

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2318868
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FCRR27RS233105
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 020 / 020
 ITEM # CRF391WOW
 DEALER RO # 25508
 CLAIM START DATE 06/02/2025
 CLAIM END DATE 08/12/2025

Labor rate: \$165.00

OWNER INFORMATION

DALE KYKER
 1201 TUSCULUM BLVD
 Greeneville, TN 37745
 USA

Retail Date of Purchase 12/28/2024

WARRANTY EXPIRATION DATE

12/28/2025

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 24-70-146-003400 Air Conditioner - Window Mount - Repair/Appliances/Air Conditioning
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:44:15 :: Complaint: AC is buzzing after runs a while front and rear. This job is for the bedroom AC. This is after freeze sensors were installed Cause: Insulation flapping on AC and only had one mounting screw holding AC control board. Correction: Resecured insulation in place and added two mounting screws

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$82.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$82.50

Notes
 AUTHORIZED

Labor

Line# 2 **Operation Code** **Operational Description**
 30-100-01-00-001035 Cabinet Door - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:47:26 :: Complaint: Cabinet door is not closing and is split Cause: Door is split and bowed to where it will not close as designed Correction: Replace door and this will need to be precut for hardware.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$66.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$66.00

Notes

Part

Line# 1 **Item #** **Description**
 F100417535 DOOR, CABINET, POPLAR, FPS, 7 1/2" X 38", SEAFOAM WHITE, 2 1/4" RAIL, SINGLE PANEL | 2024 | V#637758

Model #	Serial #	Part tag	
Sub Qty	1.00	Sub Dlr Price	\$35.93
Appr Qty	1.00	Sub Freight	\$180.40
		Appr Dlr Price	\$35.93
		Appr Freight	\$180.40

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 30-101-01-00-001090 Closet Wardrobe Door Top Fascia or Track - Interior/Interior Doors/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:48:48 :: Complaint: Closet door is dragging Cause:

Closet door hangers rubbing on ceiling mounted track. Tech attempted to adjust and no change in concern.
Correction: Replace track, hangers, and rollers.

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$82.50
Serial# Appr Hrs 0.50 Appr Labor Amt \$82.50

Notes

Part

Line# 1 Item # Description
 F100151626 TRACK, 96", PASSAGE/POCKET DOOR, WHITE | PT33396BW (9A-PFL/
 ORDER) [L TUBE 22]
 Model # Serial # Part tag
 Sub Qty 1.00 Sub Dlr Price \$11.41 Sub Freight \$0.00
 Appr Qty 1.00 Appr Dlr Price \$11.41 Appr Freight \$0.00

Notes

Line# 2 Item # Description
 USERPART Door guide closet door roller
 Model # Serial # Part tag
 Sub Qty 1.00 Sub Dlr Price \$2.64 Sub Freight \$0.00
 Appr Qty 1.00 Appr Dlr Price \$2.64 Appr Freight \$0.00

Notes

Labor

Line# 4 Operation Code Operational Description
 24-30-102-001117 Trim Molding, each - Repair/Interior/Panels, Ceilings, & Interior Moldings
 Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:50:17 :: Complaint: Trim is coming loose across
 from entrance door Cause: Trim came loose and not in correct place Correction: Resecure trim in place
Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$16.50
Serial# Appr Hrs 0.10 Appr Labor Amt \$16.50

Notes

Labor

Line# 5 Operation Code Operational Description
 24-30-102-001117 Trim Molding, each - Repair/Interior/Panels, Ceilings, & Interior Moldings
 Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:51:51 :: Complaint: Trim loose on right fascia bed
 slide Cause: Trim worked loose and not in place Correction: Resecure trim to fascia
Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$16.50
Serial# Appr Hrs 0.10 Appr Labor Amt \$16.50

Notes

Labor

Line# 6 Operation Code Operational Description
 24-30-102-001117 Trim Molding, each - Repair/Interior/Panels, Ceilings, & Interior Moldings
 Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:54:51 :: Complaint: Trim missing on bath door
 entrance, bottom right Cause: Trim is missing 1" batton strip at the bathroom door entrance Correction: Install 1"
 batton strip
Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$165.00
Serial# Appr Hrs 0.10 Appr Labor Amt \$16.50

Notes

.10 AUTHORIZED

Part

Line# 1 Item # Description
 F100162414 BATTEN, 7/8" X 9' FLAT, WEBBING HORIZON [L TBE 23-25] | 2019-

