UP	\$36.27	FREIGHT	
				PART #		CHARGEBACK #	
				INITIALS		Dup	N
				JOB OPERATION DENIAL CODE		INITIALS	
				REMEDY			
				Replace electrical 50 amp cord and test cord on unit			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
159835	CORD,POWER,50 AMP,DETACHABLE,36'		1	\$241.80	\$241.80	\$278.07
SUB-TOTAL:				LABOR \$17.50	PARTS	\$241.80

COMMENTS	SUBMIT DATE	6/6/2025	TOTAL PARTS	\$258.84	\$297.67
	PREPARED BY		MARK UP ALLOWANCE	\$38.83	

JS 5/29/25 Line 2 dealer to attach photos of all vendor markings and stickers on power cord

Ashlee Olsen

FREIGHT	\$17.56	
GST		
BROKERAGE		
TOTAL LABOR	\$542.50	
SUBLET	\$0.00	
TOTAL	\$857.73	\$857.73

TERMS AND CONDITIONS

I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.