

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2271976
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FCRN25RS232718
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 020 / 020
 ITEM # CRF371FL
 DEALER RO # 25321
 CLAIM START DATE 04/22/2025
 CLAIM END DATE 05/20/2025

Labor rate: \$165.00

OWNER INFORMATION

MARK HICKMAN
 3103 MARCUM DR
 Morristown, TN 37814
 USA

Retail Date of Purchase 06/06/2024

WARRANTY EXPIRATION DATE

06/06/2025

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 60-138-01-00-001525 Termination Valve Handle - Plumbing/Drainage System/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-04-22 09:17:00 :: Complaint: Customer complained the black tank handle is not closing Cause: Found the black tank handle is bent, not allowing the proper function of the handle Correction: R&R Black tank handle

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$49.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$49.50

Notes

Part

Line# 1 **Item #** **Description**
 USERPART 60P10689A Dump Valve 3" BRISTOL
Model # **Serial #** **Part tag**

Sub Qty	1.00	Sub Dlr Price	\$57.51	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$57.51	Appr Freight	\$0.00

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 40-196-01-11-004655 Step Light, Motion, each - Electrical/12 Volt Interior/Replace/Electrical
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-04-22 09:22:29 :: Complaint: Motion light in the bathroom is flickering Cause: Motion light is not staying on and flickering Correction: Remove and replace the motion light

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$33.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$33.00

Notes

Part

Line# 1 **Item #** **Description**
 F100439004 LIGHT, MOTION, 12V LED, AISLE/ACCENT LIGHT W/MOTION SENSOR, BLACK | 2024 | V#42439
Model # **Serial #** **Part tag**

Sub Qty	1.00	Sub Dlr Price	\$6.11	Sub Freight	\$18.41
Appr Qty	1.00	Appr Dlr Price	\$6.11	Appr Freight	\$18.41

Notes

Labor

Line# 3

Operation Code

40-196-01-11-004655

Operational Description

Step Light, Motion, each - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-22 09:23:28 :: Complaint: Motion light near the entrance step is also flickering and does not stay on as it should Cause: Motion light is not staying on and is flickering Correction: Remove and replace the motion light at entrance

Model#

Dlr Sub Hrs 0.20

Sub Labor Amt \$33.00

Serial#

Appr Hrs 0.20

Appr Labor Amt \$33.00

Notes

Part

Line# 1

Item #

F100439004

Description

LIGHT, MOTION, 12V LED, AISLE/ACCENT LIGHT W/MOTION SENSOR, BLACK | 2024 | V#42439

Model #

Serial #

Part tag

Sub Qty 1.00

Sub Dlr Price \$6.11

Sub Freight \$0.00

Appr Qty 1.00

Appr Dlr Price \$6.11

Appr Freight \$0.00

Notes

Submitted

Labor Amt \$115.50
Parts & Freight \$88.14
Total \$203.64

Approved

Labor Amt \$115.50
Parts & Freight \$88.14
Total \$203.64

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.