

APPOINTMENT DATE	5/14/2025	VEHICLE ARRIVED	5/14/2025	WSO DATE PREPARATION		CLAIM STATUS	Approved	WARRANTY CLAIM No			
REPAIR COMPLETION DATE	8/25/2025	CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE	8/26/2025	CREDIT NUMBER			
RV SERIAL NUMBER	4EZTL2326P7070521	MAKE	CONNECT	MODEL	C211MKSE	YEAR	2023	PURCHASE DATE	5/26/2023		
DEALER				CUSTOMER				FACTORY USE ONLY			
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT	JAMES & CHERYL QUICK		ACCT. #	DENIAL CODE	
NAME	Tri-Am RV Center of E. Tn, Inc		PHONE		ADDRESS	114 MOUNTAIN RIDGE DRIVE		PHONE	EQUIP. SER. #	EQUIP SER. #	
ADDRESS	1202 Idell Road							EQUIP. MODEL	EQUIP. MODEL		
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY	JONESBOROUGH	STATE	TN	ZIP	37659
								EQUIP. MFR.	EQUIP. MFR.		

WARRANTY CLAIM #	KZ606586	JOB OPERATION 1	Customer says the jack has stopped working, but the light comes on	OPERATION CODE	1742	AUTHORIZATION #	JS5051553	
				HOURS	0.50	AMOUNT	\$87.50	
				SUBLET				
				SUPPLIER NAME	A KZ OUT OF VENDOR WARRANTY		STATUS	Approved
CAUSE	Tongue jack will not raise or lower, voltage to jack is good @ 12.7VDC. Switch tested good, proper continuity switch in both raise and lower positions. Jack has internal failure and will not operate.			LABOR	\$87.50	PARTS	\$135.98	
				MARK UP	\$20.40	FREIGHT		
				SUBLET				
				PART #		CHARGEBACK #		
				Dup	N			
				JOB OPERATION DENIAL CODE		INITIALS		
				REMEDY	Replace tongue jack and test			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
164579	JACK,TONGUE,ELECTRIC,12 VOLT,3500LB,WITH FUSE		1	\$135.98	\$135.98	\$156.38
SUB-TOTAL:				LABOR \$87.50	PARTS \$135.98	\$223.48

COMMENTS	SUBMIT DATE	8/26/2025	TOTAL PARTS	\$135.98	\$156.38
	PREPARED BY	Ashlee Olsen	MARK UP ALLOWANCE	\$20.40	
			FREIGHT	\$16.76	
			GST		
			BROKERAGE		
			TOTAL LABOR	\$87.50	
			SUBLET	\$0.00	
			TOTAL	\$260.64	\$260.64

TERMS AND CONDITIONS	I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.
AUTHORIZED BY	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.