

APPOINTMENT DATE	5/21/2025	VEHICLE ARRIVED	5/21/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No			
REPAIR COMPLETION DATE	6/3/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	6/3/2025	CREDIT NUMBER			
RV SERIAL NUMBER	4EZTK1310S5046434	MAKE	CLASSIC	MODEL	130RD	YEAR	2025	PURCHASE DATE	5/19/2025		
DEALER			CUSTOMER			FACTORY USE ONLY					
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT	CURTIS AND CHRISTY PALMER		ACCT. #	DENIAL CODE	
NAME	Tri-Am RV Center of E. Tn, Inc		PHONE		ADDRESS	420 DARREN DR	PHONE	770-301-9662	EQUIP. SER. #	EQUIP SER. #	
ADDRESS	1202 Idell Road								EQUIP. MODEL	EQUIP. MODEL	
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY	420 FAYETTEVILLE	STATE	GA	ZIP	30215
										EQUIP. MFR.	EQUIP. MFR.

WARRANTY CLAIM # KZ607097	JOB OPERATION 1	This unit had a dent in the fridge door on the DAF and KZ asked us to buff the scratch and they would note to file. Unit has sold and the customer did ask for the fridge door to be replaced	OPERATION CODE	8675	AUTHORIZATION #	SA25052121	
			HOURS	0.30	AMOUNT	\$52.50	
			SUPPLIER NAME	A KZ FACTORY DEFECT		STATUS	Submitted
CAUSE		Fridge door had a dent noted on DAF, unit sold and customer is complaining of the dent	LABOR	\$52.50	PARTS		
			MARK UP		FREIGHT		
			SUBLET				
			PART #		CHARGEBACK #	AKZF_000593	
			Dup	N			
			JOB OPERATION DENIAL CODE		INITIALS		
			REMEDY	Replace fridge door			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
505419	DOOR,ONLY,REFER,F/166143		1	\$140.32	\$140.32	\$161.37
SHP	shipping/freight fee		0	\$42.43	\$0.00	\$0.00
		SUB-TOTAL:	LABOR	\$52.50	PARTS	\$140.32

COMMENTS SLA 5/21/25 *****PART PRICING SUBJECT TO CHANGE AT FINAL APPROVAL *****	SUBMIT DATE	6/3/2025	TOTAL PARTS	\$140.32	\$161.37
	PREPARED BY	Ashlee Olsen	MARK UP ALLOWANCE	\$21.05	
			FREIGHT	\$42.43	
			GST		
			BROKERAGE		
			TOTAL LABOR	\$52.50	
			SUBLET	\$0.00	
			TOTAL	\$256.30	\$256.30

TERMS AND CONDITIONS I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
AUTHORIZED BY _____	_____