V#6325-000132-0733

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$2.60	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$2.60	Appr Freight	\$0.00

Notes

Labor

Line# 7

Operation Code **Operational Description**
72-646-11-24-001705 Speaker Wiring - Cargo Appliance/Radio, Speaker/Electrical/Repair

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:56:05 :: Complaint: LP wires hanging below the alarm in rear of unit Cause: Wiring was not secure in place and came loose Correction: Resecured wiring in correct place

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$49.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$49.50

Notes

Labor

Line# 8

Operation Code **Operational Description**
22-614-17-01-000671 Lock Cylinder & Keys - Cargo Exterior/Door, Entry, Steps/Latch/Replace

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-06-02 11:59:21 :: Complaint: Door side compartment slam lock cylinder is missing its face Cause: Slam lock cylinder face missing Correction: Replace tumbler on compartment door

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$33.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$33.00

Notes

Part

Line# 1

Item #		Description		Part tag	
USERPART		Lock compartment door			
Model #		Serial #		Sub Freight	\$0.00
Sub Qty	1.00	Sub Dlr Price	\$81.90	Appr Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$81.90		

Notes

Labor

Line# 9

Operation Code **Operational Description**
70-671-01-11-001889 Ambient Sensor, Freeze Sensor, Cold Control - Appliances/Roof AC (GE)/
Replace/Electrical

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-06-02 12:03:54 :: Complaint: Front and rear AC compressor kicks on for about 30 seconds and shuts off Cause: Tech went on SC and found neither AC had a freeze sensor installed Correction: Tech installed freeze sensor on both AC's that we had in stock to allow customer to go on trip. (Labor for 2 AC's)

Model# 1	Dlr Sub Hrs	1.00	Sub Labor Amt	\$165.00
Serial# 1	Appr Hrs	1.00	Appr Labor Amt	\$165.00

Notes

PLEASE SUBMIT A PHOTO OF THE MANUFACTURER DATA TAG WITH SERIAL/MODEL NUMBERS OF BOTH ACS AS VENDOR WILL REQUIRE
Photo's added. Thank you!
SENT TO VENDOR FOR REVIEW
AUTHORIZED
INSTALL*

Part

Line# 3

Item #	Description
F100385345	A/C PART - SOP: FREEZER COIL SENSOR, COLEMAN MACH A/C - V# 9530-3231 [AD46]

Model #		Serial #		Part tag	
Sub Qty	2.00	Sub Dlr Price	\$38.92	Sub Freight	\$0.00
Appr Qty	2.00	Appr Dlr Price	\$38.92	Appr Freight	\$0.00

Notes

Labor

Line# 10 **Operation Code** **Operational Description**
 24-70-146-003400 Air Conditioner - Window Mount - Repair/Appliances/Air Conditioning
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 12:07:21 :: Complaint: AC is buzzing after runs a while, this is for the living room AC. This was after the freeze sensor was installed Cause: Insulation flapping and only had one mounting screw holding AC control board Correction: Resecured insulation in place and added two mounting screws

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$82.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$82.50

Notes

Labor

Line# 11 **Operation Code** **Operational Description**
 24-30-102-001117 Trim Molding, each - Repair/Interior/Panels, Ceilings, & Interior Moldings
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 12:08:29 :: Complaint: Wall trim loose below shelf across from entry door Cause: Trim came loose Correction: Resecure trim in correct place

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$16.50

Notes

Labor

Line# 12 **Operation Code** **Operational Description**
 30-100-24-00-004416 Hidden Pantry Face/Door - Interior/Cabinetry/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-06-02 12:10:06 :: Complaint: Pantry door is splitting and bowed Cause: Pantry door is split and wood is bowing out Correction: Replace pantry door

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$82.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$82.50

Notes

Part

Line# 1 **Item #** **Description**
 F100452267 DOOR, CABINET, POPLAR, CF3PS, 12 1/2" X 73", THREE PANEL CURIO, SEAFOAM WHITE, 2 1/4" RAIL (GLASS SOLD SEPARATELY) [DOWNSTAIRS] | 2024 | V#641927

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$103.45	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$103.45	Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$858.00	Approved	Labor Amt	\$709.50
	Parts & Freight	\$457.25		Parts & Freight	\$457.25
	Total	\$1,315.25		Total	\$1,166.75

 DEALER DATE
 SIGNATURE

I certify that I have performed these repairs consistent with Forest

 CUSTOMER DATE
 SIGNATURE

All repairs described have been inspected and are satisfactory.

River Policies.