

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2309938
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TSAS21RJ046157
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 003 / 003A
 ITEM # SAT402FK
 DEALER RO # 25503
 CLAIM START DATE 05/23/2025
 CLAIM END DATE 06/25/2025

Labor rate: \$165.00

OWNER INFORMATION

FREDDIE BRANSON
 1150 SUNSHINE DR
 Dandridge, TN 37725
 USA

Retail Date of Purchase 09/19/2024

WARRANTY EXPIRATION DATE 09/19/2025

Claim Line Details

Labor

Line# 1	Operation Code 30-100-01-00-001038	Operational Description Cabinet Door Strut - Interior/Cabinetry/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : ashlee@dealer-advisors.com, 2025-05-23 13:03:52 :: Complaint: The strut to the hidden pantry behind the tv will not work properly any longer. Cust stated it will not retract back sometimes and they are not able to close the door Cause: Faulty strut on the faulty door Correction: Replace strut	
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$33.00
Serial#	Appr Hrs 0.20	Appr Labor Amt \$33.00

Notes

The vendor is requesting the part be returned for testing . Please add tracking and resubmit the claim.
 Photo of tracking added. Thank you!

Part

Line# 1	Item # F100470063	Description STRUT, COMPARTMENT/CABINET DOOR, GAS SHOCK, 20" 40LB, ALSO USED ON MURPHY PANTRY LGP6-200-40 *SILVER PLATE SOLD SEPERATELY*
	Model #	Serial #
	Sub Qty 1.00	Sub Dlr Price \$5.86
	Appr Qty 1.00	Appr Dlr Price \$5.85
		Part tag
		Sub Freight \$39.20
		Appr Freight \$39.20

Notes

Submitted Labor Amt \$33.00
 Parts & Freight \$45.06
 Total \$78.06

Approved Labor Amt \$33.00
 Parts & Freight \$45.05
 Total \$78.05

DEALER _____ DATE _____
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE

All repairs described have been inspected and are satisfactory.