

APPOINTMENT DATE 5/22/2025		VEHICLE ARRIVED 5/22/2025		WSO DATE PREPARATION		CLAIM STATUS Approved		WARRANTY CLAIM No			
REPAIR COMPLETION DATE 5/30/2025		CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE 6/2/2025		CREDIT NUMBER			
RV SERIAL NUMBER 4EZTL2526P7050668				MAKE		CONNECT		MODEL C241RLK			
YEAR 2023		PURCHASE DATE 1/6/2024									
DEALER				CUSTOMER				FACTORY USE ONLY			
NUMBER TRI030		LABOR RATE \$175.00		FEE RATE 15.00		CONTACT Mark and Cindy Proffitt		ACCT. #		DENIAL CODE	
NAME Tri-Am RV Center of E. Tn, Inc		PHONE		ADDRESS		PHONE		EQUIP. SER. #		EQUIP SER. #	
ADDRESS 1202 Idell Road				176 Loftus Lane		423-329-3508		EQUIP. MODEL		EQUIP. MODEL	
CITY Bulls Gap		STATE TN		ZIP 37711		CITY Greeneville		STATE TN		ZIP 37745	
EQUIP. MFR.								EQUIP. MFR.			

WARRANTY CLAIM # KZ607260	JOB OPERATION 1	Front LED strip outside cover is coming off and the color has changed half way across. LED is inop as well	OPERATION CODE 4415		AUTHORIZATION # JS5052223		
			HOURS 0.40	AMOUNT \$70.00	SUBLET		
			SUPPLIER NAME A KZ OUT OF VENDOR WARRANTY		STATUS Submitted		
			LABOR \$70.00	PARTS	MARK UP	FREIGHT	SUBLET
CAUSE Faulty LED strip light			PART #		CHARGEBACK # AKZ005_000558		Dup N
			JOB OPERATION DENIAL CODE		INITIALS		
			REMEDY				
			Replace the front cap LED strip light				

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
149992	LIGHT,STRIP,LED,12" LEAD,BLUE,W/BLACK PCB,60",AGIULSTT60BB12		1	\$16.41	\$16.41	\$18.87
shipping	shipping		0	\$16.52	\$0.00	\$0.00
SUB-TOTAL:			LABOR	\$70.00	PARTS	\$16.41

COMMENTS	SUBMIT DATE 6/2/2025	TOTAL PARTS	\$16.41	\$18.87
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE	\$2.46	
		FREIGHT	\$16.52	
		GST		
		BROKERAGE		
		TOTAL LABOR	\$70.00	
		SUBLET	\$0.00	
		TOTAL	\$105.39	\$105.39

TERMS AND CONDITIONS I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
AUTHORIZED BY _____	_____