

WARRANTY CLAIM # KZ604055	JOB OPERATION 3	Furrion stove vent is sideways, not installed correctly from factory ** reinstall the vent screen *****	OPERATION CODE 8505		AUTHORIZATION # JS5041712			
			HOURS 0.05	AMOUNT \$8.75	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000598		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Remove and install the stove vent cover correctly					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$8.75	PARTS	\$0.00	

WARRANTY CLAIM # KZ604055	JOB OPERATION 4	Valance over seating in living area is not secured to the wall	OPERATION CODE 6606		AUTHORIZATION # JS5041713			
			HOURS 0.10	AMOUNT \$17.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000598		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Resecure the valance to the wall					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$17.50	PARTS	\$0.00	

WARRANTY CLAIM # KZ604055	JOB OPERATION 5	Stile over living area seating has holes in it	OPERATION CODE 5540		AUTHORIZATION # JS5041714			
			HOURS 0.05	AMOUNT \$8.75	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$8.75	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000598		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Fill, color, blend, and clean area					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$8.75	PARTS	\$0.00	

WARRANTY CLAIM # KZ604055	JOB OPERATION 6	Right side (if sitting on seating) will not go in or out without force repair per attached instruction for Lippert DOM : 3/24/25	OPERATION CODE 6641		AUTHORIZATION # JS5041715			
			HOURS 0.50	AMOUNT \$87.50	SUBLET			
CAUSE Internal mechanism is faulty and will not allow the foot rest to work correctly. Noted on DAF			SUPPLIER NAME Seating Technology, Inc		STATUS Approved			
			LABOR \$87.50	PARTS \$0.00	MARK UP	FREIGHT \$0.00	SUBLET \$0.00	
			PART #		CHARGEBACK #		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Right side of recliner seating needs replaced ** repair only *****					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$87.50	PARTS	\$0.00	

WARRANTY CLAIM # KZ604055	JOB OPERATION 7	Black marks on the wall above the shower surround	OPERATION CODE 5523		AUTHORIZATION # JS5041716			
			HOURS 0.10	AMOUNT \$17.50	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000598		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Clean off the black marks, color, and blend area if needed					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$17.50	PARTS	\$0.00	

WARRANTY CLAIM # KZ604055	JOB OPERATION 8	Door facing going into the bedroom has black marks	OPERATION CODE 5538		AUTHORIZATION # JS5041717			
			HOURS 0.05	AMOUNT \$8.75	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$8.75	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000598		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Clean off all black marks, color, and blend area					
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL	
			SUB-TOTAL:	LABOR	\$8.75	PARTS	\$0.00	

WARRANTY CLAIM # KZ604055	JOB OPERATION 9	Bedroom door is rough all the way down the side and dented on one area on the side. This door also has several scratches. Door facing stile is chipped as well.	OPERATION CODE 5540		AUTHORIZATION # JS5041718				
			HOURS 0.10	AMOUNT \$17.50	SUBLET				
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted				
			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK # AKZ004_000598		Dup N		
			JOB OPERATION DENIAL CODE			INITIALS			
			REMEDY Remove and replace the bedroom door and stile that is chipped ** touch up the sliding door per photos attached ***** stacking repairs with the other issue..						
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL		
			SUB-TOTAL:	LABOR	\$17.50	PARTS	\$0.00		

WARRANTY CLAIM # KZ604055	JOB OPERATION 1	Stile going into the bedroom closet has two spots that need to be blended	OPERATION CODE 5540		AUTHORIZATION # JS5041719				
			HOURS 0.10	AMOUNT \$17.50	SUBLET				
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted				
			LABOR \$17.50	PARTS	MARK UP	FREIGHT	SUBLET		
			PART #		CHARGEBACK # AKZ004_000598		Dup N		
			JOB OPERATION DENIAL CODE			INITIALS			
			REMEDY Fill, color, and blend the area						
PART NUMBER	PART DESCRIPTION		RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL		
			SUB-TOTAL:	LABOR	\$17.50	PARTS	\$0.00		

WARRANTY CLAIM # KZ604055	JOB OPERATION 1	Bedroom drawer is chipped	OPERATION CODE 5558		AUTHORIZATION # JS5041720			
			HOURS 0.05	AMOUNT \$8.75	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$8.75	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000598		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Fill, color, and clean the chipped area					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:		LABOR	\$8.75	PARTS		\$0.00

WARRANTY CLAIM # KZ604055	JOB OPERATION 1	Lino flooring has four different holes and a small tear near the entry door. These holes are to the left and to the right.	OPERATION CODE 5506		AUTHORIZATION # JS5041721			
			HOURS 1.00	AMOUNT \$175.00	SUBLET			
CAUSE Noted on DAF			SUPPLIER NAME A KZ WARRANTY		STATUS Submitted			
			LABOR \$175.00	PARTS	MARK UP	FREIGHT	SUBLET	
			PART #		CHARGEBACK # AKZ004_000598		Dup N	
			JOB OPERATION DENIAL CODE				INITIALS	
			REMEDY Damaged lino needs to be removed and replaced with new *** this authorization is to repair the lino NOT replace it*****					

PART NUMBER	PART DESCRIPTION	RETURN TAG #	QUANTITY	UNIT	TOTAL PARTS	ADJUSTED TOTAL
SUB-TOTAL:		LABOR	\$175.00	PARTS		\$0.00

COMMENTS JS 4/16/25 Denied claim lines are standard fit and finish. Concerns have been noted. Line 3 ** reinstall the vent screen Line 6 *** repair per attached instruction for Lippert Line 9 ** touch up the sliding door per photos attached Line 12 *** this authorization is to repair the lino NOT replace it*****	SUBMIT DATE	5/12/2025	TOTAL PARTS	\$0.00	\$0.00
	PREPARED BY Ashlee Olsen	MARK UP ALLOWANCE		\$0.00	
		FREIGHT			
		GST			
		BROKERAGE			
		TOTAL LABOR		\$385.00	
		SUBLET		\$0.00	
		TOTAL		\$385.00	\$385.00

TERMS AND CONDITIONS	I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.
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I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

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