

APPOINTMENT DATE		4/17/2025		VEHICLE ARRIVED		4/17/2025		WSO DATE PREPARATION		CLAIM STATUS		Approved		WARRANTY CLAIM No																					
REPAIR COMPLETION DATE				7/1/2025		CUSTOMER NOTIFIED			VEHICLE PICKED UP			CREDIT DATE		7/1/2025		CREDIT NUMBER		KZ604128																	
RV SERIAL NUMBER				4EZTU2824R5060526					MAKE			SPORTSMEN		MODEL		261BHKSE		YEAR		2024		PURCHASE DATE		5/28/2024											
DEALER									CUSTOMER									FACTORY USE ONLY																	
NUMBER			TRI030			LABOR RATE			\$175.00			FEE RATE			15.00			CONTACT						Matthew and Cenia Lamb						ACCT. #			DENIAL CODE		
NAME						Tri-Am RV Center of E. Tn, Inc						PHONE			ADDRESS						635 Chestnut Grove Rd			PHONE			423-200-6654			EQUIP. SER. #			EQUIP SER. #		
ADDRESS						1202 Idell Road						635 Chestnut Grove Rd						423-200-6654			EQUIP. MODEL			EQUIP. MODEL											
CITY				Bulls Gap		STATE		TN		ZIP		37711		CITY		Dandridge		STATE		TN		ZIP		37725		EQUIP. MFR.			EQUIP. MFR.						

WARRANTY CLAIM #		KZ604128		JOB OPERATION 1		Vinyl insert cracking on front of the unit										OPERATION CODE				2243				AUTHORIZATION #				MF25041720							
																HOURS				0.10				AMOUNT				\$17.50				SUBLET			
																SUPPLIER NAME				A KZ FACTORY DEFECT				STATUS				Submitted							
CAUSE														LABOR		\$52.50		PARTS		MARK UP		FREIGHT		SUBLET											
Vinyl insert has cracked and coming off the front of the unit														PART #				CHARGEBACK #				AKZF_000597				Dup		N							
														JOB OPERATION DENIAL CODE								INITIALS													
														REMEDY																					
														Remove and replace the vinyl insert on front of unit.																					
PART NUMBER		PART DESCRIPTION												RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL													
JR10015		Vinyl insert 25' black														1		\$11.50		\$11.50		\$13.23													
														SUB-TOTAL:		LABOR		\$17.50		PARTS		\$11.50													

WARRANTY CLAIM #		KZ604128		JOB OPERATION 2		The outside shower hose and head is damaged and the door will not stay latched										OPERATION CODE				3386				AUTHORIZATION #				MF25041721							
																HOURS				0.30				AMOUNT				\$52.50				SUBLET			
																SUPPLIER NAME				KZ Goodwill				STATUS				Submitted							
CAUSE														LABOR		\$52.50		PARTS		MARK UP		FREIGHT		SUBLET											
Latch failed while traveling and the shower hose and head was dragging on the ground														PART #				CHARGEBACK #				AKZ007_000278				Dup		N							
														JOB OPERATION DENIAL CODE								INITIALS													
														REMEDY																					
														R&R exterior shower door latch and shower hose and head.																					
PART NUMBER		PART DESCRIPTION												RETURN TAG #		QUANTITY		UNIT		TOTAL PARTS		ADJUSTED TOTAL													
136753		SHOWER,OUTSIDE,BOX,BLACK,W/SHOWER FAUCET,& W/SHOWER HOSE & HEAD,W/LOCK,**REPLACES 136740*														1		\$25.76		\$25.76		\$29.62													
														SUB-TOTAL:		LABOR		\$52.50		PARTS		\$25.76													

COMMENTS										SUBMIT DATE		7/1/2025		TOTAL PARTS		\$37.26		\$42.85	
										PREPARED BY				MARK UP ALLOWANCE		\$5.59			
														FREIGHT		\$16.44			

MF

MF 4/17/2025 - Pre-authorization is for labor only. Any parts and parts costs that are associated with this claim are subject to adjustment at time of final approval. Thank you.

Ashlee Olsen

GST		
BROKERAGE		
TOTAL LABOR	\$70.00	
SUBLET	\$0.00	
TOTAL	\$129.29	\$129.29

TERMS AND CONDITIONS

I hereby authorize you to perform this service at your regular prices and terms. You may operate my auto, trailer, or motor home to test, inspect or deliver same at my risk. I agree that you assume no liability for loss or damage to my trailer, auto, or motor home or the contents of either from any cause not the direct fault of your company.

AUTHORIZED BY

I acknowledge that the services listed above have been completed, and to the extent they may be covered under warranty, I authorize KZRV, LP. to make payments to the servicing dealer.