

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0049080
 TRI AM RV CENTER OF EAST TN
 1202 IDELL ROAD (I-81 EXIT 23)
 BULLS GAP, TN 37711
 USA

CLAIM STATUS Paid
 CLAIM 2274175
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FCRL25RS233063
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 020 / 020
 ITEM # CRF3525LF
 DEALER RO # 25299
 CLAIM START DATE 04/23/2025
 CLAIM END DATE 05/15/2025

Labor rate: \$165.00

OWNER INFORMATION

JOHN LIVESAY
 580 OLD HICKORY DR
 Mount Carmel, TN 37645
 USA

Retail Date of Purchase 12/04/2024

WARRANTY EXPIRATION DATE

12/04/2025

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 24-30-102-001117 Trim Molding, each - Repair/Interior/Panels, Ceilings, & Interior Moldings
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-04-23 11:46:46 :: Complaint: Trim in master bedroom closet is coming down on left side at the top Cause: Trim came loose and falling down Correction: Resecure trim back in place

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$33.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$33.00

Notes
 AUTHORIZED

Labor

Line# 2 **Operation Code** **Operational Description**
 30-102-12-00-001100 Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/
 No Tread Code
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-04-23 11:48:39 :: Complaint: Up the steps to the bedroom on the left near floor seam tape is coming loose Cause: Seam tape came loose Correction: Resecure with adhesive back into place

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$33.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$33.00

Notes
 AUTHORIZED

Labor

Line# 3 **Operation Code** **Operational Description**
 32-640-00-15-001101 Slide Out Fascia, each section - Cargo Interior/Door, Wall, Ceiling, Molding/No
 Tread Code/Repair or Replace
Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-04-23 11:50:15 :: Complaint: Wire hanging under the rear slide out, customer would like to have it resecured Cause: Screw was not installed into the zip tie that holds the wires in place Correction: Need to remove the fascia and secure all wires in place correctly, reinstall fascia

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$165.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$165.00

Notes
 AUTHORIZED

Labor

Line# 4 **Operation Code** **Operational Description**
 20-66-15-16-004410 Safe T Rail - Exterior/Entry Doors/Repair or Replace/Structure
Complaint, Cause, Correction

Original Note : ashlee@dealer-advisors.com, 2025-04-23 11:53:57 :: Complaint: Pin will not go all the way through the hand rail at the entry door Cause: Hand rail is warped, not allowing the pin to be inserted as designed Correction: Replace hand rail

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$165.00
Serial# Appr Hrs 0.20 Appr Labor Amt \$33.00

Notes

SENT TO VENDOR FOR REVIEW
 PER MORryde:

This is approved on RGA #04232025022 for .20 hours for the dealer to drill out the holes and touch up with paint.

No parts need to be replaced.

Part Line# 1

Item #	Description				
USERPART	DAL 1608 Premium lacquer; semi-gloss black; 12 oz aerosol				
Model #	Serial #	Part tag			
Sub Qty 1.00	Sub Dlr Price \$9.96	Sub Freight \$0.00			
Appr Qty 1.00	Appr Dlr Price \$9.96	Appr Freight \$0.00			

Notes

Labor Line# 5

Operation Code 30-100-01-00-001044 **Operational Description** Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-04-23 11:55:36 :: Complaint: Bedroom drawer on right side will not close correctly and loose Cause: Drawer guide is faulty and not allowing the drawer to close all the way. Drawer guide seems to be installed sideways due to the drawer when tech closed it, has a gap on one side Correction: Remove and replace the drawer guides

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$33.00
Serial# Appr Hrs 0.20 Appr Labor Amt \$33.00

Notes

Part Line# 1

Item #	Description				
USERPART	30187412A 12" ball bearing drawer guide w/stop cab side				
Model #	Serial #	Part tag			
Sub Qty 1.00	Sub Dlr Price \$12.55	Sub Freight \$0.00			
Appr Qty 1.00	Appr Dlr Price \$12.55	Appr Freight \$0.00			

Notes

Labor Line# 6

Operation Code 30-102-24-00-001094 **Operational Description** Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction
 Original Note : ashlee@dealer-advisors.com, 2025-04-23 11:57:43 :: Complaint: Place over the bed on the right side at the top, looks like the wall comes out more than it should. Blue tape marks the area Cause: When built, the wall was not even with the other piece of wood beside it. This is causing the seam tape to pop off and makes this part of wall stick out Correction: R&R Ceiling trim, pull overlay of paper off to be able to sand the wall to be even with the other side. Then apply new overlay paper and seam tape, area will need to be cleaned from the woodwork

Model# Dlr Sub Hrs 3.00 Sub Labor Amt \$495.00
Serial# Appr Hrs 2.00 Appr Labor Amt \$330.00

Notes

2.00 AUTHORIZED

Submitted	Labor Amt	\$924.00
	Parts & Freight	\$22.51
	Total	\$946.51

Approved	Labor Amt	\$627.00
	Parts & Freight	\$22.51
	Total	\$649.51

DEALER _____ **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.