

APPOINTMENT DATE	5/21/2025	VEHICLE ARRIVED	5/21/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	5/27/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	5/27/2025	CREDIT NUMBER	
RV SERIAL NUMBER	4EZTK1815S5046244	MAKE	CLASSIC	MODEL	191BHK	YEAR	2025	PURCHASE DATE	
DEALER			CUSTOMER			FACTORY USE ONLY			
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT		ACCT. #	
NAME	Tri-Am RV Center of E. Tn, Inc			PHONE		ADDRESS		PHONE	
ADDRESS	1202 Idell Road							EQUIP. SER. #	
CITY	Bulls Gap	STATE	TN	ZIP	37711			EQUIP. MODEL	
				CITY		STATE		ZIP	
								EQUIP. MFR.	

WARRANTY CLAIM #	KZ607119	JOB OPERATION 1	Paint is chipped on medicine cabinet in bathroom	OPERATION CODE	5540	AUTHORIZATION #	SA25052203	
				HOURS	0.10	AMOUNT	\$17.50	
				SUBLET				
				SUPPLIER NAME	A KZ FACTORY DEFECT		STATUS	Approved
CAUSE	Noted on DAF			LABOR	\$17.50	PARTS		
				MARK UP		FREIGHT		
				SUBLET				
				PART #		CHARGEBACK #		
						Dup	N	
				JOB OPERATION DENIAL CODE		INITIALS		
				REMEDY	Fill, color, and blend areas			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$17.50	PARTS	\$0.00

WARRANTY CLAIM #	KZ607119	JOB OPERATION 2	Interior slide fascia has nail holes across the top and both legs	OPERATION CODE	5540	AUTHORIZATION #	SA25052204	
				HOURS	0.20	AMOUNT	\$35.00	
				SUBLET				
				SUPPLIER NAME	A KZ FACTORY DEFECT		STATUS	Approved
CAUSE	Noted on DAF			LABOR	\$35.00	PARTS		
				MARK UP		FREIGHT		
				SUBLET				
				PART #		CHARGEBACK #		
						Dup	N	
				JOB OPERATION DENIAL CODE		INITIALS		
				REMEDY	Color, fill, and blend area			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$35.00	PARTS	\$0.00

WARRANTY CLAIM # KZ607119	JOB OPERATION 3	Slide fascia insert is coming loose, the insert is too long and will not stay in place	OPERATION CODE 5525		AUTHORIZATION # SA25052205			
			HOURS 0.10	AMOUNT \$17.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Approved			
			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK #		Dup N	
			JOB OPERATION DENIAL CODE			INITIALS		
			REMEDY Insert needs to be cut to fit and resecured in place **repair not replace					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$17.50	PARTS	\$0.00

WARRANTY CLAIM # KZ607119	JOB OPERATION 4	Small hole/chip on wall luan on the slide	OPERATION CODE 5540		AUTHORIZATION # SA25052206			
			HOURS 0.20	AMOUNT \$35.00	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ FACTORY DEFECT		STATUS Approved			
			LABOR \$35.00	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK #		Dup N	
			JOB OPERATION DENIAL CODE			INITIALS		
			REMEDY Need to fill the spot after it dries sand area, then color and blend area					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$35.00	PARTS	\$0.00

COMMENTS SLA 5/22/25 Job line 3 **repair not replace *****PART PRICING SUBJECT TO CHANGE AT FINAL APPROVAL*****	SUBMIT DATE 5/27/2025	TOTAL PARTS	\$0.00	\$0.00
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE	\$0.00	
		FREIGHT		
		GST		
		BROKERAGE		
		TOTAL LABOR	\$105.00	
		SUBLET	\$0.00	
		TOTAL	\$105.00	\$105.00

TERMS AND CONDITIONS	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
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I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

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