

APPOINTMENT DATE 4/29/2025		VEHICLE ARRIVED 4/29/2025		WSO DATE PREPARATION		CLAIM STATUS Approved			WARRANTY CLAIM No			
REPAIR COMPLETION DATE 6/11/2025		CUSTOMER NOTIFIED		VEHICLE PICKED UP		CREDIT DATE 6/19/2025		CREDIT NUMBER		KZ605073		
RV SERIAL NUMBER 4EZFS2925R5100646				MAKE		SPORTSMEN		MODEL 251RL		YEAR 2024 PURCHASE DATE 6/7/2024		
DEALER				CUSTOMER				FACTORY USE ONLY				
NUMBER TRI030		LABOR RATE \$175.00		FEE RATE 15.00		CONTACT Peter & Katherine Harker			ACCT. #		DENIAL CODE	
NAME Tri-Am RV Center of E. Tn, Inc				PHONE		ADDRESS			PHONE		EQUIP. SER. #	
ADDRESS 1202 Idell Road						242 Mark Dr			865-771-2937		EQUIP. MODEL	
CITY Bulls Gap		STATE TN		ZIP 37711		CITY Johnson City		STATE TN		ZIP 37615		
										EQUIP. MFR.		

WARRANTY CLAIM # KZ605073	JOB OPERATION 1	Customer says the shower cold side won't shut off, when shut off water still comes out TDS801109WT - 3.27	OPERATION CODE 3302				AUTHORIZATION # CT5042902								
			HOURS 0.30		AMOUNT \$52.50		SUBLET								
			SUPPLIER NAME RAMCO						STATUS Approved						
			LABOR \$52.50		PARTS \$3.76		MARK UP		FREIGHT \$16.44		SUBLET \$0.00				
			PART # 156842		CHARGEBACK #				Dup		N				
CAUSE Shower faucet is faulty and not working as designed, allows water to still flow			JOB OPERATION DENIAL CODE				INITIALS								
			REMEDY R&R the shower faucet, then test												
PART NUMBER		PART DESCRIPTION				RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL	
156842		FAUCET,SHOWER,WHITE						1		\$6.54		\$6.54		\$7.52	
						SUB-TOTAL:		LABOR		\$52.50		PARTS		\$6.54	

WARRANTY CLAIM # KZ605073	JOB OPERATION 2	Customer stays the screw cap cover on the under side of the door side is cracking and falling down	OPERATION CODE 2243				AUTHORIZATION # CT5042903								
			HOURS 0.20		AMOUNT \$35.00		SUBLET								
			SUPPLIER NAME A KZ WARRANTY						STATUS Submitted						
			LABOR \$35.00		PARTS		MARK UP		FREIGHT		SUBLET				
			PART #		CHARGEBACK # AKZ004_000605				Dup		N				
CAUSE Screw cover is damaged from cracking and causing it to fall down			JOB OPERATION DENIAL CODE				INITIALS								
			REMEDY Replace vinyl screw cover insert												
PART NUMBER		PART DESCRIPTION				RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL	
JR10061		Vinyl insert 50" blk						1		\$17.57		\$17.57		\$20.21	
						SUB-TOTAL:		LABOR		\$35.00		PARTS		\$17.57	

WARRANTY CLAIM # KZ605073	JOB OPERATION 3	There is a seal coming loose on the roof of the slide	OPERATION CODE 2263		AUTHORIZATION # CT5042904			
			HOURS 1.00	AMOUNT \$175.00	SUBLET			
			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
CAUSE Slide roof tape is coming off and fraying			LABOR \$175.00	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000605		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Remove existing roof tape, clean area, and replace the eternabond roof tape					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
38-9088	Quick roof extreme		1	\$33.34	\$33.34	\$38.34
		SUB-TOTAL:	LABOR	\$175.00	PARTS	\$33.34

COMMENTS VCB PENDING PART RETURN vcb job 1-return faucet for final approval part price subject to change at final	SUBMIT DATE 6/11/2025	TOTAL PARTS	\$57.45	\$66.07
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE	\$8.62	
		FREIGHT	\$16.44	
		GST		
		BROKERAGE		
		TOTAL LABOR	\$262.50	
		SUBLET	\$0.00	
		TOTAL	\$345.01	\$345.01

TERMS AND CONDITIONS I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company. AUTHORIZED BY _____	 I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer. _____
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