



Phone: (423) 235-1167
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1202 Idell Road
Bulls Gap, TN 37711

WO #: 25299 (Appointment Date: 17 APR 2025 - Time: 04:00pm)

Customer: 92336 - LIVESAY, JOHN
Address: 580 OLD HICKORY DR
MOUNT CARMEL, TN
37645

Home Phone: (423) 361-1131

Work Phone:

Author:SPD

Location: IH

Invoice #: 418347

Stock #: 10885

Stock Desc: 2024 FW FOREST RIVER CEDAR

CREEK 3525LF

Model: 3525LF

Serial #: 4X4FCRL25RS233063

Chassis #:

Mileage:

Key #: 10100

Req'n #:

License #:

Trim:

Purchase Date: 04 DEC 24

Date In: 17 APR 25

Promise Date:

Promise Time:

Schedule Date:

Completed: 15 MAY 25

Warr. Date: 04 DEC 24

Job #1 - External

COMPLAINT: DEWIN

CORRECTION: UNIT DEWINTERIZED

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	N/C	N/C
Subtotal for Job #1:				0.00

Job #2 - External

COMPLAINT: WASH UNIT

CORRECTION: UNIT WASHED

Other Services

Code	Description	Qty	Price	Total
WASH	WASH COACH	1.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #3 - Warranty

COMPLAINT: TRIM IN MASTER BEDROOM CLOSET IS COMING DOWN ON LEFT SIDE AT THE TOP

CAUSE: TRIM CAME LOOSE AND FALLING DOWN

CORRECTION: RESECURE TRIM BACK IN PLACE

LABOR .20

Labor

Job #	Description	Hours	Total
3	RESECURED TRIM	0.20	33.00
Subtotal for Job #3:			33.00

Job #4 - Warranty

COMPLAINT: MASTER BEDROOM CLOSET DOOR IS POPPING WHEN CUSTOMER TRIES TO OPEN/CLOSE

DURING WALK THROUGH WITH CUST COULD NOT GET DOORS TO POP

CORRECTION: TECH COULD NOT DUPLICATE PROBLEM.

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Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: UP THE STEPS TO THE BEDROOM ON THE LEFT NEAR FLOOR SEAM TAPE IS COMING LOOSE

CAUSE: SEAM TAPE CAME LOOSE

CORRECTION: RESECURE WITH ADHISIVE BACK INTO PLACE
LABOR .20

Labor

Job #	Description	Hours	Total
5	RESECURE WITH ADHESIVE BACK INTO PALCE	0.20	33.00

Subtotal for Job #5: 33.00

Job #6 - Warranty

COMPLAINT: WIRE HANGING UNDER THE REAR SLIDE OUT
CUSTOMER WOULD LIKE TO HAVE THIS RESECURED

CAUSE: SCREW WAS NOT INSTALLED INTO THE ZIP TIE THAT HOLDS THE WIRES IN PLACE.

CORRECTION: NEED TO REMOVE THE FASCIA AND SECURE ALL WIRES IN PLACE CORRECTLY,
REINSTALL FASCIA.
LABOR 1.0

Labor

Job #	Description	Hours	Total
6	R&R FASCIA AND WIRE SECURED IN PROPER PLACE	1.00	165.00

Subtotal for Job #6: 165.00

Job #7 - Warranty

COMPLAINT: PIN WILL NOT GO ALL THE WAY THROUGH THE HAND RAIL AT THE ENTRY DOOR

CAUSE: HAND RAIL IS WARPED NOT ALLOWING THE PIN TO BE INSERTED AS DESIGNED

CORRECTION: REPLACE THE HAND RAIL
LABOR 1.0

Labor

Job #	Description	Hours	Total
7	DRILLED OUT HOLE AND TOUCHED UP WITH PAINT	0.20	33.00

Parts

Part #	Description	Qty	Price	Total
DAL1608	PREMIUM LACQUER; SEMI-GLOSS BLACK; 12 OZ. AEROSOL	1.00	9.96	9.96

Subtotal for Job #7: 42.96

Job #8 - Warranty

COMPLAINT: BEDROOM DRAWER ON RIGHT SIDE WILL NOT CLOSE CORRECTLY AND LOOSE

CAUSE: DRAWER GUIDE IS FAULTY AND NOT ALLOWING THE DRAWER TO CLOSE ALL THE WAY.
DRAWER GUIDE SEEMS TO BE INSTALLED SIDWAYS DUE TO THE DRAWER WHEN TECH
CLOSED IT HAS A GAP ON ONE SIDE.

CORRECTION: REMOVE AND REPLACE THE DRAWER GUIDES
LABOR .20

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Labor			
Job #	Description	Hours	Total
8	R&R DRAWER GUIDE	0.20	33.00

Parts				
Part #	Description	Qty	Price	Total
30I87412A	12"BALL BEARING DRAWER GUIDE W/STOP CAB SIDE	1.00	12.55	12.55

Subtotal for Job #8: 45.55

Job #9 - Warranty

COMPLAINT: PLACE OVER THE BED ON THE RIGHT SIDE AT THE TOP, LOOKS LIKE THE WALL COMES OUT MORE THAN IT SHOULD. BLUE TAPE MARKS THE AREA.

CAUSE: WHEN BUILT THE WALL WAS NOT EVEN WITH THE OTHER PIECE OF WOOD BESIDE OF IT. THIS IS CAUSING THE SEAM TAPE TO POP OFF AND MAKES THIS PART OF WALL STICK OUT.

CORRECTION: R&R CEILING TRIM, PULL OVERLAY OF PAPER OFF TO BE ABLE TO SAND THE WALL TO BE EVEN WITH THE OTHER SIDE. THEN APPLY NEW OVERLAY PAPER AND SEAM TAPE. AREA WILL NEED TO BE CLEANED FROM THE WOOD WORK.

LABOR 2.0

Labor			
Job #	Description	Hours	Total
9	AREA REPAIRED IF ANYMORE ISSUES CONTACT WARRANTY	2.00	330.00

Subtotal for Job #9: 330.00

Parts Total: 22.51
Labour Total: 627.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 649.51

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 15 May 2025

Customer #: 92336
LIVESAY, JOHN