

APPOINTMENT DATE		5/10/2025		VEHICLE ARRIVED		5/10/2025		WSO DATE PREPARATION		CLAIM STATUS				Approved		WARRANTY CLAIM No															
REPAIR COMPLETION DATE				5/29/2025		CUSTOMER NOTIFIED			VEHICLE PICKED UP			CREDIT DATE		5/30/2025		CREDIT NUMBER		KZ606958													
RV SERIAL NUMBER				4EZTL2925R4120529					MAKE		CONNECT		MODEL		C282FKK		YEAR		2024		PURCHASE DATE		1/30/2024								
DEALER									CUSTOMER						FACTORY USE ONLY																
NUMBER		TRI030		LABOR RATE		\$175.00		FEE RATE		15.00		CONTACT				KATHLEEN HESS				ACCT. #		DENIAL CODE									
NAME				Tri-Am RV Center of E. Tn, Inc				PHONE		ADDRESS				PHONE		EQUIP. SER. #		2361070100914		EQUIP SER. #											
ADDRESS				1202 Idell Road				442 CULVER RD				7723415566		EQUIP. MODEL		n02soeo10013		EQUIP. MODEL													
CITY			Bulls Gap			STATE		TN		ZIP		37711		CITY		LIMESTONE		STATE		TN		ZIP		37681		EQUIP. MFR.		fogatti		EQUIP. MFR.	

WARRANTY CLAIM # KZ606958	JOB OPERATION 1	Fogatti water heater controller is INOP please check and advise										OPERATION CODE				8424				AUTHORIZATION #				JS5052019																					
		Authorization #FOG250522-255										HOURS				0.70				AMOUNT				\$122.50				SUBLET																	
												SUPPLIER NAME				FOGATTI				STATUS				Submitted																					
		CAUSE										LABOR				\$122.50				PARTS				\$0.00				MARK UP				FREIGHT				\$0.00				SUBLET				\$0.00	
Control panel is INOP, no lights or functions. Voltage to water heater 13.62VDC, switch operation at water heater is good. Internal glass fuse is good and output voltage to control is good. Wire connections to control panel test good. Cont in remedy...										PART #				CHARGEBACK #				FOG003_000028				Dup				N																			
										JOB OPERATION DENIAL CODE										INITIALS																									
										REMEDY																																			
										Tech can move wiring for control at base of board and control will turn on and off, indicating a bad section of wire at base. These test show it is a bad control panel. Remove and replace the control panel																																			
PART NUMBER		PART DESCRIPTION										RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL																									
												SUB-TOTAL:		LABOR		\$122.50		PARTS		\$0.00																									

WARRANTY CLAIM # KZ606958	JOB OPERATION 2	Customer said the drain in the kitchen has started to leak										OPERATION CODE				3376				AUTHORIZATION #				JS5052020													
												HOURS				0.20				AMOUNT				\$35.00				SUBLET									
												SUPPLIER NAME				A KZ WARRANTY				STATUS				Submitted													
		CAUSE										LABOR				\$35.00				PARTS								MARK UP				FREIGHT				SUBLET	
Tech found leak at fitting to P-trap.20										PART #				CHARGEBACK #				AKZ004_000603				Dup				N											
										JOB OPERATION DENIAL CODE										INITIALS																	
										REMEDY																											
										Removed fitting and lubricated seal. Reinstalled fitting, and no leak anymore.																											
PART NUMBER		PART DESCRIPTION										RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL																	
												SUB-TOTAL:		LABOR		\$35.00		PARTS		\$0.00																	

COMMENTS	SUBMIT DATE				5/30/2025				TOTAL PARTS				\$0.00				\$0.00			
	PREPARED BY								MARK UP ALLOWANCE				\$0.00							
									FREIGHT											

JS Line 1 VENDOR WILL SEND REPLACEMENT DIRECTLY TO DEALER..
JS 5/22/25 line 1 We checked the issue and would like to send a replacement control panel. Here is the USPS tracking number: 9200190375673200001131.
1. Authorization #FOG250522-255.
2. Labor Hour: FOGATTI would authorize the replacement of the control panel

Ashlee Olsen

GST		
BROKERAGE		
TOTAL LABOR	\$157.50	
SUBLET	\$0.00	
TOTAL	\$157.50	\$157.50

TERMS AND CONDITIONS

I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.