

APPOINTMENT DATE	5/13/2025	VEHICLE ARRIVED	5/13/2025	WSO DATE PREPARATION	CLAIM STATUS			Approved	WARRANTY CLAIM No	
REPAIR COMPLETION DATE	6/5/2025	CUSTOMER NOTIFIED	VEHICLE PICKED UP		CREDIT DATE	6/5/2025	CREDIT NUMBER	KZ606317		
RV SERIAL NUMBER	4EZTK1313S5046475	MAKE		CLASSIC	MODEL	130RD	YEAR	2025	PURCHASE DATE	
DEALER				CUSTOMER				FACTORY USE ONLY		
NUMBER	TRI030	LABOR RATE	\$175.00	FEE RATE	15.00	CONTACT			ACCT. #	DENIAL CODE
NAME		Tri-Am RV Center of E. Tn, Inc		PHONE	ADDRESS		PHONE	EQUIP. SER. #	EQUIP SER. #	
ADDRESS		1202 Idell Road		EQUIP. MODEL		EQUIP. MFR.		EQUIP. MFR.		
CITY	Bulls Gap	STATE	TN	ZIP	37711	CITY	STATE	ZIP		

WARRANTY CLAIM # KZ606317	JOB OPERATION 1	Bathroom cabinet door has a chip in it	OPERATION CODE	5540	AUTHORIZATION #	SA25051339
			HOURS	0.10	AMOUNT	\$17.50
CAUSE			SUPPLIER NAME		A KZ FACTORY DEFECT	
Noted on DAF			LABOR	\$17.50	PARTS	
			MARK UP		FREIGHT	
			PART #		CHARGEBACK #	Dup N
			JOB OPERATION DENIAL CODE		INITIALS	
			REMEDY			
			Fill, color, and blend area			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$17.50	PARTS	\$0.00

WARRANTY CLAIM # KZ606317	JOB OPERATION 2	Scratch on cabinet over bed	OPERATION CODE	5540	AUTHORIZATION #	SA25051340
			HOURS	0.10	AMOUNT	\$17.50
CAUSE			SUPPLIER NAME		A KZ FACTORY DEFECT	
Noted on DAF			LABOR	\$17.50	PARTS	
			MARK UP		FREIGHT	
			PART #		CHARGEBACK #	Dup N
			JOB OPERATION DENIAL CODE		INITIALS	
			REMEDY			
			Fill, color, and blend area			

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:			LABOR	\$17.50	PARTS	\$0.00

WARRANTY CLAIM # KZ606317	JOB OPERATION 3	Nail holes and wet puddy over bed on the stile	OPERATION CODE 5540		AUTHORIZATION # SA25051341				
			HOURS 0.10	AMOUNT \$17.50	SUBLET				
			SUPPLIER NAME A KZ FACTORY DEFECT			STATUS Approved			
CAUSE Noted on DAF			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK #			Dup N	
			JOB OPERATION DENIAL CODE				INITIALS		
			REMEDY Clean extra puddy off, color and blend area						
PART NUMBER	PART DESCRIPTION			RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
SUB-TOTAL:				LABOR	\$17.50	PARTS	\$0.00		

WARRANTY CLAIM # KZ606317	JOB OPERATION 4	Seam tape over kitchen table is discolored and stained	OPERATION CODE 5526		AUTHORIZATION # SA25051342				
			HOURS 0.10	AMOUNT \$17.50	SUBLET				
			SUPPLIER NAME A KZ FACTORY DEFECT			STATUS Approved			
CAUSE Noted on DAF			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK #			Dup N	
			JOB OPERATION DENIAL CODE				INITIALS		
			REMEDY Replace seam tape						
PART NUMBER	PART DESCRIPTION			RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
161922	TAPE,SEAM,HIGHLAND COVE EMPRESS,1"X150'				4	\$0.21	\$0.84	\$0.97	
SUB-TOTAL:				LABOR	\$17.50	PARTS	\$0.84		

WARRANTY CLAIM # KZ606317	JOB OPERATION 5	Scratch/holes over filled on cabinet door under kitchen sink	OPERATION CODE 5540		AUTHORIZATION # SA25051343	
			HOURS 0.10	AMOUNT \$17.50	SUBLET	
			SUPPLIER NAME A KZ FACTORY DEFECT			STATUS Approved

CAUSE Noted on DAF	LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET
	PART #		CHARGEBACK #		Dup N
	JOB OPERATION DENIAL CODE				INITIALS
	REMEDY				
	Fill, color, and blend area				

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
		SUB-TOTAL:	LABOR	\$17.50	PARTS	\$0.00

COMMENTS SLA 5/13/25 *****PART PRICING SUBJECT TO CHANGE AT FINAL APPROVAL*****	SUBMIT DATE	6/5/2025	TOTAL PARTS	\$0.84	\$0.97
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE		\$0.13	
		FREIGHT			
		GST			
		BROKERAGE			
		TOTAL LABOR		\$87.50	
		SUBLET		\$0.00	
		TOTAL		\$88.47	\$88.47

<p>TERMS AND CONDITIONS</p> <p>I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.</p> <p>AUTHORIZED BY</p> <p>_____</p>	<p>I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.</p> <p>_____</p>
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